

TRAFALGAR

ANSWERS TO YOUR COVID-19 TRAVEL CONCERNS

YOU CAN TRAVEL WORRY-FREE

Even in these uncertain times, we give you the assurance that you can still travel and explore the world with confidence. From dreaming, to planning, to booking, we're with you every step of the way.

In response to the changed world we've elevated our **wellbeing protocols** and also offer you **flexible and risk-free booking terms**. What hasn't changed, is the fact that you'll still enjoy the same ease of having everything taken care of, combined with the rich and unique local **Trafalgar travel experiences**.

We understand your concerns and here are the steps we've taken to give you peace of mind for your worries, so that you can travel without a worry in the world and have the most amazing time.

WORRY-FREE PLANNING



IS IT OK TO TRAVEL?

Our **3-step travel wellbeing protocol**, endorsed by the World Travel and Tourism Council (WTTC) **safe travels** stamp, gives you the **peace of mind** to discover the world and enjoy your trip.

Safe travels



TC



WHERE & WHEN CAN I GO?

With **300 trips** across the globe scheduled from **December 2020 through 2021**, our Travel Experts will help you choose the experiences best suited for you.



WORRY-FREE BOOKING



IN THESE UNCERTAIN TIMES, HOW DO I KNOW IF MY MONEY IS SAFE?

Trafalgar is a proud member of **The Travel Corporation (TTC)**. TTC's financial strength and integrity allows us to provide you with the comfort of knowing **your monies are safe** with us and give you the **peace of mind** that goes beyond our **commitment**. See Brett Tollman, Chief Executive's, letter of reassurance [here](#).



WHAT HAPPENS IF SOMETHING CHANGES OR I CHANGE MY MIND?

Thanks to our **risk-free and flexible booking terms**, you can secure your dream trip with a **fully refundable \$99 deposit**, while also having the **flexibility to change your plans** up to 30 days before departure*.



WORRY-FREE TRAVELING



WHAT SUPPORT WILL THERE BE ON TRIP?

You'll have an always-on support team made up of your Expert **Travel Director, Driver** and **behind-the-scenes operations** and guest support team. Plus, when travelling on trips of more than 20 guests (excluding in Australia and New Zealand), there will be a **dedicated Wellbeing Director** on hand to monitor compliance and guest wellbeing.



WILL THE ATTRACTIONS & SITES I WANT TO SEE BE OPEN & WILL I HAVE A GOOD TIME?

We **carefully plan** our trips to ensure you enjoy the best experiences in the places you go. Our team remain up to date and will **optimize and pivot** our itinerary to ensure you get the most out of your trip and enjoy the same rich, **fun Trafalgar experience**.



HOW WILL I STAY WELL WHILE TRAVELING?

Your wellbeing is our priority. Our **3-step distancing and hygiene protocol**, which includes your dedicated always-on support team, means you can **travel with complete ease** and peace of mind.



WHAT IF I OR A FELLOW TRAVELER GET SICK?

Should an incident arise on trip, **24/7 protocols are in place**. We will assist and direct distancing, local medic support and testing. We will liaise with local authorities to follow directives, which will vary across countries, and **support you every step of the way**.



HOW MANY OTHER GUESTS WILL BE ON MY TRIP?

We will operate trips in 2021 with a number **empty seats** to ensure that we allow for appropriate **extra physical distancing**.



WHAT IF BORDERS CLOSE WHILE I AM ABROAD?

Our team is **in-the-know** and continue to adjust to the changing regulations from **health authorities** and **local governments**. They will make changes behind the scenes, so you are able to **enjoy your trip**, even when things change.



YOUR RESPONSIBILITY

We have introduced these enhanced hygiene protocols – for you, our other guests, and our team members. An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the World Health Organization and government health bodies, senior citizens and guests with underlying medical conditions are especially vulnerable.

We ask that you please take personal responsibility for your wellbeing. This begins with packing any personal protective equipment and sanitizers you require. Please adopt physical distancing and hygiene practices throughout your pre-trip travel arrangements and follow all health instruction whether physical signage, or requests from our professional staff once you are vacationing with us. In choosing to travel with Trafalgar, you voluntarily assume all risks related to exposure to COVID-19. Let's help keep each other safe and healthy.