#followEUto

ARCTIC NORTHERN LIGHT

Winter Nov 2017 - Mar 2018

Aurora Sky Station Sweden

+ Finland • Norway
Iceland • Greenland
North Pole Svalbard Island

TA2047

eu 欧美假期 holidays

TRAVEL JOURNAL

ABOUT EU HOLIDAYS

MISSION

- Delighting every travel experience

VISION

- Be Travellers' FIRST choice

VALUES

1. Deliver what we promise
2. Serve customers passionately
3. Do what we do, best
4. Make work fun
5. Care for employees
6. Stay as one big family as we grow
7. Be a good business partner
8. Be socially responsible

PROGRESS AND MILESTONES

EU Holidays was founded by a group of experienced directors passionate about their work in the travel industry. They wanted to do something new that could better serve the travel needs of consumers, which is the main driving force behind the establishment of our travel agency.

Within five years of business operations, we have expanded EU Holidays and opened up three other subsidiary offices to focus on the various needs of our customers. The EU MICE office was set up in 2013 to cater for corporate travel with a focus on corporate meetings, conventions and events.

In that same year, EU Asia was launched to cater for customers who are interested in travelling within Asia. In the following year, we opened up EU Vacations to serve the Malaysian market. In doing so, EU Holidays strives to constantly improve our products and services so that we can better serve our customers.

Despite being a young company, EU Holidays has gained significant recognition from both customers and industry professionals. Founded in late 2010, EU Holidays was voted Top MasterCard Supporter in NATAS Travel for four consecutive years since 2012. Since then, EU Holidays was named the 'Best Travel Agency for Europe and USA Tours' as voted by readers of ESCAPE! Magazine.

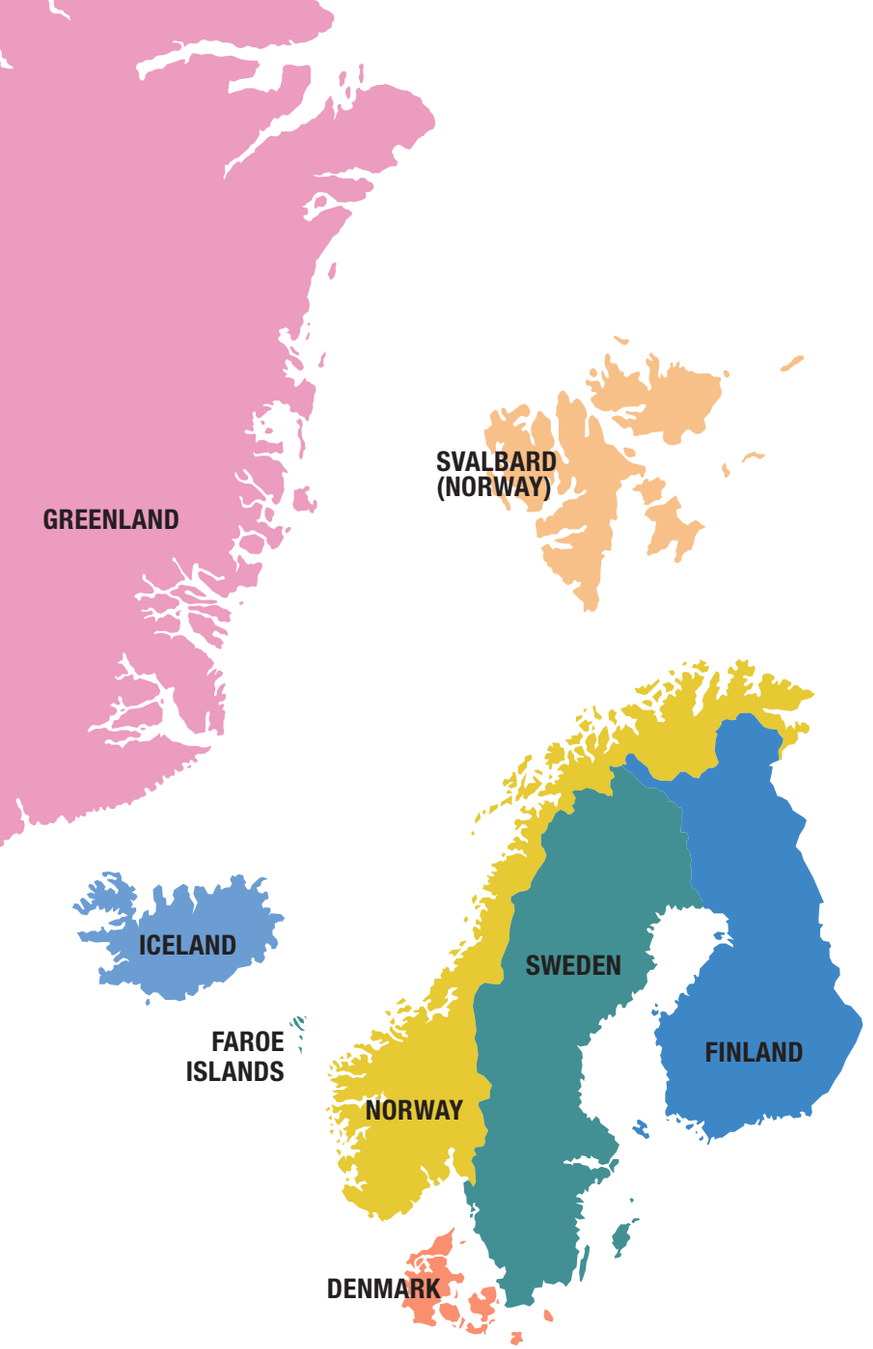
After just two years in the business, EU Holidays was presented with two valuable awards – the Asia Excellence Award 2013 and the Singapore Excellence Award 2013.

In 2014, we received the Singapore Quality Brands 2014 award and the Weekender Travellers' Choice Award as No. 1 for Europe and USA tours, as voted by readers. We continued to be awarded for the next three years by Weekender and held our position as the top travel agency in Singapore.

From Tripzillia.sg - Singapore's No.1 Travel Portal – EU Holidays also acquired excellence awards in "Best for Europe 2015" and "Best for USA 2015". The coveted award recognises the most outstanding travel companies for their professionalism and experience in the travel industry.

EU Holidays Pte Ltd has recently received the prestigious Singapore Trusted Quality Brand 2015 award from the Singapore Enrich Group.

In addition, the travel agency has gone through the year-long Customer-Centric Initiative (CCI) program and successfully attained the Singapore Service Class certification under the Ministry of Trade and Industry agency, SPRING Singapore. The agency certifies EU Holidays with the niche Business Excellence (BE) standard for service.



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EXTRA PAMPERING
FROM EU HOLIDAYS

EU Holidays Premium Customers can enjoy complimentary access to the Luxurious Premier Lounges at Singapore Changi Airport

Premium customers of EU Holidays can now enjoy complimentary access to the comforts of the three SATS Premier Club lounges found across all three terminals at SIngapore's Changi Airport.

Providing the highest level of comfort and luxury in air travel, each lounge is aesthetically designed with a touch of class and equipped with modern conveniences to serve the evolving needs of our customers.

Highlights of the SATS lounges include:

- Free flow of refreshments that include local signature "delights" and both alcoholic and non-alcoholic beverages
- Workstations with high-speed Internet connectivity and wireless access
- Cable television with a wide variety of programmes, channels and movies.
- A wide selection of international magazines and newspapers.
- Private rest booths with state-of-the art massage chairs
- Pleasant shower amenities

SATS Premier Lounge T1
#031-67, Departure Transit Hall, Level 3
Operation Hours: 24 hours, 7 days a week

SATS Premier Lounge T2
#036-114, Departure Transit Hall, Level 3
Operation Hours: 24 hours, 7 days a week

SATS Premier Lounge T3
#03-MS-04, Departure Transit Hall, Level 3
Operation Hours: 24 hours, 7 days a week

Extra Miles, Extra Smiles

KNOWLEDGE & EXPERIENCE

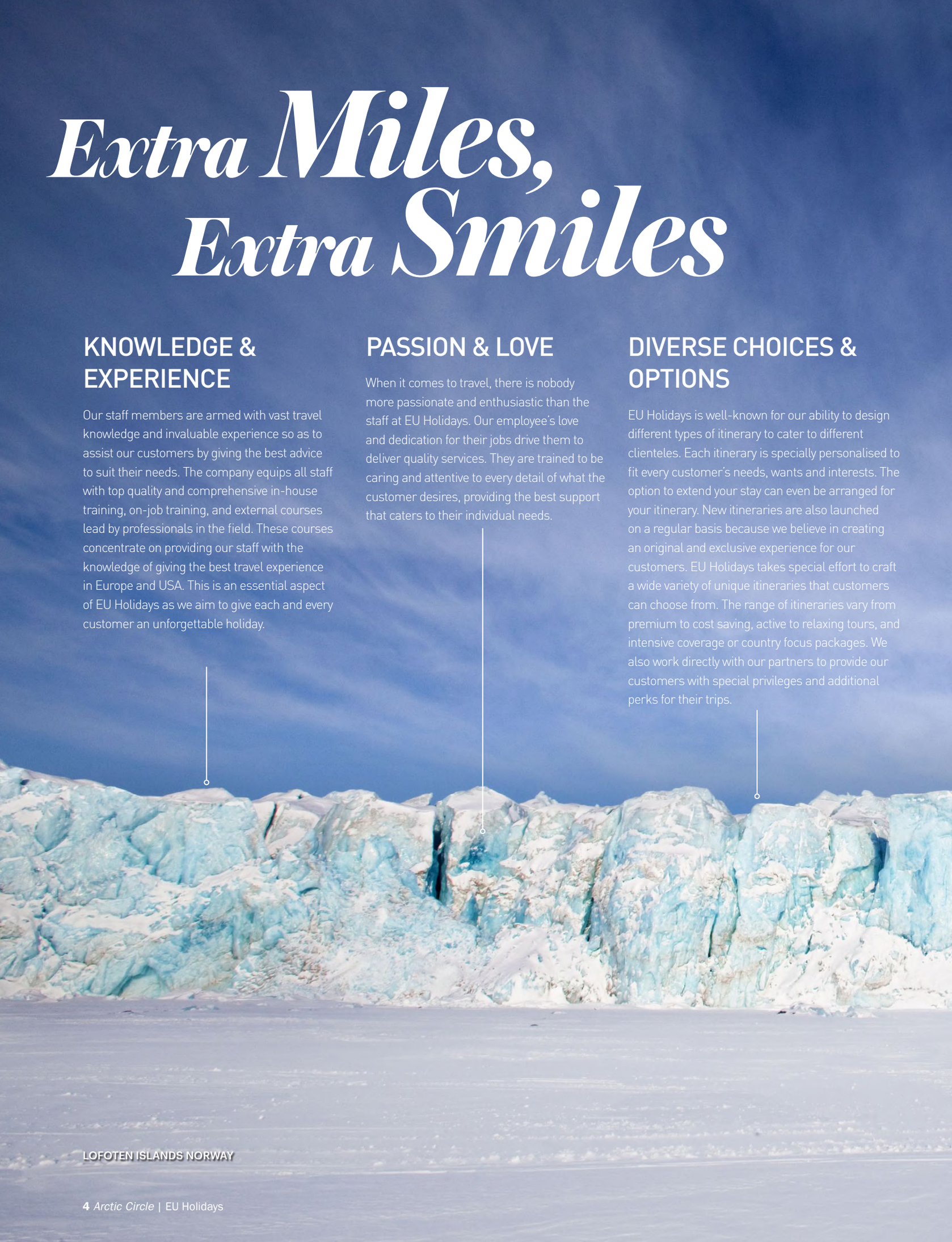
Our staff members are armed with vast travel knowledge and invaluable experience so as to assist our customers by giving the best advice to suit their needs. The company equips all staff with top quality and comprehensive in-house training, on-job training, and external courses lead by professionals in the field. These courses concentrate on providing our staff with the knowledge of giving the best travel experience in Europe and USA. This is an essential aspect of EU Holidays as we aim to give each and every customer an unforgettable holiday.

PASSION & LOVE

When it comes to travel, there is nobody more passionate and enthusiastic than the staff at EU Holidays. Our employee's love and dedication for their jobs drive them to deliver quality services. They are trained to be caring and attentive to every detail of what the customer desires, providing the best support that caters to their individual needs.

DIVERSE CHOICES & OPTIONS

EU Holidays is well-known for our ability to design different types of itinerary to cater to different clienteles. Each itinerary is specially personalised to fit every customer's needs, wants and interests. The option to extend your stay can even be arranged for your itinerary. New itineraries are also launched on a regular basis because we believe in creating an original and exclusive experience for our customers. EU Holidays takes special effort to craft a wide variety of unique itineraries that customers can choose from. The range of itineraries vary from premium to cost saving, active to relaxing tours, and intensive coverage or country focus packages. We also work directly with our partners to provide our customers with special privileges and additional perks for their trips.



LOFOTEN ISLANDS NORWAY

INNOVATING TRENDSETTERS

EU Holidays has always strived to stay ahead of the latest trends, especially for travel and technology. Our company was the first travel agency to introduce exclusive tours to the Norway Arctic Circle, and brought about the popular trend of travelling to Finland. In order to provide our customers with unforgettable experiences when travelling with EU Holidays, we make the effort to reach out to organizations and companies overseas to obtain the best arrangements for activities and accommodations for our tour packages. For our Northern Europe tours, we have specially arranged for customers to stay in the newly launched and more spacious glass igloos in Finland. We are also the sole distributing partner for exclusive sledging activities on Mt. Bussalp for our Switzerland tours.

EXCELLENT QUALITY MADE AFFORDABLE

Quality should not be compromised for affordability. That is why here at EU Holidays, we believe in having the best of both worlds. Our tour packages are customised to be the best value for your money. Offered at an attractive rate, our packages are packed with 4-5 star hotel stays, scrumptious meals, and an experience of a last time. EU Holidays is the only agency that offers you a night's stay in a 5-star Hilton hotel on Venice islands as well as a 5-star Heritage hotel for your accommodation in Interlaken.

REPUTATION & AWARD WINNING

EU Holidays has the prestigious honour of receiving many awards such as the Asia Excellence Award 2013 and the Singapore Excellence Award 2013. Both ESCAPE! and Weekender travel magazines have also awarded EU Holidays as the No. 1 Reader's Choice for Europe and USA tours. Our company has been recognised for our outstanding service, and also earned us a strong following of loyal customers. EU holidays won the TripZilla excellence awards for "Best for Europe 2015" and "Best for USA 2015" and has recently received the prestigious Singapore Trusted Quality Brand 2015 award. In addition, the travel agency has gone through the Customer-Centric Initiative (CCI) program and has attended Singapore Service Class certification under SPRING Singapore. The agency certifies EU Holidays with the niche Business Excellence (BE) standard for service.

We'll do it for you!

Aurora Sky Station: The best place on earth to experience Northern Lights

Renowned for offering spectacular views of the northern lights, the Aurora Sky Station has been on the must-visit list of many.

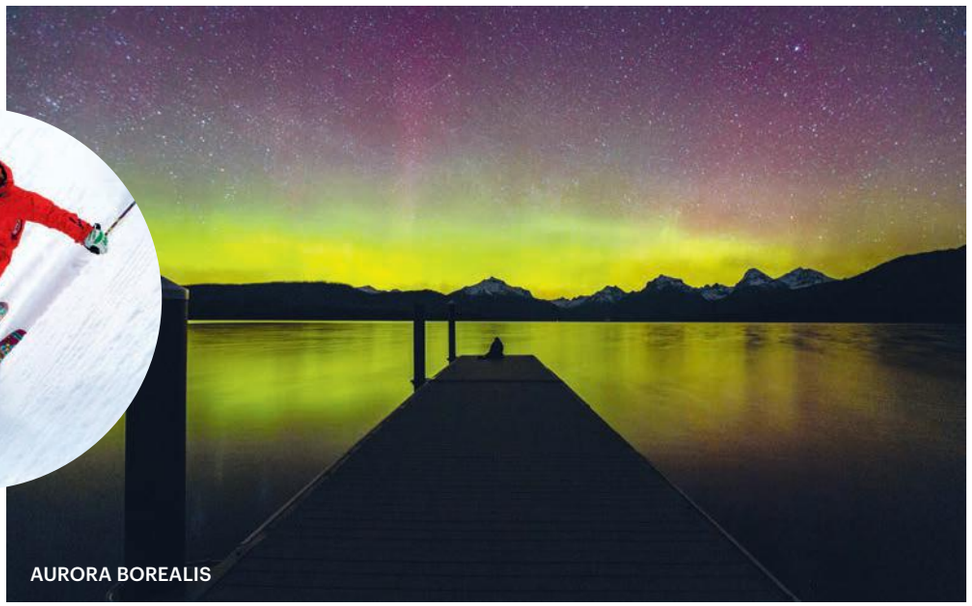
AURORA SKY STATION

As hues of green, pink and violet lights dance across the Arctic sky, one can't help but think of the northern lights as some sort of performance orchestrated by Mother Nature. For ages, these brilliant lights have mesmerised millions. In recent years however, the demand to witness this amazing natural wonder has increased. Scientific claims state that the lights will fade as well as decrease in frequency as the years go by. Predominantly seen in high latitude regions, such as the Arctic and the Antarctic, these natural light displays are seen when the gaseous particles in the Earth's atmosphere collide with the charged particles released from the sun's atmosphere. Sometimes the Northern lights looks like a puffy, geometric beam of neon green, while other times, it is as if the sky is covered with layers of mixed colours, resembling an artist's palette.

Ideally, the best time to visit these regions would be between late September and late March. It's also believed that the best place to immerse yourself in the magic of the northern lights is at the Aurora Sky Station, which is located right on the summit of Mount Nuolja, at Abisko National Park. Also known as Abisko Sky Station, this site is said to be one of the best places in the world to see the northern lights in its full splendour. The prevailing winds keep the skies clear, so that on most nights travellers will have a chance to catch the phenomenal sight. The stunningly clear skies and beautiful scenic view is to die for, especially on darker nights, between December and January. The Aurora Sky Station has recorded a consistent viewing opportunity in the last few seasons.

PHOTOS: © 2014 AURORA SKY STATION

Travellers can reach the sky station via a chairlift. The ride up to the summit is an experience in itself, the quiet night accompanied with views of the star-studded night is a sight to behold. You will be greeted by a large viewing deck overlooking the Abisko National Park. If you can't stand the chilly weather, head inside and warm yourself up by the log fire. You can also indulge in a scrumptious dinner in the cosy restaurant. If you plan to go there for a romantic dinner, be sure to make a table reservation; they serve a delicious four-course meal inspired by the taste of Swedish Lapland. There is also a cafe that serves an authentic cup of 'kokkaffe' or boiled coffee. Alternatively, you could also learn more about the northern lights at the aurora borealis exhibition. A friendly staff member will provide you with a guided tour of the exhibition and fill you in with the details about the northern lights before you are led outside to discover the aurora borealis. If you'd like to get a little keepsake for yourself or your family back home, you can do so by visiting the souvenir shop inside the Aurora Sky Station.



AURORA BOREALIS

There is no guarantee that you will see the northern lights during your visit, although your odds increase the longer you stay to catch the fantastical displays. In addition to catching the northern lights, there are a number of winter activities such as skiing, dog sledding and snowmobile tours available on-site. These activities are perfect for families and friends looking for a thrilling adventure. Take the experience up a notch by spending a night at the only hotel in Abisko National Park - the Abisko Mountain Station. Besides its close proximity to the Aurora Sky Station, the accommodation also offers panoramic views over Lake Tornetrask.

DOG SLEDDING

COST SAVER

8D5N FINLAND WINTER HIGHLIGHT

TOUR CODE: EFN08W

A fascinating trip to Finland brings you endless fun and excitement that will make you forget about the Arctic cold.

SANTA CLAUS' VILLAGE

DELICACIES

Meal Plan
5 Breakfasts, 3 Dinners

EXCLUSIVE

An overnight stay in a Glass Igloo

HIGHLIGHTS

FINLAND

HELSINKI

- *Senate Square*
- *White Cathedral*
- *Sibelius Monument*
- *Temppeliaukio Church*

ROVANIEMI

- *Northern Lights (Aurora Borealis)*
- *Santa Claus Village*
- *Arctic Circle Certificate*
- *Glass Igloo*

4★ HOTELS

KEMI Cumulus
ROVANIEMI Scandic Rovaniemi
HELSINKI Sokos Hotel

**Note: Hotels are subject to final confirmation. Should there be changes, customers will be offered similar accommodations as stated in this list.*

PHOTO: 123RF/LAPLAND SAFARI

DAY 1
HOME › STOCKHOLM
Meals on Board
Assemble at the airport and take-off to the vibrant seaside city of **Stockholm**, capital of **Sweden**.

DAY 2
STOCKHOLM › LULEÅ › KEMI
Breakfast, Dinner
Board a domestic flight to **Luleå**, one of the northernmost urban area in Sweden. Journey across the border to **Kemi**, **Lapland of Finland**. Experience the complete silence of the arctic nature around you. If luck is on your side, you may even be able to witness the enthralling **Northern Lights**.

Note: The appearance of the Northern Lights cannot be guaranteed as it is a naturally occurring phenomenon and is subject to weather conditions.

DAY 3
KEMI › ROVANIEMI
Breakfast, Dinner
Free at leisure by your own. If time and weather permits, consider an optional lifetime experience with the Ice Breaking Cruise. Imagine a white frozen sea of thick ice. Listen to the sound of crackling ice, crushed ice blocks rise from the icebreaker's hull, dark water splashes out. Explore the vessel, relax in the cozy saloon, and if weather permits, take a swim in the dark icy water, in floatation survival suit. In the afternoon, transfer to **Rovaniemi**, the official hometown of Santa Claus and land of fairytales.

Note: The optional tours for Snow Castle and Icebreaker Cruise are subject to weather condition and availability. EU HOLIDAYS don't guarantee to organize these optional tours for every group.

DAY 4
ROVANIEMI
Breakfast, Dinner
Pay a visit to **Santa Claus Village** where you can peruse through the numerous souvenir shops and send a postcard from the Santa's Main Post Office to receive a special Arctic Circle stamp. You will also be awarded with an Arctic Circle Crossing Certificate as proof of your journey across the Arctic Circle. On top of that, meet Santa Claus in the Christmas House of the Santa Claus Holiday Village and receive a lasting memory of the meeting in the form of a high quality photo. Thereafter, get set for a night of wonder as we make arrangement for you to stay in a comfortable and unique **Glass Igloo** for tonight's accommodation. Be mesmerized by the clear starry skies as you cuddle up in the warm, toasty bed, and admire the unmarred beauty of the surrounding snowy landscapes.

DAY 5
ROVANIEMI › HELSINKI
Breakfast
Transfer to airport for the domestic flight to **Helsinki,** capital of **Finland**. Kick off the day with a sightseeing tour around the alluring city. First up, drive past the bustling **Market Square** and absorb its scents, sounds and atmosphere – a great way to perk up your mood instantly. Then, drop by the **Senate Square** for a unique and cohesive spread of Neoclassical architecture, where you can

OLD TOWN IN HELSINKI, FINLAND

take in the sights of the **Helsinki Cathedral**, the **Government Palace**, the **National Library** of Finland and the main building of the University of Helsinki all in one place. Continue on to the **Sibelius Monument**, a structure resembling organ pipes that is dedicated to world famous composer Jean Sibelius. Last but not least, visit the **Temppeliaukio Church**, where the interior walls are created naturally by rock, giving rise to its nickname 'Rock Church'.

DAY 6
HELSINKI
Breakfast
Enjoy the day free at leisure to explore Helsinki on your own, where there's plenty to do and see. You may wish to take up an optional excursion to Tallinn, the capital city of Estonia, via ferry for the rich cultural scene and the stunning medieval and historical structures.

DAY 7
HELSINKI › HOME
Breakfast
Enjoy the rest of the day at leisure till it is time to transfer to the airport for your flight home.

DAY 8
HOME SWEET HOME
We hope you enjoyed your trip with EU holidays and we look forward to seeing you again for your next trip.

Suggested Excursion:
Additional activities that complement your holidays will be at your own discretion and is entirely optional.
**minimum group size may apply*
**it is subject to time permit*
- *Icebreaker Cruise: €350*
- *Tallinn: €150-€180 (seasonal price subject to ferry availability)*

Tipping Guideline: (based on 8D5N)
- *€64 per person*

NOTE:
- *A minimum group size of 20 passengers is required for a confirmed departure.*
- *The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.*
- *Activities are subject to weather conditions.*
- *During major events and festivals, accommodation may be re-located to outside of the city or in another city without prior notice.*

PREMIUM

10D7N

WINTER ADVENTURE IN FINLAND + NORWAY KING CRAB SAFARI

TOUR CODE: EFN10W

Indulge in a myriad of Arctic activities that brings out the best of this winter wonderland – go on a reindeer sleigh ride, sleep in a glass igloo and chase the northern lights on swift snowmobiles.

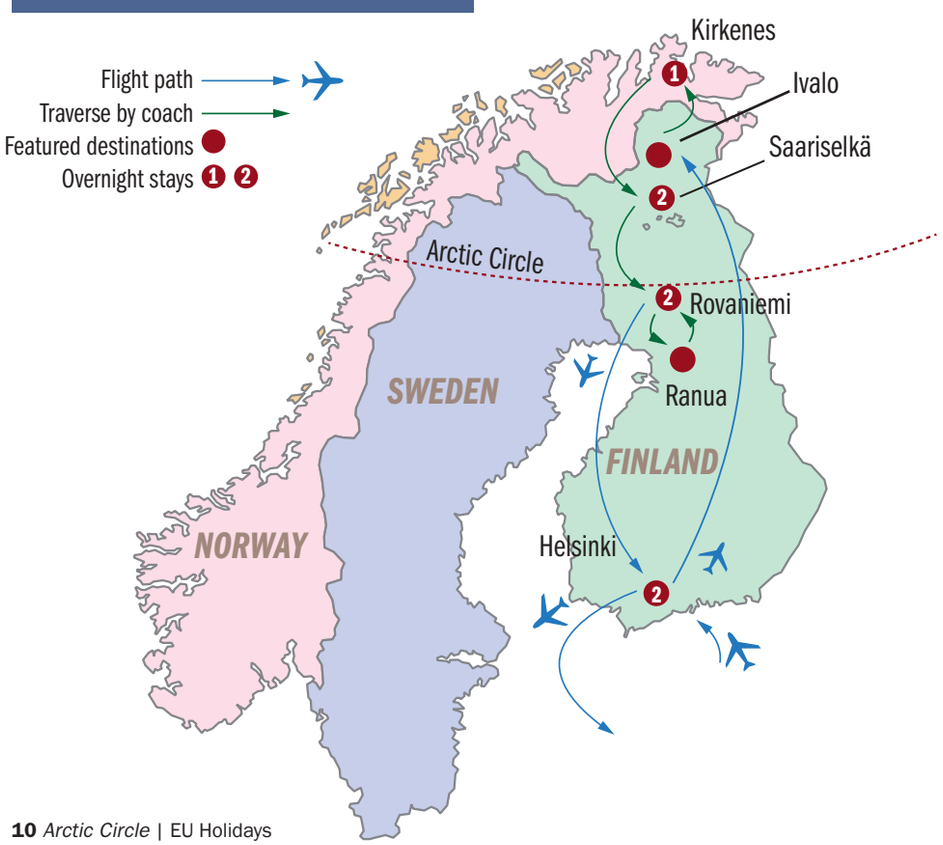
EXCLUSIVE

- *An overnight stay in a Glass Igloo*
- *4 Nights of Aurora Hunt*

DELICACIES

Meal Plan

7 Breakfasts, 1 Lunch, 5 Dinners



HIGHLIGHTS

FINLAND

HELSINKI

- *Senate Square*
- *White Cathedral*
- *Sibelius Monument*
- *Temppeliaukio Church*

ROVANIEMI

- *Northern Light Chase by Bus*
- *Santa Claus Village*
- *Ranua Wildlife Park*
- *Reindeer Ride*
- *Arctic Circle Certificate*

SAARISELKÄ

- *Snowmobile Aurora Hunting*
- *Husky Safari*
- *Overnight Stay in a Glass Igloo*

NORWAY

KIRKENES

- *King Crab Safari with Aurora Hunting*

4★ HOTELS

HELSINKI Scandic Simonetta
ROVANIEMI Santa's Hotel Santa Claus
SAARISELKÄ Lapland Hotel
KIRKENES Thon Hotel Kirkenes

***Note: Hotels are subject to final confirmation. Should there be changes, customers will be offered similar accommodations as stated in this list.*

PHOTOS ©123RF

DAY 1
HOME › HELSINKI
Meals on Board

Assemble at the airport and take-off to the vibrant seaside city of **Helsinki**, capital of Finland.

DAY 2
HELSINKI
Meals on Board

Once you arrive, meet up with a local city guide for a **sightseeing tour** around the alluring city. Drive past the bustling **Market Square** and absorb its scents, sounds and atmosphere, then drop by the **Senate Square** for a unique and cohesive spread of neoclassical architecture, where you can take in the sights of the **Helsinki Cathedral**, the **Government Palace**, the **National Library of Finland** and the main building of the **University of Helsinki** all in one place. Continue on to the **Sibelius Monument**, a structure resembling organ pipes that is dedicated to world famous composer Jean Sibelius. Last but not least, visit the **Temppeliaukio Church**, where the interior walls are created naturally by rock, giving rise to its nickname as the 'Rock Church'.

DAY 3
HELSINKI
Breakfast

Enjoy the day free at leisure to explore **Helsinki** on your own, where there's plenty to do and see. You may wish to take up an optional excursion to **Tallinn**, the capital city of Estonia, via ferry for the rich cultural scene and the stunning medieval and historical structures.

DAY 4
HELSINKI › IVALO › KIRKENES
Breakfast, King Crab Dinner

Board a domestic flight to **Ivalo**, a small village in the municipality of Inari in Finland that is home to the northernmost airport in Finland and the whole of Europe. We will drive to up north and cross border into Norway, reaching Kirkenes, a small town but famous for it king crab. Tonight, embark on a phenomenal King Crab Safari with Aurora Hunting, where you will get a chance to catch the Northern Lights and the Arctic King Crab with your own hands (metaphorically, not literally) and learn how to cook and eat these huge creatures that can grow up to 15 kilograms in weight. Depending on the weather conditions, you will head out to the fjord either by snowmobile sledge or boat. Indulge in a hearty dinner and savour the sweet freshness of your king crab.
Note: the appearance of the Northern Lights cannot be guaranteed as it is a naturally occurring phenomenon and is subject to weather conditions.

DAY 5
KIRKENES › SAARISELKÄ
Breakfast, Dinner

Enjoy a scenic drive along the way with a gorgeous scenery featuring the snowcapped mountains and crystal-blue fjords of Norway before you cross the border back into Saariselka, Finland. This afternoon, get set for

KELO IGLOO

KING CRAB SAFARI

a night of wonder as we make arrangements for you to stay in a comfortable and unique **glass igloo** for tonight's accommodation. Be mesmerized by the clear starry skies as you cuddle up in the warm, toasty bed, and admire the unmarred beauty of the surrounding snowy landscapes. If conditions permit and sighting is good, **take a walk in search of the Northern Lights** with your Tour Manager.

DAY 6
SAARISELKÄ
Breakfast, Dinner

Your day of adventure begins with a visit to a husky dog farm, where you will be greeted with the sight of these friendly and enthusiastic dogs. Discover more about these amazing huskies as well as life on the farm, before taking off on a **husky safari** where they bring you racing through the layers of snow. After dinner, embark on a thrilling **Northern Lights (Aurora Borealis)** chase as you move around on **snowmobiles** through the dark landscape. If Lady Luck is on our side, you will be able to witness Earth's most magnificent and colourful lights show – a once-in-a-lifetime experience you will never forget.
Note: We are unable to guarantee that you will observe the Northern Lights as it is a natural phenomenon and is subject to weather conditions. Only two persons to each snowmobile, and the driver must be 18 years old and above with a valid driving license.

10D7N WINTER ADVENTURE IN FINLAND + NORWAY KING CRAB SAFARI

DAY 7

SAARISELKÄ › ROVANIEMI

Breakfast, Dinner

Fulfil your childhood dreams as we depart for **Rovaniemi**, the official hometown of Santa Claus and land of fairytales. Pay a visit to **Santa Claus Village** where you can peruse through the numerous souvenir shops and send a postcard from the **Santa's Main Post Office** to receive a special **Arctic Circle stamp**. You will also be awarded with an **Arctic Circle Crossing Certificate** as proof of your journey across the Arctic Circle. On top of that, **meet Santa Claus** in the Christmas House of the Santa Claus Holiday Village and receive a lasting memory of the meeting in the form of a high quality photo. Last but not least, embark on an unforgettable **reindeer sleigh ride** and grab the opportunity to earn your very own **reindeer driving license**. Tonight, join us for a **Northern Light Chase by bus** and seek out the mysterious green light everyone wants to see. And if luck is with you, get ready for an amazing light show to remember!

DAY 8

ROVANIEMI › RANUA › ROVANIEMI

Breakfast, Lunch, Dinner

Visit the **Ranua Wildlife Park**, which consists of approximately 50 wild animal species and 200 individuals. Follow a local guide as he leads you around to see bears, reindeers, wolves, gluttons, lynxes, moose, birds and Finland polar bears up close and personal, and learn more about these Nordic and Arctic animals. Make your way back to Rovaniemi to rest for the night.

DAY 9

ROVANIEMI › HELSINKI › HOME

Breakfast

Enjoy the rest of the day at leisure till it is time to transfer to the airport for your flight home.

DAY 10

HOME SWEET HOME

We hope you enjoyed your trip with EU holidays and we look forward to seeing you again for your next trip.

Suggested Excursion:

- *Tallinn: €150-€180 (seasonal price subject*

These additional activities enrich your experiences; however it is entirely optional and will be at your own discretion. Minimum group size may apply and subject to schedule.

Tipping Guideline: (based on 10D7N)

- *€80 per person*

Note:

- *A minimum group size of 15 passengers is required for a confirmed departure.*
- *The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.*
- *Winter activities are subject to weather conditions.*
- *During major events, accommodation may be re-located to outside of the city or in another city without prior notice.*

Northern Lights

All you need to know about the most magical natural phenomenon on Earth.

The bright dancing lights that you see are collisions between electrically charged particles released from the sun's atmosphere with the gaseous particles present in the Earth's atmosphere. The blazing hot temperatures above the surface of the sun causes frequent and volatile collisions between gas molecules, which are thrown from the sun's atmosphere and released via holes in the magnetic field as the sun rotates. The solar wind then blows them towards the Earth, where most of them are deflected by the strong magnetic field. However, some particles are able to stream into the Earth's atmosphere at the North and South poles where the magnetic field is significantly weaker, giving rise to the auroras that we see.

Auroral displays appear in a variety of colours – shades of red, yellow, green, blue and violet are most common – and they are also indicators of the type of gas particles that are present. The most common yellowish-green hued aurora is produced by oxygen molecules, whereas violet or blue auroras indicate the presence of nitrogen. The rarest of all is the all-red aurora, which is produced by high-altitude oxygen molecules colliding at heights up to 322 kilometres.

The Northern Lights can be seen in the northern or southern hemisphere, in an irregularly shaped oval belt, an approximate radius of 2,500 km from the centre of each magnetic pole. The northern auroral zone extends over northern Scandinavia and the southern tip of Greenland to northern Canada, Alaska and the northern coast of Siberia. The best places to watch the lights are in the north-western parts of Canada and the Norwegian counties of Troms and Finnmark in northern Norway, where occurrence is the highest.

However, auroras in the south – also known as 'Aurora australis' – are often not visible as they are most concentrated in a ring around Antarctica and the southern Indian Ocean, thus they may only be glimpsed from Tasmania and southern New Zealand out of all populated regions in the southern hemisphere. However, scientists have found out that northern and southern auroras are often mirror-like images that occur at the same time, with corresponding shapes and colours.

In reality, the auroras are present all year round, though we are unable to see them when the night sky is fairly light or when the sky is cloudy. Thus, the winter season is the best time for aurora viewing due to the long periods of darkness (longer nights) and frequency of clear skies. If the auroras are strong enough, you may be able to see them against a twilight sky – a common occurrence in Tromsø, or witness the even rarer 'day aurora' in Spitzbergen where darkness falls as early as midday during winter. In northern Norway, the northern lights are visible between the months of September to April, and the best time to watch for them is local midnight.

NORTHERN LIGHTS OVER KIRKJUFELL, ICELAND

PHOTOS ©123RF

PREMIUM

10D7N

AURORA CHASING IN NORWAY + HURTIGRUTEN CRUISE

TOUR CODE: ENTOSW

Whether it's chasing one of the seven wonders of the natural world or boarding the Hurtigruten Cruise, Norway is famed for its sights and natural beauty.

TROMSO, NORWAY

PHOTO: 123RF/IAKOV KALININ

HIGHLIGHTS

NORWAY

TROMSØ
- *Aurora Borealis*
- *Aurora Chasing Tour*

NARVIK
- *Polar Park*
- *Reindeer Farm*

LOFOTEN ISLAND
- *Sea-Eagle Safari*
- *Henningsvær & Reine*

DELICACIES

Meal Plan
7 Breakfasts, 3 Lunches, 4 Dinners

Specialities
- *Sami Cuisine Lunch*
- *Scandinavian Fare*

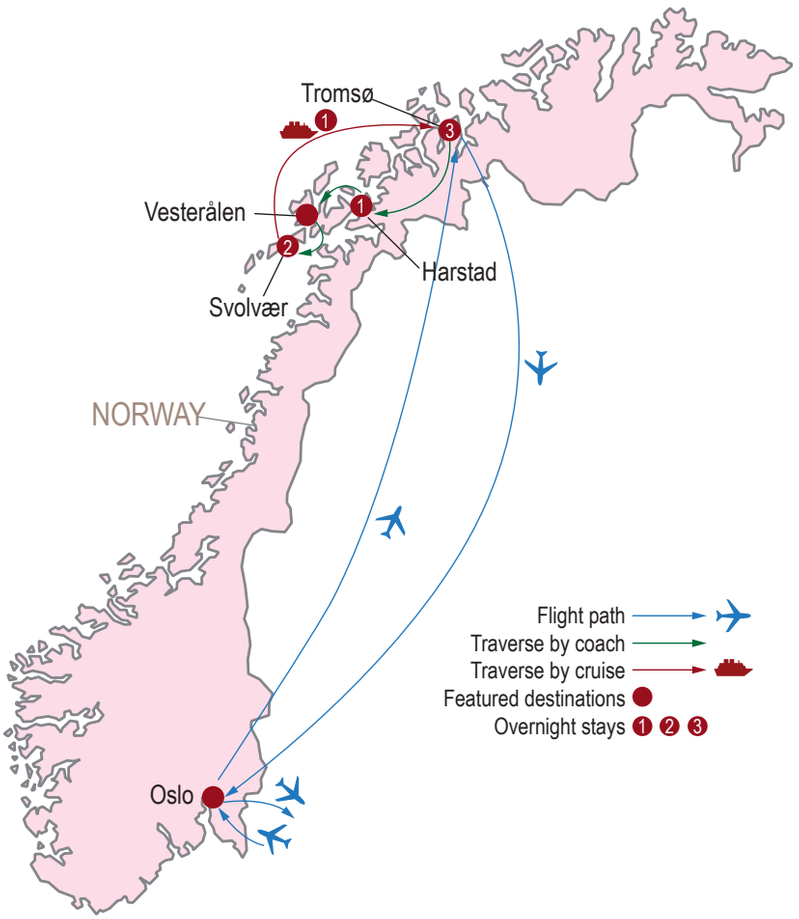
3-4★ HOTELS

TROMSO Radisson Blu
NARVIK Scandic Narvik
SVOLVÆR Scandic Svolvær

**Note: Hotels subject to final confirmation. Should there be changes, customers will be offered similar accommodations as stated in this list.*

EXCLUSIVE

- ***Sea Eagle Safari***
- ***Hurtigruten Cruise***



DAY 1
HOME › OSLO
Meals on Board

Assemble at the airport and depart for **Oslo**, the capital of **Norway**.

DAY 2
OSLO › TROMSØ
Meals on Board, Dinner

Board a domestic flight that will take you to **Tromsø**, the largest urban area in northern Norway. Admire the gorgeous scenery featuring snow-capped mountains and crystal-blue fjords, and if luck is on your side, you may even be able to witness the enthralling **Northern Lights**.
Note: the appearance of the Northern Lights cannot be guaranteed as it is a naturally occurring phenomenon and is subject to weather conditions.

DAY 3
TROMSØ
Breakfast, Lunch

Begin the day with a **Tromsø sightseeing tour** that will bring you to some of the best attractions in the city. The centre of Tromsø has a rich neo-classical architectural heritage, dotted with both beautiful as well as dilapidated buildings from later periods. Get your hearts ready for the main highlight of this tour – a **thrilling Northern Lights chase** that is guaranteed to be a once-in-a-lifetime adventure you will never forget.

DAY 4
TROMSØ › HARSTAD
Breakfast, Lunch, Dinner

Go for a leisure drive around the Tromsø region for a view of dramatic snowy landscapes, with the occasional heart-stopping moments as we drive between walls of snow. Then, take a walk on the wild side as we head to **Polar Park** – the world's northernmost wildlife park where you can meet bears wolves, lynx, wolverines, polar foxes, moose, red deer, reindeer and muskoxen; get up-close and personal with the wolves in their enclosure and cuddle with the adorable polar foxes. Continue on to **Harstad**, a harbour town surrounded by stretches of beautiful fjords, mountains and islands. Tonight, you can take an optional tour up to the aurora submit lodge by snowmobile sledge for a good chance for the northern lights.

DAY 5
HARSTAD › VESTERÅLEN › SVOLVÆR
Breakfast, Lunch – Sami cuisine, Dinner

Depart for **Vesterålen**, comprising of hundreds of large and small islands to form a stunning natural landscape in the

10D7N AURORA CHASING IN NORWAY + HURTIGRUTEN CRUISE

LOFOTEN ISLANDS

archipelago. The terrain here varies from alpine mountains to gentle hillsides, deep valleys, chalk-white sandy beaches and narrow fjords. Pay a visit to the **Reindeer Farm** to see Santa's iconic reindeers, learn more about this uncommon animal as well as the lifestyle and practices of the Sami people that remains deeply entwined with the reindeer. Thereafter, proceed to **Svolvær**, capital of the **Lofoten Islands**.

DAY 6
SVOLVÆR
Breakfast, Dinner

Traverse through the islands of Lofoten and delight in the idyllic coastal scenery of **Vestfjord** along the way. Our first stop is the fishing village of **Henningsvær** marvel at the vista of impressive mountains surrounded by the clear, blue sea. Drive along the fjord and continue to **Reine**, located in the southern part of Lofoten and well-konwn as one of the most beautiful village in Norway.

DAY 7
SVOLVÆR › HURTIGRUTEN
Breakfast

Embark on a great nature expedition today as you head out on a **Sea Eagle Safari**. Speed across the **Trollfjord** on a rigid inflatable boat (RIB) helmed by an experienced captain, which will take you to the middle of the fjord where the sea eagles dwell. Discover more about these majestic birds of prey and watch them in action at thrillingly close quarters as you throw fish into the sea for them to dive and collect. After the adrenaline rush, enjoy the rest of the day free at leisure till it is time to board the legendary **Hurtigruten cruise.**

Note: The min. age of Sea Eagle Safari is 12 and overnight cruise is subject to weather condition.

DAY 8
HURTIGRUTEN › TROMSØ
Breakfast on Board

Take pleasure in the warm morning sunlight as it filters through your window, and enjoy the beautiful panorama as it enlivens the gorgeous landscapes and surrounding fjords. Spend the rest of your time aboard the cruise at leisure until it arrives at **Tromsø** in the afternoon. After which, the rest of the day is free for you to do some shopping, or simply wander around and enjoy the charming city.

DAY 9
TROMSØ › OSLO › HOME
Breakfast

Enjoy the rest of the day at leisure till it is time to transfer to the airport for your flight home.

DAY 10
HOME SWEET HOME

We hope you enjoyed your trip with EU holidays and we look forward to seeing you again for your next trip.

Suggested Excursion:
- *Aurora Submit Lodge €200*
- *Oslo Sightseeing Tour: €69 (for group stay extra night in Oslo only)*

Additional activities that complement your holidays will be at your own discretion and is entirely optional.
**minimum group size may apply*
**it is subject to time permit*

Tipping Guideline: (based on 10D7N)
- *€80 per person*

Note:
- *A minimum group size of 15 passengers is required for a confirmed departure.*
- *The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.*
- *Activities are subject to weather conditions.*
- *During major events and festivals, accommodation may be re-located to outside of the city or in another city without prior notice.*

SEA EAGLE SAFARI

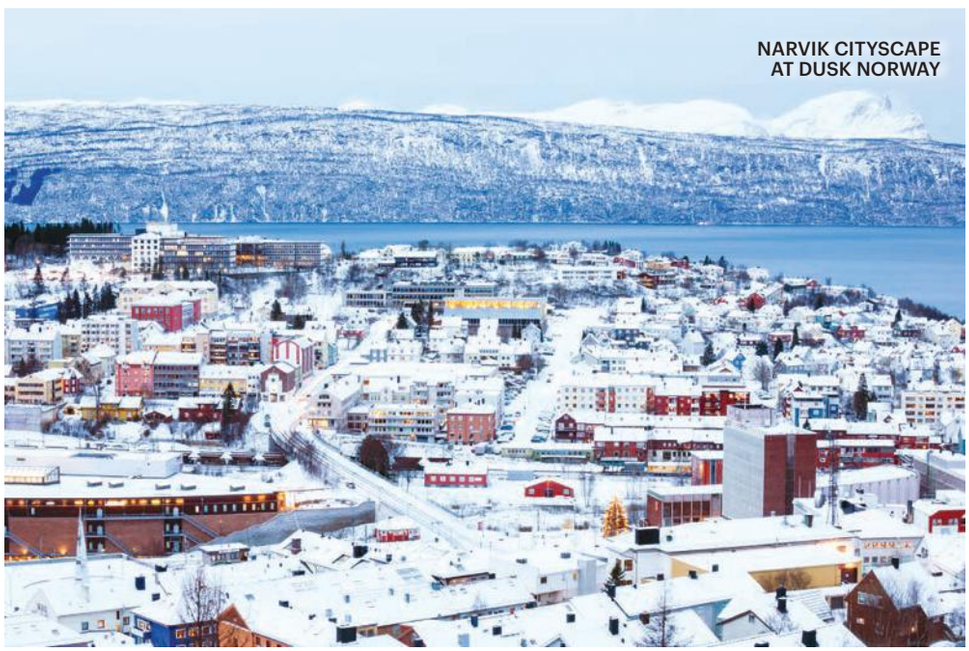
PHOTOS©123RF

Discover the Untamed Beauty of Norway

From rugged landscapes to attractions steeped in history, Norway is one of Scandinavia's stunning countries that charms travellers with its unpretentious visage.

ERSFJORDBOTN, TROMSO

REINE, LOFOTEN ISLANDS, NORWAY


NARVIK CITYSCAPE AT DUSK NORWAY

Embark on an unforgettable Norwegian journey that immerses you into the culture and beauty of this Nordic country. Places such as Tromso, Narvik, and Lofoten Islands possess unspoiled habitats, which support and sustain various species of flora and fauna. These places also provide travellers with extraordinary sights of the Northern Lights, deep fjords and striking sceneries.

Tromso

The city of Tromso is a major cultural and historical hub in Norway that houses several museums and distinguishable centuries-old wooden buildings. Situated above the Arctic Circle, Tromso is the perfect place to view the Northern Lights, a natural phenomenon that lights up the night time sky of the region. If weather conditions permit, you will be able to see the stunning lights from the city.

Join the Tromso sightseeing tour to see some of the best attractions in the city. The neo-classical architecture, and multi-cultural community will immerse you into the city's Nordic heritage and culture. You may also board the Fjellheisen- an aerial tramway, up to Mt. Storsteinen, a mountain ledge that is located 421 m above sea-level, where you can indulge in a panoramic view of Tromso and the vicinity. The Arctic city is also known for its outdoor activities and its dynamic nightlife. Outdoor enthusiasts can explore the untamed wilderness that provides opportunities to hike, fish, and even kayak on the cold waters of the Arctic.

Narvik

As the third-largest town in Norway, Narvik is best known for its dramatic scenery and imposing mountains. Explore the region and take in the sights of breath-taking fjords and quaint wooden houses set against the mountainous backdrop.

Satisfy your hunger with some authentic Sami cuisine, and learn more about local Sami culture as you venture to Vesterålen, a district in Nordland County. From white, sandy beaches to picturesque, narrow fjords, Vesterålen welcomes everyone to its scenic landscapes and diverse marine life that includes whales, seals and seabirds. Meet Santa's famous helpers, when you drop by the Reindeer Farm. Get to know more about these docile creatures that play a crucial role in the lifestyle of the Sami people, who utilise reindeers as a means for transport and food.

Lofoten Islands

Noted as one of the untamed islands of Norway, Lofoten is a great spot for fishing and boasts charming sceneries that captivates travellers from the around the world. Trollfjord, an arctic fjord located between the Norwegian archipelagos of Lofoten and Vesteralen, is an outstanding attraction that offers spectacular views of craggy peaks, and lush greenery. The area around Trollfjord is famed for being a perfect spot to watch the impressive birds of prey in their natural habitat. Embark on a nature expedition, when you join a Sea Eagle Safari. Sail across the narrow fjord on a rigid inflatable boat (RIB), and take closer look at magnificent Sea Eagles circling above the boat. You may even get the chance to feed these birds, as you throw fish into the sea and watch them dive into the icy, cold waters to collect them.

PHOTOS: ©123RF.COM

PREMIUM

10D7N

AURORA CHASING IN NORWAY

TOUR CODE: ENOSLW

Open sea to the west, where the Northern Lights often lit and nature's own music from rolling waves!

SOMMARØY ISLAND, NORWAY

PHOTO: 123RF/IAKOV KALININ

HIGHLIGHTS

NORWAY

TROMSØ

- *Aurora Borealis*
- *Aurora Chasing Tour*

NARVIK

- *Polar Park*
- *Reindeer Farm*

LOFOTEN ISLAND

- *Sea-Eagle Safari*
- *Henningsvær & Reine*

DELICACIES

Meal Plan
7 Breakfasts, 3 Lunches, 5 Dinners

4★ HOTELS

TROMSO Radisson Blu
NARVIK Scandic
SVOLVÆR Scandic
HARSTAD Scandic
SOMMAROY Sommaroy Arctic

**Note: Hotels subject to final confirmation. Should there be changes, customers will be offered similar accommodations as stated in this list.*

EXCLUSIVE

- ***Sea Eagle Safari***
- ***Fjellheisen Cable Car + Lunch on top***
- ***Aurora Hunting in Lofoten and Tromso***
- ***Sommaroy Arctic Hotel Stay***
- ***Professional photographer for Northern Lights***
- ***7 nights in the Arctic Circle***

DAY 1
HOME › OSLO
Meals on Board
Assemble at the airport and depart for **Oslo**, the capital of **Norway**.

DAY 2
OSLO › NARVIK
Meals on Board, Dinner
Board a domestic flight that will take you to **Narvik,** where you will enjoy a scenic and strategic location on Norway's largest island Hinnøya**.** Admire the gorgeous scenery featuring snow-capped mountains and crystal-blue fjords, and if luck is on your side, you may even be able to witness the enthralling **Northern Lights**.
Note: the appearance of the Northern Lights cannot be guaranteed as it is a naturally occurring phenomenon and is subject to weather conditions.

DAY 3
NARVIK › VESTERÅLEN › SVOLVÆR
Breakfast, Lunch – Sami cuisine, Dinner
Depart for **Vesterålen**, comprising of hundreds of large and small islands to form a stunning natural landscape in the archipelago. The terrain here varies from alpine mountains to gentle hillsides, deep valleys, chalk-white sandy beaches and narrow fjords. Pay a visit to the **Reindeer Farm** to see Santa's iconic reindeers, learn more about this uncommon animal as well as the lifestyle and practices of the Sami people that remains deeply entwined with the reindeer. Thereafter, proceed to **Svolvær**, capital of the **Lofoten Islands** for an **aurora hunting adventure by bus** seeking for the enthralling Northern's Light presence.
Note: the appearance of the Northern Lights cannot be guaranteed as it is a naturally occurring phenomenon and is subject to weather conditions.

DAY 4
SVOLVÆR
Breakfast, Dinner
Traverse through the islands of Lofoten and delight in the idyllic coastal scenery of **Vestfjord** along the way. Our first stop is the fishing village of **Henningsvær**

10D7N AURORA CHASING IN NORWAY

LOFOTEN ISLAND, NORWAY

marvel at the vista of impressive mountains surrounded by the clear, blue sea. Drive along the fjord and continue to **Reine**, located in the southern part of Lofoten and well-konwn as one of the most beautiful village in Norway.

DAY 5
SVOLVÆR › HARSTAD

Breakfast, Dinner

Embark on a great nature expedition today as you head out on a **Sea Eagle Safari**. Speed across the Trollfjord on a **rigid inflatable boat (RIB)** helmed by an experienced captain, which will take you to the middle of the fjord where the sea eagles dwell. Discover more about these majestic birds of prey and watch them in action at thrillingly close quarters as you throw fish into the sea for them to dive and collect. Go for a leisure drive around the Lofoten region for a view of dramatic snowy landscapes, with the occasional heart-stopping moments as we drive between walls of snow. Reaching **Harstad** tonight, you can choose to go for an optional experience to the Aurora Submit Lodge, set on the top, 535 meters above sea level and be transported to the summit by Snowmobiles and sleds with a view of the aurora in luck.

Note: The min. age of Sea Eagle Safari is 12 and the activity is subject to weather condition.

DAY 6
HARSTAD › SOMMARØY

Breakfast, Lunch, Dinner

Take a walk on the wild side as we head to **Polar Park** – the world's northernmost wildlife park where you can meet bears wolves, lynx, wolverines, polar foxes, moose, red deer, reindeer and muskoxen; get up-close and personal with the wolves in their enclosure and cuddle with the adorable polar foxes. Continue on to **Sommarøy**, a populated island in the western part of the municipality of **Tromsø**, a beautiful destination for its white sand beaches and scenery. Tonight we will stay at **Sommarøy Arctic Hotel**, a natural gem by the ocean, for a different experience by the coast area. If luck is with you tonight, get ready for nature's own theatre performance where you will see the **northern lights dancing, stars glistening, accompanied with the sound of the rolling waves**. That definitely a sight to behold.

Note: In the event that Sommarøy Arctic Hotel is not available, we will replace with another hotel in Tromso.

DAY 7
TROMSØ

Breakfast, Local Lunch

Begin the day with a **Tromsø sightseeing tour** that will bring you to some of the best attractions in the city. The centre of Tromsø has a rich neo-classical architectural heritage, dotted with both beautiful as well as dilapidated buildings from later periods. We will take **a cable car that runs from Solliveien** in Tromsdalen up to the mountain ledge Storstenien (421m above sea level) in the gondolas. From the viewing platform at the upper station, you can enjoy **spectacular panoramic views of Tromsø** and the surrounding islands, mountains and fjords. At the fully licensed **Fjellstua restaurant, you will enjoy a delicious lunch** based on local produce while you take pleasure in the view. Get your hearts ready for the main highlight of this tour – a thrilling **Northern Lights chase** that is guaranteed to be a once-in-a-lifetime adventure you will never forget. Witness Earth's most magnificent and colourful lights show with the expertise of a local guide, who will drive for up to 7 hours to unearth the best location for you to watch the northern lights. Should the northern lights appear, a **professional photographer** will also be present to assist you in capturing perfect pictures of the captivating phenomenon.

Note: We are unable to guarantee that you will observe the Northern Lights as itis a natural phenomenon and is subject to weather conditions, but if we miss the northern lights during the activity, we are willing to arrange for another aurora chase on without additional charge should you wish to give another attempt.

DAY 8
TROMSØ

Breakfast

Free at leisure on your own to explore Tromso. You may want to join an excursion for a Whale Safari Adventure where some of the worlds' biggest mammals visit the fjord landscape around the little town Tromsø in Northern Norway to feed on herring. The whales often come close to the boat as they are very curious, so be prepared for big splashes. The experience here in the North Norwegian waters is completely different from the rest of the world because the whales are here to feed and hunt, and they are extremely active. Remember to bring your camera, and you could take the shot of your life, not just of whales, but also other wildlife like seals or sea eagles.

DAY 9
TROMSØ › OSLO › HOME

Breakfast

Enjoy the rest of the day at leisure till it is time to transfer to the airport for your flight home.

DAY 10
HOME SWEET HOME

We hope you enjoyed your trip with EU holidays and we look forward to seeing you again for your next trip.

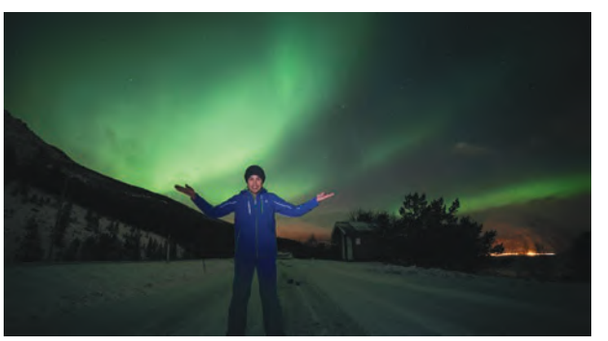
Suggested Excursion:
Additional activities that complement your holidays will be at your own discretion and is entirely optional.
**subject to minimum group size and time*
- *Aurora Submit Lodge: €200*
- *Whale Watching: €120 - €150 (seasonal price subject to weather condition)*
- *Oslo Sightseeing Tour: €69 (for group stay extra night in Oslo only)*

Tipping Guideline: (based on 10D7N)
- *€80 per person*

Note:
- *A minimum group size of 15 passengers is required for a confirmed departure.*
- *The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.*
- *Activities are subject to weather conditions.*
- *During major events and festivals, accommodation may be re-located to outside of the city or in another city without prior notice.*

PHOTOS: 123RF

2016 **NORTHERN LIGHT TOUR** GROUP PHOTOS



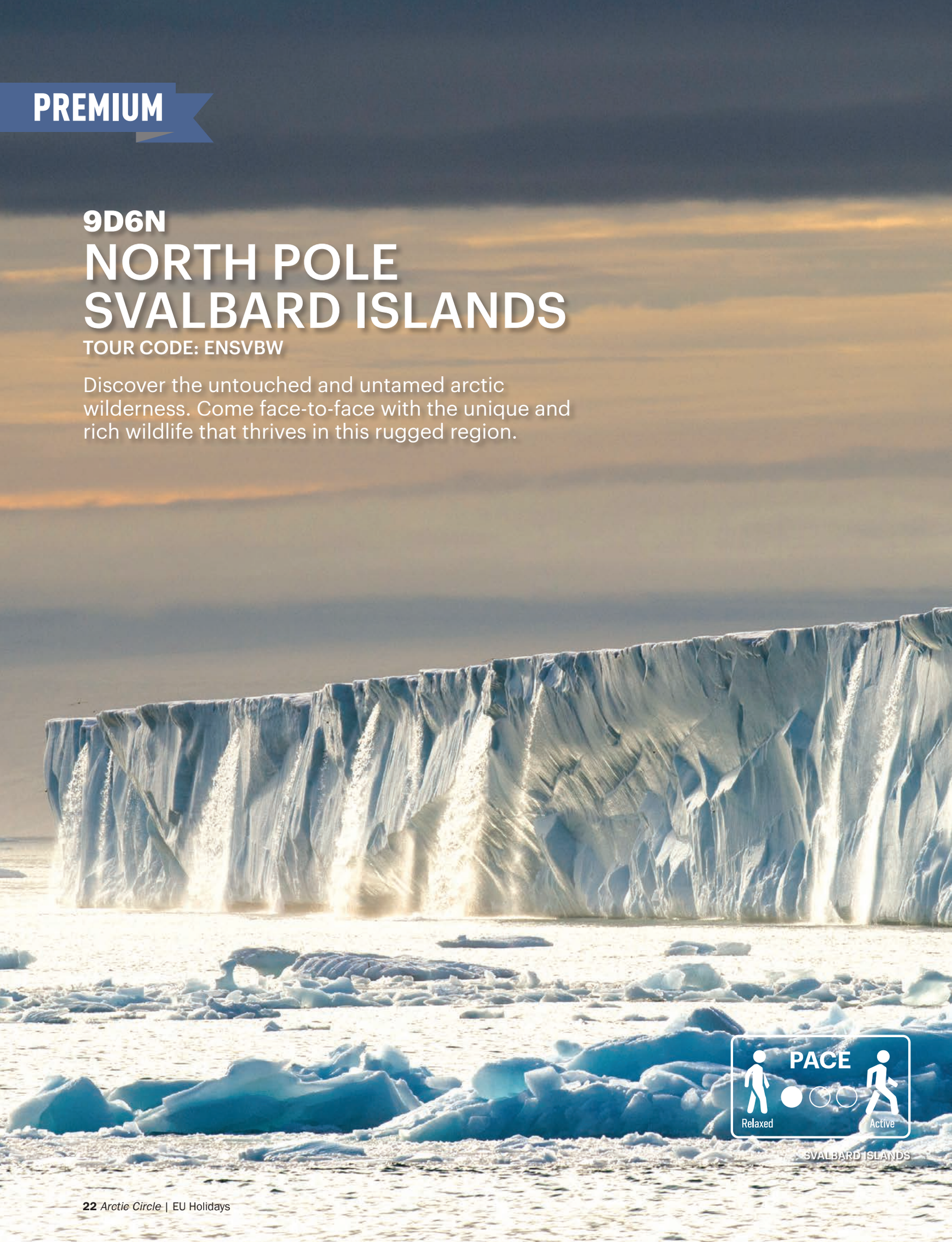
PREMIUM

9D6N

NORTH POLE SVALBARD ISLANDS

TOUR CODE: ENSVBW

Discover the untouched and untamed arctic wilderness. Come face-to-face with the unique and rich wildlife that thrives in this rugged region.



SOURCE : ARCTIC PORTAL

DAY 1

HOME › OSLO

Meals on Board

Assemble at the airport and depart for **Oslo**, the capital of **Norway**

DAY 2

OSLO

Meals on Board

Upon arrival, spend the day at your leisure. If this is your first time to visiting **Norway**, consider joining an optional sightseeing tour to explore the city and learn more about the Norwegian history, culture and lifestyle.

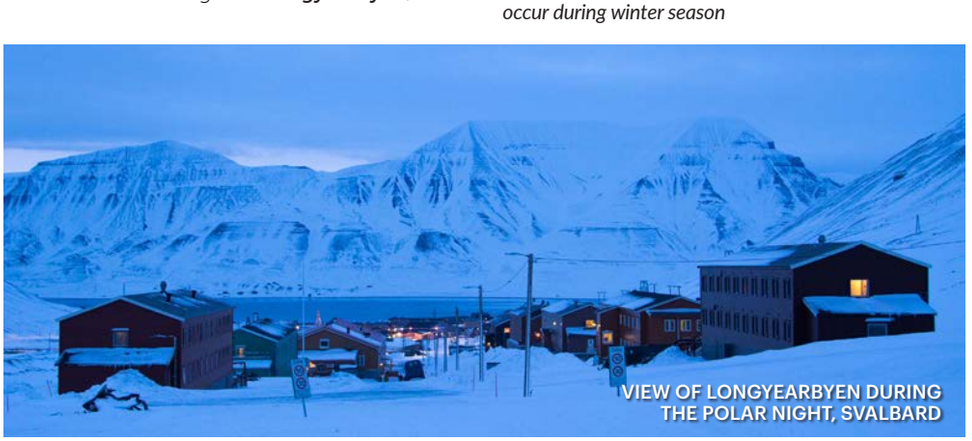
DAY 3

OSLO › LONGYEARBYEN

Breakfast, Dinner

Board a domestic flight to **Longyearbyen**, the administrative centre of **Svalbard Island**, as well as the Northernmost settlement with a population of around 2000 and the realm of Polar Bear. Admire the gorgeous scenery featuring snow-capped mountains and crystal-blue fjords, and if luck is on your side, you may even be able to witness the enthralling **Northern Lights**. In the evening, join us for an atmospheric event around the open fire in our Northern Lights camp, a tent set up in the traditional Sami style. Sitting on benches covered by reindeer hides, you will be served a welcome drink, food prepared by the chefs from the renowned **Huset restaurant** and of course Arctic storytelling provided by friendly and professional local guides.

Note: The appearance of the Northern Lights cannot be guaranteed as it is a naturally occurring phenomenon and is subject to weather conditions. Porlar nights occur during winter season



VIEW OF LONGYEARBYEN DURING THE POLAR NIGHT, SVALBARD

HIGHLIGHTS

NORWAY SVALBARD ISLANDS

LONGYEARBYEN

- *Four nights of chance for Northern Light*
- *Longyearbyen - Northernmost settlement with a population of over 1000*
- *Arctic Lavvo Evening*
- *Svalbard Museum (entrance included)*
- *Aurora Chasing by Snowmobile (6h activity)*
- *Husky Sledge Safari (4h activity)*

DELICACIES

Meal Plan

6 breakfasts, 3 lunches, 4 dinners

3-4★ HOTELS

LONGYEARBYEN Svalbard Hotel
OSLO First Hotel Millennium

***Note: Hotels subject to final confirmation. Should there be changes, customers will be offered similar accommodations as stated in this list.*

9D6N NORTH POLE SVALBARD ISLANDS

DAY 4
LONGYEARBYEN
Breakfast, Lunch, Dinner

Meet up with a local city guide to get an overview of Longyearbyen and the surrounding areas. You will be guided through the major local sights and history of Longyearbyen. The tour will bring you close to the coal mines, some research areas, village, church, and the global seed vault which is the world's largest seed storage. There will be stops along the way to take photographs. Visit **Svalbard Museum**- entrance included, which will feature an exhibition on Svalbard's history and present natural places in Arctic Norway.

DAY 5
LONGYEARBYEN
Breakfast, Lunch, Dinner

Aurora Chasing by Snowmobile (6-hour activity) - Join a snowmobile tour and let yourself be captivated by the unique blue light that characterises the polar night. We will hunt for the **Northern Lights** and visit the Northern Light Camp. Drive through **Adventdalen**, extending eastward from Longyearbyen and into a river landscape that take you to **Tellbreen**. The trip will take you to the glacier where you will have a closer look at the ice structures. The rock and ice formed by melting water provides is an impressive view. After walking on the glacier, we will enjoy ourselves in the tent with a candlelight and bonfire. Seated at the table, on benches covered by with reindeer hides, you will be served a hot lunch while the guide recounts fascinating stories from **Svalbard**. After a warm and sumptuous lunch, we will get back on our snowmobiles and head back to **Longyearbyen**. On the way back, we will stop at a pingo in Adventdalen. This typical polar phenomenon presents itself as a rounded knoll with an ice core. Pingos are formed when pressurised glacial water penetrates holes or cracks in the permafrost.

Note:

Minimum age for the Aurora Chasing by Snowmobile tour and the Husky Sledge Safari tour is 6 years old. The route and duration of Snowmobile and Husky are subject to change by weather condition. Driver is required to show valid driving license.

DAY 6
LONGYEARBYEN
Breakfast, Lunch, Dinner

Husky Sledge Safari (4h activity) - This activity will give you an introduction to dog sledding. The guide will welcome you and provide you with information about the trip. You will be provided with the necessary clothing for the activities. At **Trapper's Station** there are 90 happy Alaskan Huskies are eager to take you for a ride. You will harness your own dog teams, and will share your sled with one other person. After the activity enjoy hot drinks and biscuits in the **Trapper's cabin**. For this activity, visitors need not have any previous experience with dog sledging. For the dog sledding activity, your guide will provided you with all necessary safety equipment and necessities, these include thermal suit, boots, gloves, goggles, balaclava and hat; hot drink and biscuits.

DAY 7
LONGYEARBYEN ▸ OSLO
Breakfast

Upon arrival, transfer to hotel and spend the day at your leisure.

DAY 8
OSLO ▸ HOME
Breakfast

Enjoy the rest of the day at your leisure till it is time to transfer to the airport for your flight home.

DAY 9
HOME SWEET HOME

We hope you enjoyed your trip with EU holidays and we look forward to seeing you again for your next trip.

Suggested Excursion:
Additional activities that complement your holidays will be at your own discretion and is entirely optional.
**minimum group size may apply*
- *Aurora Hunting by Snowcat (2.5h activity) : €79*
- *Oslo Sightseeing Tour: €69*

Tipping Guideline: (based on 9D6N)
- *€72 per person*

Note:
- ***The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.***
- ***Activities are subject to weather conditions.***
- ***During major events and festivals, accommodation may be re-located to outside of the city or in another city without prior notice.***

SNOWMOBILE SAFARI

PHOTOS: MARCELA CARDENAS

SVALBARD

PREMIUM

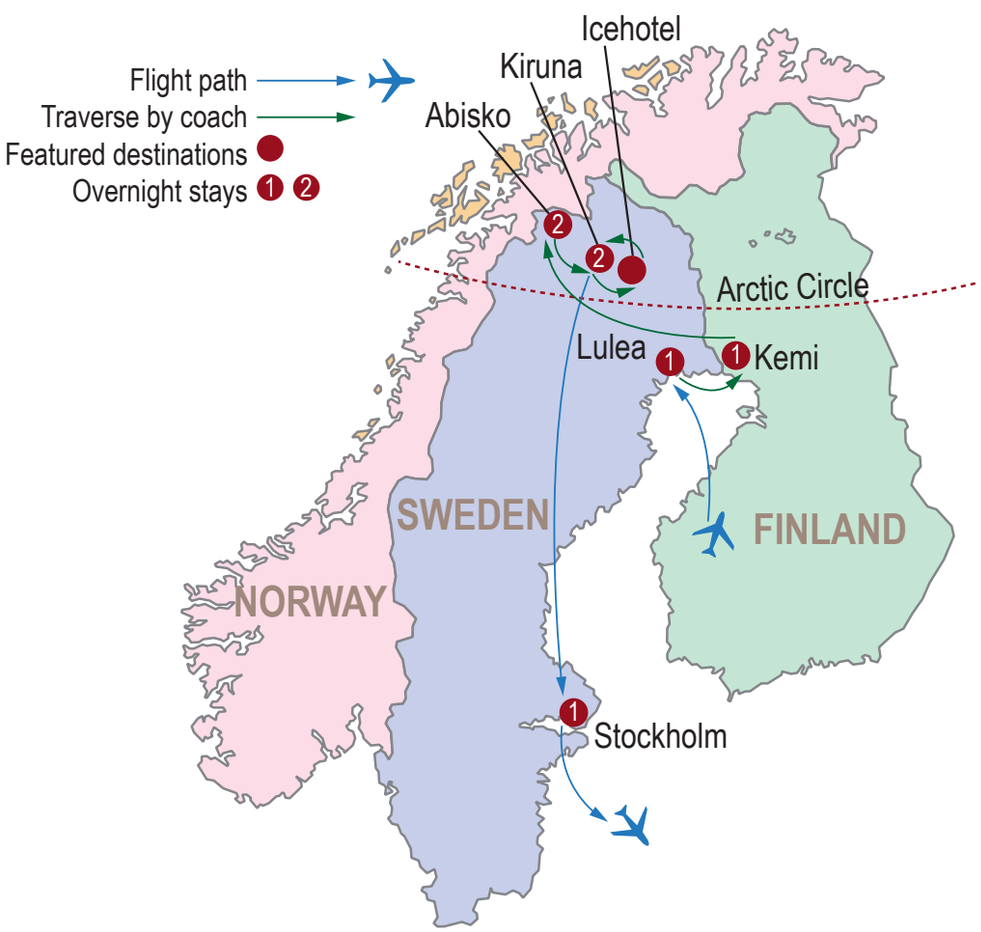
10D7N

NORTHERN LIGHTS OVER ABISKO, SWEDEN

TOUR CODE: ENSWEW

Venture into northern Sweden and discover the wonders of the Arctic, from the brilliant Aurora Borealis to the winter that freezes the landscape into a myriad of stunning formations, with snow-capped mountain terrain, through the woodland and along the coastline, reinforcing the vast carpet of snow.

ABISKO NATIONAL PARK, SWEDEN



DAY 1

HOME › LULEA

Meals on board

Assemble at the airport and depart for Stockholm, the capital of Sweden.

DAY 2

LULEA

Meals on Board

Board a domestic flight to **Lulea, a coastal city in Swedish Lapland**. Upon arrival, transfer to hotel and free at leisure.

DAY 3

LULEA › KEMI

Breakfast, Dinner

Take a city tour and visit the **Luleå Cathedral**, which is the biggest church in Northern Sweden and built in 1893 in Gothic Revival style. Then we will visit **Gammlestad Church Town**, a UNESCO world heritage. It is a unique cultural environment where the largest and most well-preserved church town in Sweden, houses more than 400 church cottages, homes and a magnificent **medieval stone church**. Wandering through the beautiful red cottages of the Church Town, it is a wonderful experience bringing

HIGHLIGHTS

FINLAND

KEMI

- *Santa's Seaside Office*

SWEDEN

LULEA

- *Luleå Cathedral*
- *Gammlestad Church Town*

ABISKO

- *"Blue Hole of Abisko"*
- *Lake Tornetrask*
- *Aurora Sky Station*
- *Mount Nuolja*
- *Abisko National Park*
- *Aurora Photo Tour*

KIRUNA

- *Sámi village of Rávttas*
- *Sami Lavvus (teepee)*
- *Sled ride by husky*
- *Oinakka*
- *Ice Rooms*
- *Ice Hotel*
- *Ice Church*
- *Ice Bar*
- *LKAB Visitor Centre*

3-4★HOTELS

LULEA Scandic
KEMI Cumulus
ABISKO STF Abisko Mountain Station
KIRUNA Scandic

DELICACIES

Meal Plan
7 Breakfasts, 1 Lunch, 5 Dinners

Specialities

- *Nordic Cuisine*
- *Sami Cuisine*

EXCLUSIVE

- *4 Nights of Aurora Experience*
  - *Aurora Sky Statin*
  - *Aurora Photo Tour*
  - *Sled ride by Husky*
  - *Aurora Hunting by Bus*
- *Icehotel Visit*
- *Reindeer Sledge*

AURORA SKY STATION, SWEDEN

your sight to another century. We will then make our way to **Kemi, a town on Bothnian Bay in Lapland, Finland**. Visit the official port of Santa Claus - the **Santa's Seaside Office**, located in Kemi's beautiful inner harbour. If time and weather permits, consider an optional lifetime experience with the Ice Breaking Cruise. Imagine a white frozen sea of thick ice. Listen to the sound of crackling ice, crushed ice blocks rise from the icebreaker's hull, dark water splashes out. Explore the vessel, relax in the cozy saloon, and if weather permits, take a swim in the dark icy water, in floatation survival suit. In the night, we will go on an adventure **to hunt for the famed Aurora Borealis**, taking you far away from city lights to a perfect place to spot the enchanting show. The silence and beauty of nature around offer a relaxing and refreshing experience while you warm up by the fire and enjoy the snacks.

Note: the appearance of the Northern Lights cannot be guaranteed as it is a naturally occurring phenomenon and is subject to weather conditions.

DAY 4

KEMI › ABISKO

Breakfast, Nordic Dinner

After which, take a drive down to the locally known "**Blue Hole of Abisko**", a prime location for viewing the northern lights. The scientifically proven 'blue hole' – a patch of sky over the **Lake Torneträsk** that usually remains clear despite overcast weather in surrounding areas – giving Abisko its own microclimate, which is suitable for catching the lights. We will check in to **STF Abisko Mountain Station**, situated on top of a hill and offers beautiful views over the lake and mountain. Tonight, we visit the **Aurora Sky Station** – the best place on earth to experience Northern Lights. It is situated on **Mount Nuolja**, 900 meters above sea level, in an area with very few distracting sources of light or sound. Upon arrival to Aurora Sky Station, a four-course dinner influenced by the **Nordic cuisine** is served and will be followed by a guided tour where you will learn about the Aurora Borealis and how to find it.

Note: If Aurora Sky Station is close due to prevailing weather conditions then their Aurora Lounge will be open exclusively instead with a "Aurora Guided Tour".

DAY 5

ABISKO

Breakfast, Dinner

Explore the surrounding of **Abisko National Park** and be in awe of the vast snow-white fields and the wonders of what winter can bring. You could even attempt to build a snowman in your free time or have a snowball fight! Alternatively, join a snowmobile activity to explore the vast Swedish Lapland. At night, joined Abisko top rated activity, the **Aurora Photo Tour**. With the professional photographers, have an opportunity to see and photograph the aurora borealis in the wilderness. **High quality camera & lens will be provided** and you will be taught the skills that you will need to find and photograph the magical aurora borealis. Bringing home beautiful aurora photographs and memories that will last a lifetime!

DAY 6

ABISKO › KIRUNA

Breakfast, Lunch - Sami Cuisine, Dinner

Take a day trip to the **Sámi village of Rávttas**, east of Abisko and experience a glimpse of the traditional lifestyle of the reindeer

10D7N NORTHERN LIGHTS OVER ABISKO, SWEDEN

DOG SLEDGE

people. This exclusive, once in a lifetime opportunity allows us to experience the amazing lifestyle of the Sámi people and to get up close and personal with Laplands most iconic creature – the reindeer. **Feed the reindeer, enjoy a short ride on a traditional sled behind a reindeer** and learn how to identify different reindeer in the herd based on personal characteristics and behaviour. After which, proceed to our **traditional Sámi lavvus (teepee)**, where fresh and delicious meal will be served around an open fire. Thereafter, proceed to **Kiruna** for the night. Tonight, with the guides **driving you on the sled by the huskies**, we will take you into the wonderful snow-covered surroundings of **Oinakka**, through the sparkling frozen winter wonderland with old pine tree forest, frozen lakes and swamps. Enjoy the silence of the polar night as you wait for the Northern Lights to appear and light up the dark sky. Along the route we will take a break and **enjoy a traditional Swedish fika**, a hot drink and cookies, by a campfire and our guide will tell you stories of legendary Aurora Borealis.

DAY 7
KIRUNA › ICEHOTEL › KIRUNA
Breakfast, Dinner

The trip starts by going on a journey into the white-snowfields of the magical Swedish Lapland. On arrival at the **Icehotel**, receive the ticket before joining the expert Icehotel representative for a guided tour of the world's first Icehotel. Marvel at the amazing individually sculpted **Art Suites, Ice Rooms and Ice Church** whilst learning about how this one-of-a-kind hotel is designed and created each year. It's also Sweden's most unique and probably most extensive private art hall. Each year it's reincarnated in a new guise, carefully designed and hand crafted by some 40 artists from around the world. Finally head to the **Ice Bar to enjoy one of the coolest drinks** you will probably ever have! In the afternoon, visit the **LKAB Visitor Centre and the moving town**. LKAB is the company mining the precious iron ore right in the centre of Kiruna, and is causing an unusual dilemma – the town centre of Kiruna, with its buildings and people, is in **danger of collapsing into the mine**. The threat is real. The cracks on the roads are visible and expanding and 3000 homes are located in the high-risk area. How will Kiruna resolve the issue? Visit the LKAB Visitor Centre for the answers to be unfold.

DAY 8
KIRUNA › STOCKHOLM
Breakfast

Board a domestic flight to **Stockholm**, **the capital of Sweden** and the most populous city in the Nordic countries. If there is time, you may consider an optional sightseeing tour of Stockholm, before you tuck in for the night.

DAY 9
STOCKHOLM › HOME
Breakfast

Enjoy the rest of the day at leisure till it is time to transfer to the airport for your flight home.

DAY 10
HOME SWEET HOME

We hope you enjoyed your trip with EU holidays and we look forward to seeing you again for your next trip.

Suggested Excursion:
- *Snowmobiling €150*
- *Kemi/Lulea – Ice Breaking Cruise €350*
- *Stockholm - City sightseeing tour €79*

These additional activities enrich your experiences; however it is entirely optional and will be at your own discretion. Minimum group size may apply and subject to schedule.

Tipping Guideline: (based on 10D7N)
- *€80 per person*

Note:
- *A minimum group size of 15 passengers is required for a confirmed departure.*
- *A minimum group size of 15 passengers is required for a confirmed departure.*
- *The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.*
- *Activities are subject to weather conditions.*
- *During major events and festivals, accommodation may be re-located to outside of the city or another Another city without prior notice.*

ICE HOTEL, SWEDEN

Welcome to Santa's Lapland!

Cold winter night and clear sky, those are the two things that predict Auroras, a phenomenon everyone hopes to experience in Lapland. In our brand new glass igloos you can go Aurora Hunting every night!

Santa's Hotel Aurora
FI-99555 Luosto

Santa's Igloos Arctic Circle
FI-96930 Arctic Circle, Rovaniemi

www.santashotels.fi

Santa's Hotels
Rovaniemi - Luosto - Saariselkä - Kilpisjärvi - Kalajoki

PREMIUM

10D7N

NORTHERN LIGHTS OF ICELAND

TOUR CODE: ENKEFW

Enter the land of “Fire and Ice” where a country of extremes, with glaciers, waterfalls, volcanic springs and wilderness captivates your senses with its unspoiled beauty and the spectacular Northern Lights.

JÖKULSÁRLÓN GLACIER LAKE, ICELAND

PHOTOS: 123RF

HIGHLIGHTS

ICELAND

REYKJAVIK

- *Perlan (The Pearl)*
- *Hofoi House*
- *Hallgrimskirkja Church*
- *Blue Lagoon*

GOLDEN CIRCLE

- *Thingvellir National Park*
- *Strokkur geyser*
- *Gullfoss (Golden Falls) waterfall*

SOUTH COAST

- *Svínafellsjökull*
- *Jökulsárlón Glacier Lagoon*
- *Reynisfjara Beach*
- *Seljalandsfoss waterfall*
- *Skógafoss waterfall*

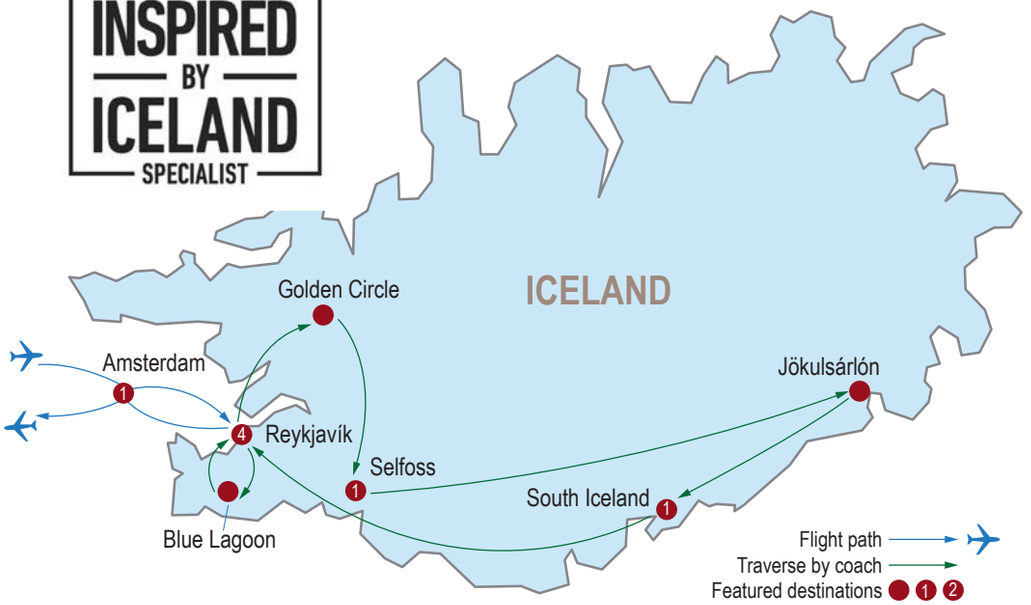
4★HOTELS

REYKJAVIK Grand Reykjavik Hotel
SELFOSS Selfoss Hotel
SOUTH ICELAND Fosshotel Glacier
AMSTERDAM Hotel Casa Amsterdam

DELICACIES

Meal Plan
7 Breakfasts, 5 Dinners

CERTIFIED INSPIRED BY ICELAND SPECIALIST



DAY 1
HOME › AMSTERDAM › REYKJAVIK

Meals on Board

Assemble at Airport and depart for **Reykjavik**, the capital of **Iceland**.

DAY 2
REYKJAVIK

Meals on Board, Dinner

Check in to your hotel and spend the rest of the day free at leisure in Reykjavik to recharge and take a breather. This evening will be an opportunity to venture for an **Aurora Hunting drive to seek out the famed Northern Lights** if weather permit. However, if tonight is not the night, we will venture out the next day instead.

Note: We are unable to guarantee that you will observe the Northern Lights as it is a natural phenomenon and is subject to weather conditions.

BLUE LAGOON, REYKJAVÍK

DAY 3
REYKJAVIK › BLUE LAGOON › REYKJAVIK

Breakfast, Dinner

Kick off the day with a **Reykjavik** city tour, which starts with **Perlan (The Pearl)** – a fantastic dome-shaped glass building supported by six massive water tanks, with an impressive water feature that runs from the basement into the atrium. Then, visit the beautiful **Höfði House** and the **Hallgrímskirkja church**, where you can view the novel exterior of the Lutheran parish church tower along with the statue of Leifur Eiriksson situated at its front. Next, proceed to the amazing **Blue Lagoon** geothermal spa, famous for its healing mineral-rich waters surrounded by jet-black basalt lava.

DAY 4
REYKJAVIK

Breakfast

Enjoy a free day at leisure, shopping, sightseeing and exploring the city. You could also join an optional tour that departs from Reykjaivik, to the Langjökull glacier, Iceland's second largest glacier. Board a monster truck for a once in a lifetime adventure deep inside one of the world's largest man made ice caverns. The caverns are composed of an extensive system of tunnels and chambers that stretch close to 300 metres into the

10D7N NORTHERN LIGHTS OF ICELAND

solid ice cap towards a breath taking natural ice cave at the heart of the glacier. On the way back to Reykjavík, you will be brought to wherever it is most likely to catch a glimpse of the magical northern lights.

DAY 5
REYKJAVIK › GOLDEN CIRCLE TOUR › SELFOSS

Breakfast, Dinner

Embark on Iceland's classic **sightseeing tour – the Golden Circle** – to discover some of the most spectacular scenery and historic sites in Iceland. The first stop will be at **Thingvellir National Park**, a place of historical significance and geological interest. You can also visit the **Althing**, an open-air assembly in the park where Iceland's oldest existing parliament first assembled in 930 AD. Next, admire Iceland's most popular waterfall, the **Gullfoss**, and if you're lucky, you may even be able to catch sight of a rainbow arching over the tumbling waters flowing into the deep gorge. Continue on to the nearby geothermal area, a site bubbling with activity and an abundance of hot springs. Here, you will be able to view the lively **Strokkur geyser** which spouts water 30 metres into the air every 15 minutes. If the **aurora forecast is good, take a walk** with your tour manager in **search of the Northern Lights**.

DAY 6
SELFOSS › JÖKULSÁRLÓN › SOUTH ICELAND

Breakfast, Dinner

Make our way to Svínafellsjökull glacier tongue. Svínafellsjökull is a breath taking outlet glacier of the **Vatnajökull glacier** and the scenery and views are simply stunning. It is a great place to get close to a glacier tongue. You could see the ice breaking apart and forming hundreds of cracks and stacks of an endless formation, the unbelieved realization when in close proximity to this demolishing part of nature, the beauty of this amazing landscape, so bright and clean but yet so powerful. And so, we will be doing a glacier walk. That take us on to the **Svínafellsjökull glacier** tongue. We walk through a wonderland of glacial ice sculptures, meandering through ice ridges and the deep crevasses of the glacier. At the outset of our tour, an experienced guide teaches you how to use basic glacier equipment like crampons and ice axes, the required equipment for this tour. Finally arrive in **Jökulsárlón**, Iceland's famous glacial lagoon filled with floating icebergs. Enjoy some free time to explore this extraordinary wonder of nature, where you may even be lucky enough to see some seals. Tonight, If the aurora forecast is good, take a walk with your Tour Manager in search of the Northern Lights.

Note: Glacier walk are subject to weather conditions and are for age 8 years and above.

DAY 7
SOUTH ICELAND › REYKJAVIK

Breakfast, Dinner

Enjoy a stroll along the black sandy shores of **Reynisfjara Beach** and see the magic of nature in the form of its famous basalt columns that stacks up into the shape of a pyramid. Next, we will continue to **Skogafoss** waterfall, one of the biggest waterfalls in the country. Due to the amount of spray the waterfall consistently produces, a single or double rainbow is normally visible on sunny days. Finally, a scenic drive with a view of Iceland's natural beauty and stop at the unique **Seljalandsfoss** waterfall, a narrow cascade plunging over a 60-metre high cliff. You may even venture on the footpath leading to the back of the waterfall for a different perspective and equally breath-taking pictures.

DAY 8
REYKJAVIK › AMSTERDAM

Breakfast

Board a domestic flight to Amsterdam. Upon arrival, transfer back to hotel and enjoy the rest of the day at leisure. You could join an optional city tour of **Amsterdam**, which includes special highlights such as a cruise through Amsterdam's famous canals, a trip to the diamond factory and a visit to Zaanse Schans.

Note: Overnight in Amsterdam is subject to flight schedule.

DAY 9
AMSTERDAM › HOME

Breakfast

Transfer to airport for your flight home.

DAY 10
HOME SWEET HOME

We hope you enjoyed your trip with EU holidays and we look forward to seeing you again for your next trip.

Suggested Excursion:
Additional activities that complement your holidays will be at your own discretion and is entirely optional.
**minimum group size may apply*

- *Ice Cave + Northern Lights: €300*
- *ATV ride to Solheimasandur Plane crash (1hr) €200*
- *Amsterdam Day Tour €89*

Tipping Guideline (based on 10D7N)

- *€80 per person*

Note:

- *A minimum group size of 15 passengers is required for a confirmed departure.*
- *The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.*
- *Activities are subject to weather conditions.*
- *During major events and festivals, accommodation may be re-located to outside of the city or in another city without prior notice.*

FLOATING ICEBERGS IN THE GLACIAL LAKE JOKULSARLON IN ICELAND

Travel Guard®

Why choose Travel Guard® for your travel protection?

Travel Guard® lets you journey with confidence by giving you 24-hour assistance and comprehensive coverage ranging from emergency medical care and delayed flights to lost luggage.

Protection starts even before you leave, with benefits such as trip cancellation cover. You can travel worry free, knowing that you have 24/7 access to a dedicated team of multi-lingual staff, doctors, nurses and security personnel. Our 8 global assistance centres are strategically located so our team can help you resolve any emergency quickly and effectively.

Choose from 3 plans – **Premier**, **Superio**r or **Classic** for your preferred level of coverage.

Overview of New and Enhanced Benefits

ENHANCED	ENHANCED	ENHANCED	ENHANCED	NEW!	NEW!
Overseas Medical Expenses coverage of up to S$2,500,000 (Section 1)	Car Rental Excess Charges and Return (Section 36)	Travel Inconvenience Benefits	Covers Loss/Delay of Baggage (Sections 25 & 27)	Pre-Existing Medical Conditions cover for Repatriation (Sections 9 &10)	Travel Assistance Services Benefits (Section 40)
24-hour Medical Assistance	Covers in the event of Terrorism	For All Ages	Covers in the event of Natural Disasters	Unlimited Emergency Medical Evacuation (Section 8)	Covers Leisure Amateur Sports

Please note that Terms & Conditions apply for all the benefits listed above, as set out in the Policy Wording.

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PREMIUM

12D9N

ARCTIC EXPRESS: GREENLAND'S NORTHERN LIGHTS

TOUR CODE: ENGRNW

Witness the delights of the world's largest fjord system of Scoresby Sund, discover the fascinating Inuit settlements and people of Ittoqqortoormiit, and view some of the world's most vivid displays of the Northern Lights.

NORTHERN LIGHTS, GREENLAND

PHOTOS: 123RF

HIGHLIGHTS

GREENLAND

- *Alpefjord*
- *Waltershausen Glacier*
- *Nordfjord*
- *Blomsterbugten*
- *Renbugten*
- *Ella Oya*
- *Itoqqortoormiit*
- *Scoresby Sund*
- *Sydkap*

3-4★HOTELS

REYKJAVIK CENTERHOTEL PLAZA
GREENLAND EXPEDITION CRUISE

DELICACIES

Meal Plan
9 Breakfasts, 7 Lunches, 7 Dinners

EXCLUSIVE

7 nights full board on an explorer cruise with shipboard accommodation and daily housekeeping by QUARK EXPEDITIONS

COLOURFUL HOUSES IN GREENLAND

DAY 1
HOME › REYKJAVIK
Meals on Board
Assemble at the airport and depart for Reykjavik, the capital of Iceland.

DAY 2
REYKJAVIK, ICELAND
Meals on Board
Your adventure begins with an overnight stay in the thoroughly modern **Reykjavik**, the world's northernmost capital city of Iceland.

DAY 3
EMBARKATION DAY AT CONSTABLE POINT
Breakfast, Lunch, Dinner
You'll fly from Reykjavik to **Constable Point** to board your vessel and begin your expedition. Get ready for a great adventure ahead!

12D9N ARCTIC EXPRESS: GREENLAND'S NORTHERN LIGHTS

SCORESBYSUND ON THE EAST COAST OF GREENLAND

DAY 4
ALPEFJORD
Breakfast, Lunch, Dinner

You'll cruise through breathtaking **Alpefjord**. Fjords punctuate the scenery all around. Your day will be spent exploring and Zodiac cruising through a multitude of dazzling icebergs, fjords and sounds in all shapes and sizes. Be on the lookout for arctic fox and musk ox, which roam free here.

DAY 5
BROGETDAL AND WATERSHAUSEN GLACIER
Breakfast, Lunch, Dinner

Multi-hued mountains surround lovely Brogetdal, which was originally called "painted valley," and later translated to mean "multicolored valley." You'll view colorful vistas, and fascinating geology. Later, you'll travel to the impressive and rarely visited **Waltershausen Glacier**, an imposing ice floe at the head of **Nordfjord**, named after German explorer Baron Wolfgang Sartorius von Waltershausen, after his failed 1869 attempt to reach the North Pole via East Greenland.

DAY 6
BLOMSTERBUGTEN AND RENBUGTEN
Breakfast, Lunch, Dinner

Blomsterbugten, the "Bay of Flowers," is home to beautiful purple and gold colored rocks that you'll view from a distance, or on a hike for those who wish. Later we'll continue to **Renbugten**, called "Reindeer Bay" for the herd of 12 reindeer seen on one of the first expeditions to the area. Arctic hare are a common and delightful sight in this area.

DAY 7
ELLA OYA (ELLA ISLAND)
Breakfast, Lunch, Dinner

Ella Oya is a hiker's paradise. The area is surrounded by ice-choked waters, rugged cliffs and sky-blue icebergs. Challenge yourself with a climb to the top of the island—the views are worth it.

DAY 8
ITTOQQORTOORMIIT AND HALL BREDNING
Breakfast, Lunch, Dinner

At the start of the sound, **Itoqqortoormiit** is East **Greenland**'s most northerly community and boasts a blend of traditional and modern lifestyles. With clear skies, you'll have a great opportunity to see the northern lights. You can also support local Inuit artisans by purchasing unique handicrafts. Our time here is spent bonding with the Inuit people and gaining an appreciation of their way of life. Later, we'll see huge icebergs - larger than football fields, taller than apartment buildings - crossing **Hall Bredning**, part of Scoresby Sund.

DAY 9
FREDERIKSDAL AND SYDKAP
Breakfast, Lunch, Dinner

Sailing on, deeper into **Scoresby Sund** you'll encounter massive icebergs and an ancient Thule settlement as we approach **Sydkap**. The scenery here is unforgettable, with towering mountain sides and hundreds of monumental icebergs playing tricks with your sense of perception.

DAY 10
CONSTABLE POINT ▸ REYKJAVIK
Breakfast

Arrive at Constable Point and disembark the ship. Sit back and enjoy your charter flight from Constable Point to Reykjavik, the vibrant and artistic capital of Iceland. Overnight in your comfortable Reykjavik hotel.

DAY 11
REYKJAVIK ▸ HOME
Breakfast

Enjoy the rest of the day at leisure till it is time to transfer to the airport for your flight home.

DAY 12
HOME SWEET HOME

We hope you enjoyed your trip with EU holidays and we look forward to seeing you again for your next trip.

Tipping Guideline: (based on 12D9N)
- *€96 per person*

Note: A minimum group size of 15 passengers is required for a confirmed departure. Embracing the unexpected is part of the legacy—and excitement—of expedition travel. When traveling in extremely remote regions, your expedition staff must allow the sea, the ice and the weather to guide route and itinerary details. This itinerary is a tentative outline of what you'll experience on this voyage; please be aware that no specific itinerary can be guaranteed.

Tour Booking Terms and Conditions (simplified version)

(Please refer to our website www.euholidays.com.sg/tnc for the full version of it or request a print copy from our Customer Service Executive)*

You and your traveling companions are deemed to have read, understood and accepted the following Terms and Conditions. EU Holidays Pte Ltd shall be referred to as "the Company" in the following:

1. RESERVATION, DEPOSIT & FULL PAYMENT

1.1 If your minimum deposit is less than the required amount, kindly top up the difference within the next two (2) days.

Tour Type	Deposit required per person
All Group Tour Packages (Except Cruise)	$1,000
Cruise & special departure Group Tour Packages	$2,000
Free & Easy Packages	80% of total tour fare
Tour organised by third (3rd) parties (e.g. luxury cruise, overseas land operator, airline etc)	Amount per Terms & Conditions stipulated by principal suppliers

1.2 Payment of deposit does not constitute confirmation of the tour. All group tours are subject to a minimum group size (as determined by the Company) in order for the confirmation to be effected and for the departure to be finalised.

1.3 Full payment is required **no later than twenty one (21) days** prior to departure. In case of tours in peak season, full payment must be made **one month before departure. If full payment is not received by the stipulated deadline, the Company reserves the right to forfeit the deposit and cancel the reservation.** In such an event, the cancellation fee as stated in Section 2 is payable by the Customer.

1.4 By making deposit and balance payment, it is deemed that you have read, understood and accepted the Tour Booking Terms and Conditions in the booking form.

1.5 The Company reserves the right to request for a top-up on initial deposit for immediate issuance of air tickets, to avoid incurring additional surcharges.

2. CANCELLATION BY THE CUSTOMER

2.1 Cancellation of booking must be made **in writing** or **in person** to avoid any misunderstanding.

2.2 The following cancellation fees applied once any group tour package booking is made:

No. of days between departure and receipt of cancellation notice	Cancellation fee per person	
	All tours except those in peak season	Tour in peak season
35 working days or more	50% of deposit	Full deposit
15-34 working days	Full deposit	50% of tour fare
08-14 working days	50% of tour fare	75% of tour fare
04-07 working days	75% of tour fare	Full tour fare
03 working days and less	Full tour fare	Full tour fare

2.3 The above cancellation fees apply if the air-tickets are not issued. If the air-tickets are issued, the value of the air-tickets will be added onto the cancellation fees. If the deposit amount is insufficient to cover the cancellation fee, the Customers must pay for the difference.

2.4 Working days refers to Monday to Friday excluding public holidays. Peak season refers to school holidays and public holidays.

3. CANCELLATION BY THE COMPANY

3.1 The Company acts as an agent for service suppliers. After deposit or full payment has been made, all arrangements are still subject to final confirmation by service suppliers. At times due to low subscription for a group tour, the Company may choose to cancel the entire tour **fourteen (14) days prior to departure.**

3.2 The Company shall also not be held liable for any contingent costs incurred by the Customer arising from the cancellation.

4. REFUND POLICY

4.1 No refund will be made with respect to accommodation, meals, sightseeing tours or any other services included in the tour fare but not utilised by the Customer, either in part or full, or when the Customer amends, cancels or otherwise changes any arrangements after commencement of the tour.

4.2 All refund will be made within fourteen (14) working days in a form of cheque. For credit card payment, refund will be made through the credit card company.

4.3 Air tickets with refund value will only be refunded to Customers **four (4) to six (6) weeks** after the respective airlines have refunded to the Company. The standard processing period for air tickets refund varies from three (3) to six (6) months (subject to individual airlines).

4.4 During peak period, the refund process may be longer due to increase in transactions.

5. AMENDMENT TO BOOKINGS (REQUESTED BY PASSENGERS)

5.1 For any changes in departure date or tour type, cancellation charges apply as listed under Section 2 on Cancellation by the Customer.

5.2 For every request made regardless of whether any previous amendment was confirmed by airlines, hotel or otherwise, there will be a minimum fee of **$150 per person** per amendment. This does not include any other fees imposed by the airlines, ground operator or hotel.

5.3 A **postponement** of tour by Customers for any reason is a **cancellation**. Under such circumstances, the above Cancellation Policies will apply accordingly.

6. AMENDMENT TO TOUR ITINERARY BY COMPANY

6.1 The Company makes reasonable effort to avoid changes in the itinerary. However, the Company reserves the right to make minor changes at any time due to unforeseen circumstances, especially during peak periods or in the event of other circumstances beyond our control.

7. EXTENSION OF STAY / DEVIATION

7.1 Extension of stay may be permitted at the end of tour, subject to the restriction of the air ticket, seat availability and hotel confirmation prior to the commencement of the tour. **All requests must be made before issuance of air tickets**. If the extension of stay / deviation is unable to be confirmed three (3) weeks prior to the group's departure date, the passenger is deemed to stick to the original tour schedule. In the event that the original schedule has been changed by the Company, any extra cost will be borne by the Customer.

7.2 Cancellation fee is also applicable if the Customer cancels the booking due to extension / deviation is unable to confirm prior to departure.

8. TRAVEL DOCUMENTS, TRAVEL INSURANCE & TRAVEL VOUCHERS

8.1 Passport and other Travel Documents

It is Customer's sole responsibility to ensure that he / she has a valid passport with minimum six (6) months validity from the date of scheduled return to Singapore, as well as the necessary visas, vaccinations, health certificates and all necessary travel documents as required by various government authorities of the destinations of travel.

8.2 Visa – please refer to our full version Tour Booking Terms & Conditions at www.euholidays.com.sg/tnc*.
The Customer may seek advice from the Company on visa application; however it is Customer's own responsibility to obtain a valid visa.

8.3 Travel Insurance

8.3.1 Arrangement of travel insurance coverage is strongly recommended with respect to unforeseen circumstances such as trip cancellation, loss of deposit, baggage, personal accident, injury, illness, etc. Under no circumstances shall the Company be construed as a carrier under a contract for safe carriage of the Customer or his / her baggage and other personal belongings.

8.3.2 The Company shall not be responsible for any loss or damage in relation to trip cancellation, loss of personal baggage, accidents, injuries and illness.

8.3.3 Should there be any amendment to the date and duration of travel, it is Customer's responsibility to inform the travel insurance company to amend the date and duration of the insurance coverage.

8.4 Travel Vouchers – please refer to our full version Tour Booking Terms & Conditions at www.euholidays.com.sg/tnc*

9. GENERAL MATTERS RELATING TO TOURS

For accommodation, special request, baggage, meals, seat rotation and single supplement, please refer to our full version Tour Booking Terms & Conditions at www.euholidays.com.sg/tnc*

10. PRICING POLICIES – for tour fare inclusion, exclusion, child fare and mode of payment, please refer to our full version Tour Booking Terms & Conditions at www.euholidays.com.sg/tnc*

11. RESPONSIBILITY - please refer to our full version Tour Booking Terms & Conditions at www.euholidays.com.sg/tnc*

12. COMPLAINT & CLAIM

Any complaints / claims have to be made in writing within seven (7) days from the date of return. No responsibility is accepted in respect of any complaints / claims which are made after seven (7) days of return.

13. MISCELLANEOUS

The Company reserves the right to change, amend, insert or delete any Tour Booking Terms and Conditions containing in this document, as the case may be, without prior notice. The Tour Booking Terms and Conditions complement those terms and conditions contained in the relevant documents provided by third (3rd) party service providers such as airline or cruise tickets, hotel check-ins etc.

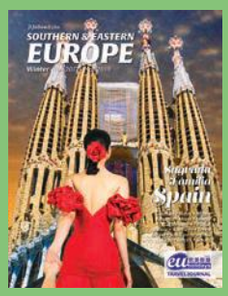
(Please refer to our website www.euholidays.com.sg/tnc for the full version of it or request a print copy from our Customer Service Executive)*

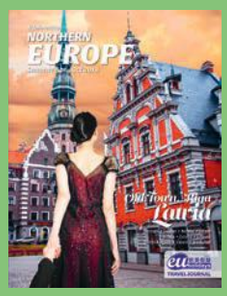
July 2016

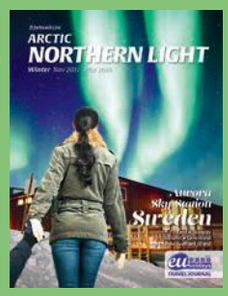
TA2047

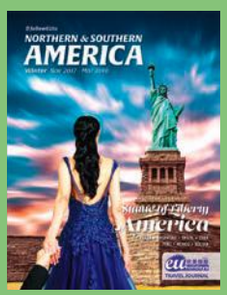
eu 欧美假期 holidays

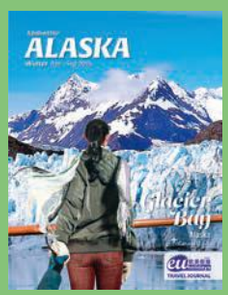
EXPLORE OUR ENTIRE SERIES

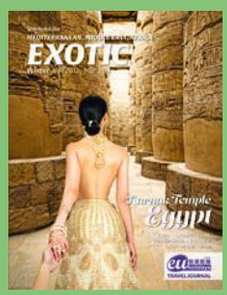












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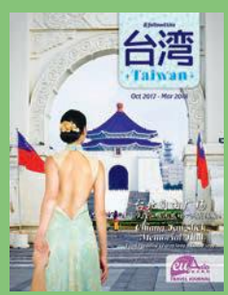

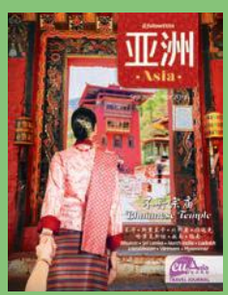

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