

#EUhappycustomers

# AMERICA



10 years  
ANNIVERSARY

Summer Apr - Oct 2020

## Mexico Guanajuato

+ America • Canada • Argentina  
Brazil • Chile • Peru • Bolivia • Mexico  
Alaska • Canadian Rockies



# ABOUT EU HOLIDAYS

## MISSION

Delighting every travel experience

## VISION

Be Travellers' FIRST choice

## VALUES

1. Deliver what we promise
2. Serve customers passionately
3. Do what we do, best
4. Make work fun
5. Care for employees
6. Stay as one big family as we grow
7. Be a good business partner
8. Be socially responsible



## PROGRESS AND MILESTONES

Founded in late 2010, EU Holidays was established by driven, dynamic and innovative individuals who banded together with the sole intention of offering customers a whole new travel experience – the main driving force for our company.

Within nine years of business operations, we have expanded EU Holidays and opened up three other subsidiary offices to focus on the various needs of our customers, mainly EU MICE, EU Asia Holidays and EU Vacations. These offices mainly cater to corporate needs, regional trips and the Malaysian market respectively.

EU Holidays has consistently been named as the top travel agency for Europe and USA tours by escape! magazine, Weekender Singapore and TripZilla.sg since 2012. Furthermore, our company was also recognised by TripZilla.sg as the best in the industry for our exotic tours and innovative tour products in 2019. In recent years, our various supporting partners such as Cathay Pacific, Emirates, Etihad Airways, Finnair, Lufthansa and Qatar Airways have also named us as their top travel agent as well.

In addition, EU Holidays had gone through the yearlong Customer-Centric Initiative (CCI) program and successfully attained the Singapore Service Class certification in 2016, under SPRING Singapore. The following year also saw EU Holidays receive the Singapore Prestige Brand Award (SPBA).

In 2019, EU Holidays had also achieved a significant milestone by setting up EU Travel Expo at Suntec Singapore Convention & Exhibition Centre, a one-stop lifestyle and travel hub with exciting themed events happening all year round to acquaint our customers with unique products from all over the world.

In celebration of EU Holidays' Golden 10th Anniversary in 2020, we have invited our loyal customers to feature on our travel brochures as a way of thanks for helping us reach this important achievement!

## COVER STORY

EU Holidays



20,451 likes

A regular jetsetter, Tiffany is a seasoned traveller who has been to many places around the world with EU Holidays, such as Eastern Europe, Balkans, Turkey and USA & Canada. She has absolute trust in Chris's recommendations, who has brought her to witness countless stunning sceneries that she fondly remembers till this day.

TM Chris Teo – Tiffany Koh



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“It’s safe to say that visiting the Niagara Falls is probably at the top (or close to) of every traveller’s Canadian bucket list. And nothing beats taking a Hornblower Niagara Cruise, which takes you right up close to the heart of the Falls themselves to experience its sheer majesty and power, right before your very eyes!”

Terence Che  
Product Planner



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# Extra pampering

FROM EU HOLIDAYS



EU Holidays Customers can enjoy complimentary access to the Luxurious Premier Lounges at Singapore Changi Airport

Selected packages by EU Holidays can now enjoy complimentary access to the comforts of the three SATS Premier Club lounges found across all three terminals at Singapore's Changi Airport. Providing the highest level of comfort and luxury in air travel, each lounge is aesthetically designed with a touch of class and equipped with modern conveniences to serve the evolving needs of our customers.

## Highlights of the SATS lounges include:

- Free flow of refreshments that include local signature "delights" and both alcoholic and non-alcoholic beverages.
- Workstations with high-speed Internet connectivity and wireless access.
- Cable television with a wide variety of programmes, channels and movies.
- A wide selection of international magazines and newspapers.
- Private rest booths with state-of-the-art massage chairs.
- Pleasant shower amenities.

### SATS Premier Lounge T1

#031-67, Departure Transit Hall, Level 3  
Operation Hours: 24 hours, 7 days a week

### SATS Premier Lounge T2

#036-114, Departure Transit Hall, Level 3  
Operation Hours: 24 hours, 7 days a week

### SATS Premier Lounge T3

#03-MS-04, Departure Transit Hall, Level 3  
Operation Hours: 24 hours, 7 days a week

# EU HOLIDAYS TOUR MANAGERS OF THE YEAR 2019

## Jeremiah Tan

Come see the world with Jeremiah! Fun, loving and never seems to run out of energy. I've plenty of interesting "stories" to share with you during our tours. No questions are too silly and I absolutely love to make new acquaintances! Patience is my greatest virtue. Looking forward to hear from you soon!

## Ricky Woo

I love my job. It allows me to make countless of new friends around the world. Travelling is never JUST part of a job, it became my utmost passion to lead tours and personally, one of the joyous career in my entire life. Fly with me, together we explore the beautiful stunning world!

## Sebastian Mak

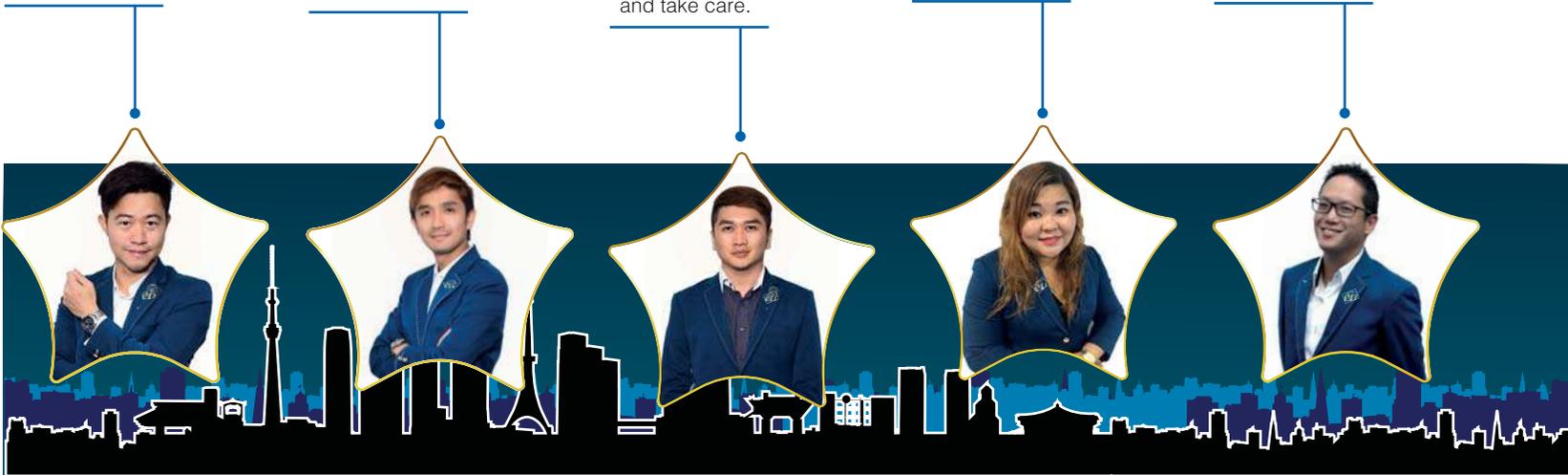
You may address me by my nickname — Xiao Mai. A person who loves to travel, easy going and definately approachable. One of my favourite destination is New Zealand simply because it has a little bit of everything. I look forward to meet you and explore the world together. Until then. Ciao and take care.

## Tammy Tan

My greatest passion is working under the customer service sector, I most certainly value friendship and love exploring new places — every tours are like family to me, it brings fond memories everytime I return to Singapore. I hope to delight your travelling experiences.

## Ong Kah Hoo

Everyone calls me — Jiafu. As a Europe tour manager and service professional throughout the years has been challenging but it is most certainly an oppotunity for me to polish my people skills and absolute honor to be able to provide the best service to my valued customers.



## SINGAPORE BIGGEST POOL OF PROFESSIONAL



# EU HOLIDAYS DESTINATION EXPERTS 2019

## Andy Yuan

It is my biggest dream to bring you to the wonders of the world. I have always believed that the world is a book and those who do not travel read only one page. I will accompany you to finish the book! Hang around with me for a while and you'll realise I'm quite a prankster who enjoys cracking jokes and finding humour in everyday life.

## Sharon Pang

Leading tours with love is my motto; I love to laugh and smile with others when sharing a joke, I love to mingle with people and turn strangers into friends and I love to chat from day to night. Love travel, love your life!

## Phillip Chin

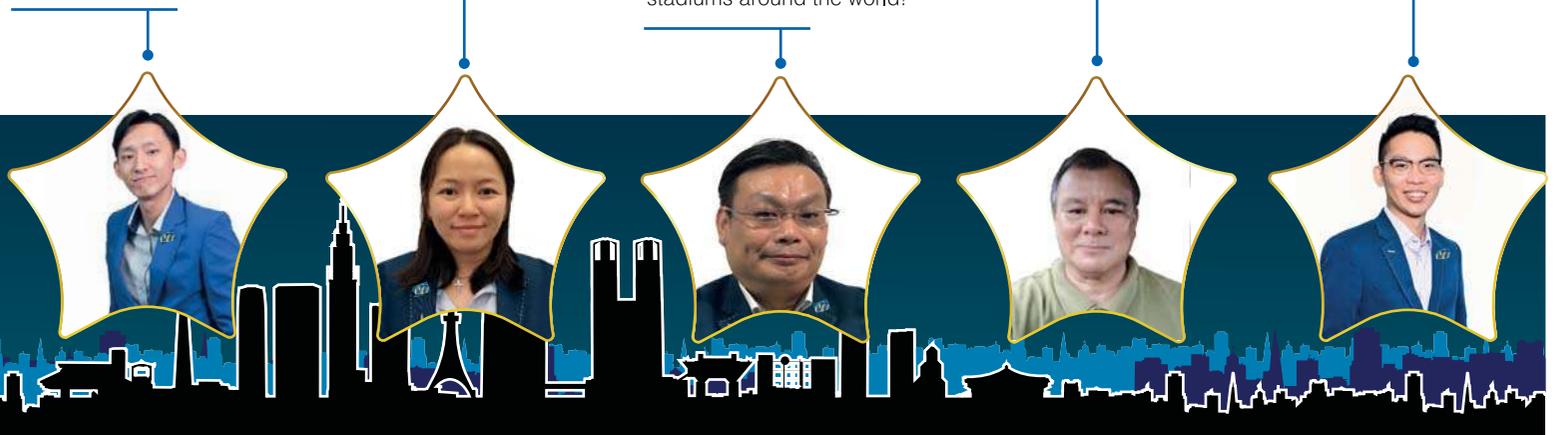
With a passion for travelling and meeting new friends, I have been bringing tours to explore USA since 1996. As the saying goes, 'once a year, go someplace you've never been before,' so if you haven't been to America, it would be my absolute pleasure to bring you there. As a football fan, the highlight of my travels is getting to visit the various stadiums around the world!

## Hammond Choo

Follow me to traverse the world as we seek inspirational experiences over material possessions, and open your mind to new possibilities and interesting happenings. Indeed, the world is your oyster once you take that first step out!

## Timothy Wee

I love bringing my guests to explore new places and getting to meet people from all walks of life. Seeing the smiles on the faces of my tour group brings me the most satisfaction in my work. I'm always ready for a round of darts, whenever and wherever, as I carry my personal set of darts around in my bag all the time!



## EUROPE & LONG-HAUL TOUR MANAGERS





# Seattle

## An ephemeral adventure

A compelling port city with a casual cosmopolitan vibe that hums with activity and home to a buzzing music scene, Seattle offers a welcoming space that's incredibly open to new influences and experiences. As the birthplace of internationally renowned grunge bands like Nirvana, Pearl Jam and rock giant Jimi Hendrix, the local arts and culture scene is anything but boring, with plenty of museums, art galleries, concerts and Broadway performances for your enjoyment. But take a walk on the streets and you'll discover the industrious side of Seattle, with high-profile company giants and proliferating micro-business coexisting side by side – after all, this is the city that spawned Amazon.com.

The moment you step foot onto Seattle soil, you might want to head to the nearest café to grab a dose of caffeine. Seattle is pretty serious about its coffee, and if you can't tell from the ubiquitous cafés found on nearly every street corner, The Original Starbucks store, also known as 1st and Pike, might give you a better idea of how the city is steeped in coffee. The world's oldest existing Starbucks coffeehouse still retains the original logo and shopfront from 1971 and is one of the only 2 outlets in the world that brews up the Pike Place Special Reserve.

After the caffeine fix, make a beeline for Pike Place Market for a multi-sensory sampling of local flavour. One of the oldest farmers' markets in the United States, this nine-acre area is brimming with countless shops, stalls, galleries, restaurants and cafes selling everything from nifty crafts to quality fresh produce. But watch where you walk at the Fish Market, you might just be caught in the crossfire of flying fish – all part of a playful greeting from the boisterous fishmongers.

A visit to Seattle isn't complete without a trip to the recently transformed Space Needle. Built in 1962, the futuristic Space Needle has become a famous icon of Seattle's skyline, and a representation of how the city has always been looking to the future. Head up to the observation deck for some fantastic views of the city, but if you're looking for something more thrilling, treading the world's first and only see-through, rotating glass floor on the 52nd level of the Space Needle might be more to your liking.



# 9D7N YELLOWSTONE NATIONAL PARK AND SEATTLE

USYELS

## FOLLOW US....

Discover the magic of Nature's wonders in the world's first national park, Yellowstone. Home to a sublime combination of scenic beauty, rugged wilderness and abundant wildlife, what makes Yellowstone special is the iconic collection of thermal features and geysers that makes for a dynamic experience.



sats

Premier Lounge

**PACE**

Relaxed Active

GRAND PRISMATIC SPRINGS, YELLOWSTONE

Travel Validity Period:  
Summer Apr - Oct 2020

# HIGHLIGHTS

## NORTHWEST USA

### WASHINGTON

- Seattle
- Space Needle
- Pike Place Market
- Starbucks Coffee Company
- Starbucks Reserve Roastery
- Kerry Park
- Spokane

### MONTANA & IDAHO

- Missoula
- 50,000 Silver Dollar Collection Bar
- Lake Coeur d'Alene
- Floating Green Golf Course
- Lake Coeur d'Alene Scenic Cruise

### WYOMING

- Yellowstone National Park
- Dragon's Mouth Spring
- The Fountain Paint Pot
- Old Faithful Geyser
- Mammoth Hot Springs Terrace
- Grand Prismatic Hot Spring
- Mud Volcano Area
- The West Thumb Geyser Basin
- Upper & Lower Yellowstone Falls
- Norris Geyser Basin
- Grand Teton National Park
- Jackson Hole
- Elk Antler Arches Park

# DELICACIES

### Meal Plan

7 Breakfasts, 1 Lunch, 4 Dinners

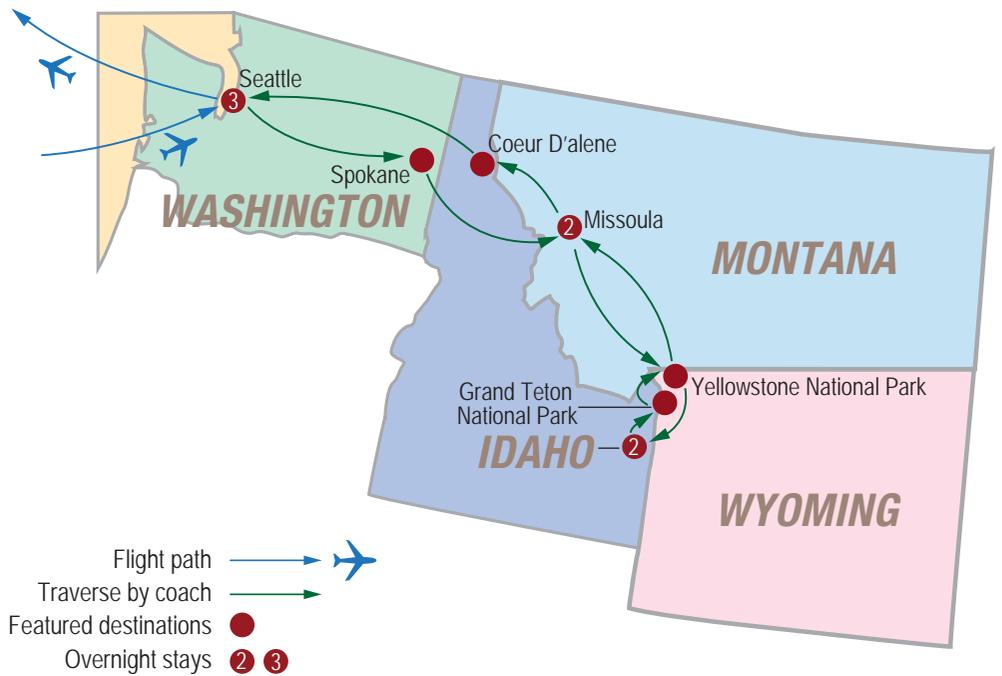
### Specialities

- Buffet Lunch
- Western Dinner

# 3-3.5★ HOTELS

**SEATTLE** Courtyard by Marriott Seattle  
Federal Way  
**MISSOULA** Econo Lodge  
**IDAHO** Fairfield Inn & Suites by  
Marriott Idaho Falls

\*Note: Hotels subject to final confirmation. Should there be changes, customers will be offered accommodation similar to this list.



### DAY 1

#### HOME ▶ SEATTLE

##### Meal on board

Once you arrive, transfer to Seattle to see the famous landmark, the **Space Needle**. Continue on to **Pike Place Market**, a place filled with history overlooking the waterfront as well as the very first store opened by the **Starbucks Coffee Company**. Thereafter, we will visit the **Starbucks Reserve Roastery**, a modern coffee facility where you can learn about the coffee roasting process, from the sourcing and roasting of beans to brewing and drinking. Your next stop is **Kerry Park**, where you'll be treated to a panoramic city view of Seattle. It is the perfect location for avid photographers, where they can capture the famed shot of the Space Needle with Mount Rainier in the backdrop.

### DAY 2

#### SEATTLE ▶ SPOKANE ▶ MISSOULA

##### Breakfast, Dinner

Begin the day with a drive east from Seattle along the I-90 to reach **Spokane**. The second-largest city in the State of Washington, Spokane stands out as a destination overflowing with natural beauty. Continue on to **Missoula** in Montana. En route, we will stop by the **50,000 Silver Dollar Collection Bar** – a unique bar with the largest coin collection of its kind on display, each inscribed with the name of the person who donated it. Thereafter, return to Missoula for your overnight stay.

### DAY 3

#### MISSOULA ▶ YELLOWSTONE NATIONAL PARK ▶ IDAHO

##### Breakfast, Dinner

Get a splendid start today with a visit to the **Yellowstone National Park**. The largest,

oldest, and most famous national park features an amazing medley of hot springs, geysers, canyons and waterfalls, along with spectacular nature everywhere you look! You can't miss the **Dragon's Mouth Spring**, a hot spring that boils out of a deep cave, where gasses and steam are released to create pressure bubbles that explode against the roof of the cave. This forms a booming and gurgling noise that resembles a growling noise, and when paired with the billowing steam wafting from the mouth of the cave, it gives off the fantastical impression of a dragon. **The Fountain Paint Pot** is named after the colourful mudpots in varying hues of red, yellow and brown due to the oxidation of iron components. Similar to all other hot springs, the heat in the crater forces pressurized water through the ground where it is expelled. Next, view the **Old Faithful Geyser**, possibly the park's most well-known natural feature due to its predictable eruptions that measure 30 to 55 metres high.

### DAY 4

#### IDAHO ▶ GRAND TETON NATIONAL PARK ▶ YELLOWSTONE NATIONAL PARK ▶ IDAHO

##### Breakfast, Dinner

This morning, proceed to **Jackson Hole** and visit **Elk Antler Arches Park**. Look out for the famous Antler Arches of Jackson in town, a unique and gorgeous landmark representing the nearby Elk Reserve. Thereafter, head to **Grand Teton National Park** to explore the extraordinary wildlife and breath-taking views of the natural landscapes. Next, make your way back to **Yellowstone National Park**. In the northwest, the Mammoth District features the fascinating terraces of **Mammoth Hot Springs**, which is made up of travertine

# 9D7N YELLOWSTONE NATIONAL PARK AND SEATTLE



GRAND TETON NATIONAL PARK

deposits. Marvel at the geological masterpiece of **Grand Prismatic Hot Spring**, the largest hot spring in the United States and the third largest in the world. The vivid colours in spring are the result of microbial mats around the edges of the mineral-rich water. Next, move on to the **Mud Volcano Area** to see the impressive crater and other geothermal features in the surrounding area. **The West Thumb Geyser Basin** is known as the West Thumb caldera which was formed by a volcanic eruption that took place 174,000 years ago. Proceed for photo stops at the **Upper Yellowstone Falls** and wonder at the amazing drop of 109 feet into the Grand Canyon of the Yellowstone. Then make sure to stop by the **Lower Yellowstone River Falls**, the largest waterfall by volume in the Rocky Mountains of the western United States with an even more impressive 308-foot drop -- almost twice as high as the Niagara Falls. Return to **Idaho** to rest for the night.

## DAY 5 IDAHO ▶ YELLOWSTONE NATIONAL PARK ▶ MISSOULA

*Breakfast, Western Lunch*

Make your way to the west and southwest of Yellowstone, home to some 10,000 thermal features, of which more than 500 are geysers. The **Norris Geyser Basin** is the hottest, oldest and most dynamic thermal area in Yellowstone, making it one of the most extreme environments on the face of the Earth. Witness its many special features - the rainbow colours, hissing steam, and pungent odours create a one-of-a-kind sensory experience unique to Yellowstone. The changing colours are also equally impressive, thanks to a combination of

minerals and life forms. The area features a milky blue colour more often than other geothermal spots because of a high silica concentration dissolved in the hot water. Reddish-orange is another prominent hue due to the iron oxides and arsenic compounds, whereas cyanobacteria contribute a deeper orange colour. Other parts of Norris, especially those with natural springs, tend to be emerald green due to the blue tone of refracted light mixing with the yellow shade of sulphur lining the pool. Last but not least, return to **Missoula** to retire for the night.

## DAY 6 MISSOULA ▶ COEUR D'ALENE ▶ SEATTLE

*Breakfast, Chinese Buffet Dinner*

Kick off the day with the highlight of today's trip - **Lake Coeur d'Alene**, described by National Geographic as one of the five most beautiful lakes in the world. You will find the world's longest floating boardwalk, located at the Coeur d'Alene Resort. Built in 1986, the boardwalk is over 1.2km long and offers rest stops with benches for those who want to stop and drink in the amazing lake views or keep a watch out for osprey or bald eagles. The best way to enjoy Lake Coeur d'Alene is the **Lake Coeur d'Alene Scenic Cruise**, which offers a fascinating mix of idyllic scenery, local history, and wildlife watching. You'll hear a narration that highlights the points of interest on Lake Coeur d'Alene, such as the gorgeous lake homes and the world's only **Floating Green Golf Course**. Thereafter, proceed to Seattle for your overnight stay.

## DAY 7 SEATTLE (FREE DAY)

*Breakfast*

Spend the day free at your leisure. You may wish to join the Boeing Factory tour and Seattle Premium Outlet visit at your own expense. Tour the massive Boeing assembly plant, the world's largest building by volume, and see signature Boeing planes in production. Explore the interactive exhibits and displays in the 28,000-square-foot Aviation Centre Gallery and visit the educational Future of Flight Aviation Centre museum. We will finish the tour with a visit to Seattle Premium Outlets.

## DAY 8 SEATTLE ✈️ SINGAPORE

*Breakfast*

This morning, transfer to the airport for your flight home.

## DAY 9 HOME SWEET HOME

We hope you enjoyed your vacation with our company and we hope to see you again for your next trip.

*Suggested Excursion:  
Additional activities that complement your holidays will be at your own discretion and is entirely optional. Minimum group size may apply.*

- **Boeing Factory Tour & Seattle Premium Outlets: USD110**

*Tipping Guideline: (based on 9D7N)*

- **USD 72 per person**

*Remarks:*

- *The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.*
- *Activities are subject to prevailing weather conditions.*
- *During major events accommodation may be relocated without prior notice.*

# 11D8N WEST USA HIGHLIGHT + ANTELOPE CANYON

USSFOS

## FOLLOW US....

Bask in the buzzing sights of the misty metropolitan San Francisco, indulge in the vibrant nightlife of Las Vegas and see the rugged rims of Grand Canyon. Don't miss the illusory wonders of Antelope Canyon that is graced in orange and brown tones, only made more staggeringly stunning with magical light beams.



Premier Lounge

**PACE**

Relaxed ● ● ○ Active

HORSESHOE BEND, ARIZONA

Travel Validity Period:  
Summer Apr - Oct 2020

## HIGHLIGHTS

### CALIFORNIA

#### SAN FRANCISCO

- Union Square
- Lombard Street
- Palace of Fine Art
- Golden Gate Bridge
- Civic Center
- Chinatown
- Fisherman's Wharf

### NEVADA

- Las Vegas
- Laughlin
- North Premium Outlets
- Desert Hill Premium Outlets

### ARIZONA

- Glen Canyon Dam
- Lake Powell
- Antelope Canyon
- Horseshoe Bend
- Grand Canyon

## DELICACIES

#### Meal Plans:

7 Breakfasts, 3 Dinners

## 4★ HOTELS

### SAN FRANCISCO

DoubleTree by Hilton Fremont

**LAS VEGAS** Park MGM

**LAKE POWELL** Courtyard by Marriott Page

**GRAND CANYON** Grand Canyon Plaza

**LAUGHLIN** Harrah's Hotel & Casino

**LOS ANGELES**

DoubleTree by Hilton Whittier

*\*Note: Hotels subject to final confirmation. Should there be changes, customers will be offered similar accommodations similar to this list.*



LAS VEGAS



DAY 1

### HOME ▶ SAN FRANCISCO

*Meals on board*

Assemble at the airport and depart for the city of San Francisco, California. Upon arrival, transfer to the hotel for check in.

DAY 2

### SAN FRANCISCO

*Breakfast*

Enjoy the day sightseeing America's favourite city, points of interest include **Union Square, Lombard Street, Palace of Fine Arts, Golden Gate Bridge, Civic Center** and **Chinatown**. Head to visit the famous **Fisherman's Wharf**. You may get a cruise ride at your own expense to the San Francisco Bay.

DAY 3

### SAN FRANCISCO ▶ LAS VEGAS

*Breakfast*

Catch a domestic flight to **Las Vegas**. Coach to the **Las Vegas North Premium Outlets** for incredible shopping discounts. Featuring over 300 designer and name-brand stores at both outlets, including big names like Burberry, Coach Outlet, Armani Exchange, Polo Ralph Lauren plus much more. Late afternoon, transfer to the hotel for check in.

*\*Note: Domestic flight checked in baggage allowance up to 23kg/1pcs only.*

DAY 4

### LAS VEGAS ▶ FREE DAY

*Breakfast*

Las Vegas is known as the "Entertainment Capital of the World" for a good reason - casinos and hotels line its streets.



PIER 39 FISHERMAN'S WHARF, SAN FRANCISCO

# 11D8N WEST USA HIGHLIGHT + ANTELOPE CANYON



## DAY 5 LAS VEGAS ▶ HORSESHOE BEND ▶ PAGE

*Breakfast, Dinner*

Today journey across Arizona to one of the most iconic attractions in the world:

**Horseshoe Bend.** See where Colorado makes a 270 degree turn in the form of a naturally carved towering rock pillar. You'll take a short walk to the edge and enjoy this jaw-dropping view. Thereafter, visit the **Glen Canyon Dam** in northern Arizona, which barricades the Colorado River and creates **Lake Powell**, the second-largest man-made lake in the country. You may take an optional boat ride to this beautiful lake at own expense. Spend the night in Page.

## DAY 6 PAGE ▶ ANTELOPE CANYON ▶ GRAND CANYON

*Breakfast, Dinner*

In the morning, enjoy an unforgettable visit to the **Lower Antelope Canyon**, an awe-inspiring beauty and the hottest photographer's destination in the American West. Next, continue your journey to the most famous natural wonder in the world: the **Grand Canyon!** Feel the majesty of the Canyon as you stand before the **South Rim**, one of the most scenic sections in the park. Short walk to **Yavapai Point**, which is considered one of the most popular spots to enjoy the sunset at the Grand Canyon.

You may wish to take an optional helicopter tour over the canyon.

## DAY 7 GRAND CANYON ▶ LAUGHLIN

*Breakfast, Dinner*

Start your day with a half day tour at your own leisure. You may take a morning hike through the beautiful canyon trails and enjoy exciting jeep tours at your own expenses. In the afternoon, travel to **Laughlin**, located in the Colorado River Valley, where Nevada, California and Arizona meet. The city has been transformed into a fast-growing tourist destination and gambling resort in a few short decades.

## DAY 8 LAUGHLIN ▶ PALM SPRINGS ▶ LOS ANGELES

*Breakfast*

Depart for the city of **Palm Springs**, where you will visit the largest collection of luxury outlets in California – **Desert Hill Premium Outlets** that offer the best deals on designer goods, such as Alexander McQueen, Burberry, Michael Kors, Prada, Roberto Cavalli and Tom Ford. Continue to **Los Angeles** for the night.

## DAY 9 LOS ANGELES ▶ HOME

*Breakfast*

Savor your last morning in the United States before heading to the airport for your flight back home.

## DAY 10 CROSS INTERNATIONAL DATE LINE

*Meals on Board*

Enjoy hot meals on your flight back home as you cross the International Date Line.

## DAY 11 HOME SWEET HOME

We hope you enjoyed your vacation with our company and we look forward to seeing you again on your next trip.

*Suggested Excursions:*  
*Additional activities that complement your holidays will be at your own discretion and is entirely optional.*

*\*minimum group size may apply*

- San Francisco Bay Cruise: USD 34
- Las Vegas Night Tour & Dinner: USD 40
- Las Vegas Helicopter Ride: USD 110
- Lake Powell Boat Ride: USD 48
- Grand Canyon South Rim Helicopter Ride (30-minute flight): USD 230

*Tipping Guideline: (based on 11D8N)*

- USD 88 per person

*Remarks:*

- A minimum group size of 15 passengers is required for a confirmed departure.
- The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.
- Activities are subject to prevailing weather conditions.
- During major events, accommodation may be relocated without prior notice.

# 12D9N WEST USA HIGHLIGHT + ANTELOPE CANYON

USWANS

## FOLLOW US....

Bask in the buzzing sights of the misty metropolitan San Francisco, indulge in the vibrant nightlife of Las Vegas and see the rugged rims of Grand Canyon. Don't miss the illusory wonders of Antelope Canyon that is graced in orange and brown tones, only made more staggeringly stunning with magical light beams.



Travel Validity Period:  
Summer Apr - Oct 2020

ANTELOPE CANYON, ARIZONA

## HIGHLIGHTS

### CALIFORNIA

#### SAN FRANCISCO

- Union Square
- Golden Gate Bridge
- Chinatown
- Coit Tower
- Place of Fine Arts Theatre
- Lombard Street
- Civic Center
- Fisherman's Wharf

#### MONTEREY

- 17 Mile Drive
- The Lone Cypress
- Seal Rocks
- Pebble Beach
- Cannery Row

#### NEVADA

- Las Vegas
- Barstow Outlets
- Hoover Dam
- Lake Mead
- Fashion Outlets of Las Vegas

#### ARIZONA

- West Grand Canyon
- Page
- Antelope Canyon
- Horseshoe Bend
- Marble Canyon

#### LOS ANGELES

- Desert Hill Premium Outlets
- Hollywood Walk of Fame
- TCL Chinese Theatre
- Griffith Observatory
- Walt Disney Concert Hall
- Santa Monica Beach

## DELICACIES

#### Meal Plan

7 Breakfasts, 2 Lunch, 1 Dinner

#### Specialities

- Home Town Buffet

## 4★ HOTELS

**SAN FRANCISCO** Hilton Union Square

**MONTEREY** Hotel Pacific

**VISALIA** Wyndham

**LAS VEGAS** Park MGM

**ANAHEIM** Holiday Inn Buena Park

\*Note: Hotels subject to final confirmation. Should there be changes, customers will be offered accommodation similar to this list.



#### DAY 1

### HOME ▶ SAN FRANCISCO

#### Meals on Board

Assemble at the airport and depart for the city of **San Francisco** in California. Upon arrival, transfer to the hotel and explore the **Union Square** at your leisure.

#### DAY 2

### SAN FRANCISCO ▶ MONTEREY

#### Dim Sum Breakfast

Begin the day with a city tour of San Francisco, featuring attractions such as the **Golden Gate Bridge, Chinatown, Coit Tower, Palace of Fine Arts, Lombard Street and Civic Center**. Drop by the famous **Pier 39** in the historic **Fisherman's Wharf** at lunchtime. Thereafter, you may wish to take up a cruise ride around the beautiful bay at your own expense. Drive along California's Highway 1 and enjoy the beautiful coastline as you make your way to **Monterey**. The scenic **17-Mile Drive** brings you through Del Monte Forest, with photo stops along the way at various scenic spots like the **Seal Rock, The Lone Cypress and Pebble Beach**. As dusk falls, spend some free time exploring **Cannery Row**.

#### DAY 3

### MONTEREY ▶ YOSEMITE NATIONAL PARK ▶ VISALIA

#### Breakfast, Dinner - Home Town Buffet

Depart Monterey for **Yosemite National Park**, which is famous for its magnificent waterfalls and spectacular gorges. Highlights include **Yosemite Falls, Tunnel View, Half Dome and El Capitan**, and **Merced River**. Afterwards, travel to **Visalia**, where a hearty spread awaits you at Home Town Buffet.

Note: Yosemite National Park operates from April to September and is subject to weather conditions.

#### DAY 4

### VISALIA ▶ LAS VEGAS

#### Breakfast, Lunch- In-Out Burger

Enjoy your much-awaited shopping spree at the **Outlets at Barstow**, which features a variety of designer labels such as Calvin Klein, Coach, Timberland and more. Then cross over the state line into Nevada and head to **Las Vegas**. As the sun sets, you may wish to join a fun and glittering Las Vegas Lights Night Tour at your own expense.

#### DAY 5

### LAS VEGAS ▶ GRAND CANYON WEST ▶ LAS VEGAS

#### Western Lunch

Start off your morning by heading to **Hoover Dam**, where you can view a part of **Lake Mead** from. Next, make your way to the **West Rim of the Grand Canyon**, one of the world's Seven Natural Wonders where you'll find an unforgettable sightseeing experience as you visit its various attractions. If you are interested in going for an advanced tour, we recommend the famous Skywalk, or a helicopter and boat tour at your own expense.

#### DAY 6

### LAS VEGAS ▶ ANTELOPE CANYON ▶ HORSESHOE BEND ▶ LAS VEGAS

Kick-start the day with a morning drive to **Page** to reach **Antelope Canyon** before noon. One of the most famous attractions in the USA, it is the product of millions of years of water erosion. Well known for being a photographer's dream, the Canyon's wave-like structure creates an otherworldly appearance when natural light beams into the openings of the Canyon. Thereafter,

# 12D9N WEST USA HIGHLIGHT + ANTELOPE CANYON



HORSESHOE BEND, ARIZONA

we will visit another geological wonderland, **Horseshoe Bend**. The emerald-green Colorado river makes a horseshoe-shaped meander along the steep cliff of the **Marble Canyon**, forming a stunning vista when viewed from above. Then head back to Las Vegas and arrive at your hotel in the evening.

## DAY 7 LAS VEGAS ▶ PALM SPRINGS ▶ ANAHEIM

Bid farewell to Sin City at the **Welcome to Fabulous Las Vegas Sign** before departing for the city of Palm Springs. Here, you'll visit the largest collection of luxury outlets in California, the **Desert Hills Premium Outlets**, which offer amazing deals on designer brands like Alexander McQueen, Burberry, Michael Kors, Prada, Roberto Cavalli and Tom Ford. After scoring some good bargains, hop back onto your coach and head to **Anaheim** for a night's stay.

## DAY 8 ANAHEIM ▶ FREE DAY

**Breakfast**  
Enjoy the day free at leisure to explore on your own. You may wish to visit the world-renowned Disneyland Park.

## DAY 9 ANAHEIM ▶ LOS ANGELES CITY TOUR ▶ ANAHEIM

**Breakfast**  
Spend a glorious day in Los Angeles, the most vibrant city in California. Your first stop is the famous **Hollywood Walk of Fame**. Studded with more than 2,600 brass stars across 18 city blocks, the Hollywood Walk of Fame features names of celebrities in mini monuments. But a trip to the Hollywood Walk of Fame isn't complete without a visit to the **TCL Chinese Theatre**, where you can stop and stand in the footprints of your favourite celebrities out front. Proceed for photo stops at the **Griffith Observatory** and **Walt Disney Concert Hall** before we head to

**Santa Monica Beach**. The beach and its surroundings will blow you away, with a fringe of picturesque palm trees and glorious views of the Santa Monica skyline and Pacific Coast Highway.

*Note: For customers flying by EVA Air, you will be transfer to airport directly tonight after tour. However, the flight only departs after midnight.*

## DAY 10 ANAHEIM ▶ HOME

**Breakfast**  
Savour your last morning in America before transferring to the airport for your flight home.

## DAY 11 CROSS INTERNATIONAL DATE LINE

**Meals on Board**  
Enjoy hot meals on your flight back home as you cross the International Date Line.

## DAY 12 HOME SWEET HOME

We hope you enjoyed your vacation with our company and we look forward to seeing you again on your next trip.

**Suggested Excursion:**  
Additional activities that complement your holidays will be at your own discretion and is entirely optional.  
\*minimum group size may apply

- San Francisco Bay Cruise: USD34
- Las Vegas Night Tour & Dinner: USD40
- Grand Canyon Helicopter & Boat Ride: USD230
- Las Vegas Helicopter Ride: USD110

**Tipping Guideline:** (based on 12D9N)  
• USD96 per person

- Remarks:**
- A minimum group size of 15 passengers is required for a confirmed departure.
  - The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.
  - Activities are subject to prevailing weather conditions.
  - During major events accommodation may be relocated without prior notice.



GRAND CANYON WEST RIM

# Las Vegas City Lights Tour

Famed for its vibrant nightlife, Las Vegas features numerous mega hotels, 24-hour casinos, exciting tours, and other entertainment options to cater to the various interests of many. Situated in Nevada's Mojave Desert, this city draws thousands of tourists each year to its diverse attractions and various activities. If you'd like to take a break from the blinking slot machines or simply like a change of scenery, you could always duck into the intriguing museums located in the city. Alternatively, you could also check out the many indie shops that offer everything from vintage clothing and memorabilia to luxury goods and jewellery. While here, it is

highly recommended that you experience Las Vegas via the City Lights Tours. For a bird's-eye view of the brightest city in the world, hop on a helicopter and take a scenic flight around the vicinity. Discover famous sights and indulge in the unforgettable views of the neon city. The tour will cover many significant sites such as Glitter Gulch, Fremont Street Experience, Stratosphere Tower, Circus Circus, Las Vegas Hilton, Mirage and much more. You may witness the Volcano at Mirage in action, and also chance upon the dazzling view of the Fountains at Bellagio as you glide through the 12-15 minutes ride.

# 13D9N BEST OF EASTERN USA AND CANADA

USECSS

## FOLLOW US....

Journey to the Eastern part of United States and Canada, where nature and beauty abounds. From breathtaking classic architecture to modern iconic landmarks, take in the sight's of New York, Boston, Toronto and Montreal.

sats

Premier Lounge



NIAGARA FALLS BOAT TOUR CANADIAN SIDE

Travel Validity Period:  
Summer Apr - Oct 2020

## HIGHLIGHTS

### EASTERN USA

#### PHILADELPHIA

- Independence Hall
- Liberty Bell

#### WASHINGTON, D.C.

- Jefferson Memorial
- Lincoln Memorial
- United States Capitol
- Washington Monument
- White House

#### BOSTON

- Harvard University
- Trinity Church
- Quincy Market
- State House
- New England Holocaust Memorial
- Massachusetts Institute of Technology
- Boston Common
- John Hancock Tower

#### NEW YORK

- Liberty Island Cruise Ride
- Wall Street
- Fifth Avenue
- Times Square
- Woodbury Common Factory Outlets

### CANADA

#### NIAGARA FALLS

- Hornblower Niagara Cruise

#### TORONTO

- CN Tower
- Rogers Centre
- City Hall
- Chinatown

#### ONTARIO

- Lake Ontario
- Thousand Islands

#### OTTAWA

- Parliament Hill
- Peace Tower
- Rideau Canal

#### MONTREAL

- Old Montreal
- Notre-Dame Basilica
- Mount Royal

#### QUEBEC CITY

- Old Quebec
- Terrasse Dufferin
- Château Frontenac
- Place Royale



## DELICACIES

### Meal Plan

9 Breakfasts, 1 Lunch, 6 Dinners

### Specialities:

- Western Steakhouse
- 3-course French Cuisine (Lobster)
- Lobster Roll and New England Clam Chowder

## 4★ HOTELS

**WASHINGTON, D.C.** Gaithersburg Marriott

**HARRISBURG** Crowne Plaza

**NIAGARA** Delta East

**MONTREAL** Crowne Plaza

**QUEBEC CITY** Holiday Inn

**BOSTON** DoubleTree by Hilton Andover

**NEW JERSEY** Holiday Inn Secaucus

\*Note: Hotels subject to final confirmation. Should there be changes, customers will be offered similar accommodations similar to this list.

### DAY 1

#### HOME ▶ NEW YORK

##### Meals on board

Assemble at the airport and start your holiday with a pleasant flight to **New York**.

### DAY 2

#### NEW YORK ▶ PHILADELPHIA ▶ WASHINGTON, D.C

##### Meals on board

From New York, travel to **Philadelphia** – a place of significance in American political history. Make a photo stop at the **Independence Hall**, where both the Declaration of Independence and the United States Constitution were signed. Philadelphia is also home of the **Liberty Bell** – a symbol of America's independence. Then, proceed to **Washington, D.C.**, the capital of the United States.

### DAY 3

#### WASHINGTON, D.C ▶ HARRISBURG

##### Breakfast, Buffet Dinner

Kick off the day with a tour of Washington, D.C., a city loaded with picture-perfect historic landmarks. Marvel at the grandiosity of the **White House**, before viewing **United States Capitol**. Then, dive into the country's rich history at the **Lincoln Memorial**, **Koreans War Veteran Memorial**, **Vietnam Veterans Memorial**, **National World War II Memorial**, **Jefferson Memorial**, and **Washington Monument**, before heading to **Harrisburg** for the night.

### DAY 4

#### HARRISBURG ▶ NIAGARA FALLS (CANADIAN SIDE)

##### Breakfast, Western Steakhouse

Begin your day with a trip to Niagara Falls, one of the natural wonders of the world. If you want to experience Niagara Falls up close, take an excursion to the Cave of the Winds (USA side) at your own expense.

### DAY 5

#### NIAGARA FALLS ▶ TORONTO

##### Breakfast, Seafood Dinner

Get your ponchos ready as we swing by the Niagara Falls. Board the **Hornblower Niagara Cruise** that takes you as close as possible to experience the awesome power, thundering roar and amazing mist of the mighty Niagara Falls! View the American, Bridal Veil and Canadian Horseshoe Falls up close & personal. Next browse through the shops and galleries of **Niagara-on-the-Lake** before continuing to **Toronto**, the largest city in Canada. Drive past one of Canada's main icon the **CN Tower**, the multi-purpose stadium - **Rogers Centre** followed by **City Hall** and **Chinatown**.

Note: The Hornblower Cruise operates from mid-April to October, and is subject to weather conditions. If closed, it will be replaced with the Journey behind the Falls.

### DAY 6

#### TORONTO ▶ OTTAWA ▶ MONTREAL

##### Breakfast, Dinner

Follow along the coast of **Lake Ontario** to **Thousand Islands**. As its name suggests, it

# 13D9N BEST OF EASTERN USA AND CANADA



WASHINGTON MONUMENT IN SPRING, WASHINGTON DC



VIEW OF STATUE OF LIBERTY FROM CRUISE, NEW YORK

is an archipelago comprising of over 1000 islands. Experience the picturesque views packed with diverse wildlife. You may wish to go on an optional cruise of the Thousand Islands that will sail past castles and island mansions. Continue to the Canadian Capital city of **Ottawa** to see **Parliament Hill** and be wowed by its neo-Gothic **Peace Tower** that boasts about 370 stone features. Enjoy a leisurely drive to **Montreal** through the **Rideau Canal** that stretches over 202km.

DAY 7

## MONTREAL ▶ QUEBEC CITY

*Breakfast, French Lobster Dinner*

Begin your Montreal tour with a photo stop at **Notre-Dame Basilica**, a beautiful historical and religious masterpiece. Admire famous sites such as **Old Montreal**, and **Place Jacques-Cartier**. Next, travel up to **Mount Royal** to see the **Olympic Stadium** and panoramic view of the city. Afterwards head to **Quebec City**, the first settlement in North America. There you will find **Terrasse Dufferin** and **Château Frontenac** – venues that offer alluring photo taking opportunities. Stroll through Old Quebec towards the end of the day and be inspired by the **mural walls**, **Place Royale** and **Quartier Petit-Champlain** district.

DAY 8

## QUEBEC CITY ▶ BOSTON

*Breakfast, Korean Buffet Dinner*

Returning to the United States, the voyage

continues in **Boston**, one of the nation's oldest cities.

DAY 9

## BOSTON ▶ NEW YORK

*Breakfast, Lunch- Maine Lobster Roll and New England Clam Chowder*

Get acquainted with Boston by viewing the significant spots like **Harvard University**, **Trinity Church**, **Quincy Market** and **Faneuil Hall**. Amidst the traditional structures, take pleasure in the contemporary design of the **New England Holocaust Memorial**. Move on to see the **Massachusetts Institute of Technology**, **Boston Common**, the **John Hancock Building**. For lunch, you will be served the city's best **Maine Lobster Roll** and **New England clam chowder**. Next transfer to the last league of the tour, **The "Big Apple"**

DAY 10

## NEW YORK

*Breakfast*

Embark on the **Liberty Island Cruise** to view the iconic **Statue of Liberty**, the **Empire State Building**, the **Chrysler Building**, the **Rockefeller Center** and the **One World Trade Center**. Proceeding the cruise, walk through **Wall Street**, to view the New York Stock Exchange, **Federal Hall**, **Charging Bull**, **Trinity Church** and **Ground Zero**. The orientation tour of city includes visiting the **Fifth Avenue** and **Times Square**.

DAY 11

## NEW YORK ▶ HOME

*Breakfast*

Explore the **Woodbury Common Premium Outlets**, which has more than 220 stores, and shop to your heart's content until it is time to head to the airport for your flight back home.

DAY 12

## CROSS INTERNATIONAL DATE LINE

*Meals on Board*

Enjoy hot meals on your flight back home as you cross the International Date Line.

DAY 13

## HOME SWEET HOME

We hope you enjoyed your vacation with our company and we look forward to seeing you again on your next trip.

*Suggested Excursions:*

- *Additional activities that complement your holidays will be at your own discretion and is entirely optional.*
- *\*minimum group size may apply*
- **1000 Island Cruise with lunch: USD 55**
- **Cave of the Winds: USD 25**
- **Niagara Falls Helicopter Tour: USD150**

*Tipping Guideline: (base on 13D9N)*

- **USD 104 per person**

*Note:*

- *The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.*
- *Activities are subject to prevailing weather conditions.*
- *During major events, accommodation may be relocated without prior notice.*

# *Sheraton on the Falls*

**W**ake up to the sight of the magnificent Niagara falls when you stay at Sheraton on the Falls. Be enchanted by the clouds of mist spraying as the powerful cascade gushes into the Niagara River. Enjoy other amenities available such as the Christienne Fallsview Spa – the only spa in the world that overlooks the waterfall directly. Indulge in a relaxing soak in their Hydrotherapy Infinity Tub that assimilates the continuous flow into the river. Alternatively, bring the kids to the Fallsview Indoor Waterpark, directly linked to the hotel, for a day of fun! Located on Falls Avenue in Canada, expect nothing short of spectacular in the comfort of your room in this renowned 5-star hotel.





# Canadian Autumn

**Marking winter's approach with a spectacular showcase of autumn highlights.**

**T**he trees are coloured in hues of vibrant red, deep orange and bright yellow, foretelling the approach of winter. Autumn leaves are littered along the pathway, and they crunch beneath your feet as you step on them. A cool breeze blows past you, and gathers a few leaves around you, before scattering them at a distance.

Canada in autumn brings about a slew of activities, and visual treats to nature loving locals and enthusiastic travellers. It is also the season for hiking, and several places stand the test of time of being autumn attractions. One of these place is Niagara Falls, which is the collective name for the three waterfalls in the vicinity, American Falls, Bridal Veil Falls and Canadian "Horseshoe" Falls. The Niagara Region is notable for its natural sceneries, hiking and biking trails. In addition, wineries, historic

and heritage sites; and various parks in the region will enthrall you, keeping you occupied with its intriguing attractions for days on end.

And if you would prefer to explore the captivating sights and sounds of the bustling cities in Canada, places such as Toronto, Montreal, and Quebec city, are known to entertain travellers from every walk of life. From quaint houses lined along the narrow cobblestone streets, to extravagant carnivals held throughout the year, the cities of Canada never fail to charm travellers visiting from near and far.

Whether you would like to spend your time surrounded by nature amongst the striking autumn foliage or in the midst of a vibrant city and its lively atmosphere, Canada leaves travellers from all walks of life wide-eyed with wonder.





# Experience family travel like never before

Share your journey together in the social space of our Qsuite. With our unique seating arrangement make your meal into a memorable experience for the whole family. Enjoy a menu of delicious options from our award-winning chefs at any time you choose. Experience family travel like never before.

[qatarairways.com](http://qatarairways.com)



GOING PLACES TOGETHER



Bestseller

# 14D10N BEST OF EASTERN USA AND CANADA (AUTUMN EXCLUSIVE)

USECSS

## FOLLOW US....

Fall in love with Eastern United States and Canada this autumn. Discover the rich history, visit iconic landmarks and revel in the scenery amidst the beautiful golden foliage.

sats

Premier  
Lounge



Travel Validity Period:  
Autumn Sep - Oct 2020

MONT-TREMBLANT NATIONAL PARK

## HIGHLIGHTS

### AUTUMN EXCLUSIVE

- Mont Tremblant
- Canyon Sainte-Anne

### EASTERN USA

#### PHILADELPHIA

- Independence Hall
- Liberty Bell

#### WASHINGTON, D.C.

- Jefferson Memorial
- Lincoln Memorial
- United States Capitol
- Washington Monument
- White House

#### BOSTON

- Harvard University
- Trinity Church
- Quincy Market
- State House
- New England Holocaust Memorial
- Massachusetts Institute of Technology
- Boston Common
- John Hancock Tower

#### NEW YORK

- Liberty Island Cruise Ride
- Wall Street
- Fifth Avenue
- Times Square
- Woodbury Common Factory Outlets

### CANADA

#### NIAGARA FALLS

- Hornblower
- Niagara Cruise

#### TORONTO

- CN Tower
- Rogers Centre
- City Hall
- Chinatown

#### ONTARIO

- Lake Ontario
- Thousand Islands

#### OTTAWA

- Parliament Hill
- Peace Tower
- Rideau Canal

#### MONTREAL

- Old Montreal
- Notre-Dame Basilica
- Mount Royal

#### QUEBEC CITY

- Old Quebec
- Terrasse Dufferin
- Château Frontenac
- Place Royale

## DELICACIES

### Meal Plan

10 Breakfasts, 1 Lunch, 6 Dinners

### Specialities:

- Western Steakhouse
- 3-course French Cuisine (Lobster)
- Lobster Roll and New England Clam Chowder

## 4★ HOTELS

**WASHINGTON, D.C.** Gaithersburg Marriott

**HARRISBURG** Crowne Plaza

**NIAGARA FALLS** Sheraton On The Falls

**TORONTO** Delta East

**MONT-TREMBLANT**

Residence Inn by Marriott

**TROIS-RIVIERES** Delta Hotels by Marriott

**QUEBEC CITY** Holiday Inn

**BOSTON** DoubleTree by Hilton Andover

**NEW JERSEY** Holiday Inn Secaucus

\*Note: Hotels subject to final confirmation.

Should there be changes, customers will be offered similar accommodations similar to this list.



### DAY 1

#### HOME ▶ NEW YORK

*Meals on board*

Start your holiday with a pleasant flight to **New York**.

### DAY 2

#### NEW YORK ▶ PHILADELPHIA ▶ WASHINGTON, D.C.

From New York, travel to **Philadelphia** – a place of significance in American political history. Make a photo stop at the **Independence Hall**, where both the Declaration of Independence and the United States Constitution were signed. Philadelphia is also home of the **Liberty Bell** – a symbol of America's independence. Then, proceed to **Washington, D.C.**, the capital of the United States.

### DAY 3

#### WASHINGTON, D.C. ▶ HARRISBURG

*Breakfast, Buffet Dinner*

Kick off the day with a tour of Washington D.C., a city loaded with picture-perfect historic landmarks. Marvel at the grandiosity of the **White House** before visiting the **United States Capitol**. Then, dive into the country's rich history at the **Lincoln Memorial**, **Korean War Veterans Memorial**, **Vietnam Veterans Memorial**, **National World War II Memorial**, and **Jefferson**

**Memorial**. Continue to see the 169m-tall **Washington Monument**, before heading to **Harrisburg** for the night.

### DAY 4

#### HARRISBURG ▶ NIAGARA FALLS (CANADIAN SIDE)

*Breakfast, Western Steakhouse*

Begin your day with a trip to the one of the natural wonders of the world. If you want to experience Niagara Falls up close, take an excursion to the Cave of the Winds (USA side) at your own expense.

### DAY 5

#### NIAGARA FALLS ▶ TORONTO

*Breakfast, Seafood Dinner*

Get your ponchos ready as we swing by the Niagara Falls. Board the **Hornblower Niagara Cruise** that takes you as close as possible to experience the awesome power, thundering roar and amazing mist of the mighty Niagara Falls! View the American, Bridal Veil and Canadian Horseshoe Falls up close & personal. Next browse through the shops and galleries of **Niagara-on-the-Lake** before continuing to **Toronto**, the largest city in Canada. See the **CN Tower**, the multi-purpose stadium - **Rogers Centre** followed by **City Hall** and **Chinatown**.

*Note: The Hornblower Cruise operates from mid-April to October, and is subject to weather conditions. If closed it will be replaced with the Journey behind the Falls.*

# 14D10N BEST OF EASTERN USA AND CANADA (AUTUMN EXCLUSIVE)

DAY 6

## TORONTO ▶ OTTAWA MONT-TREMBLANT

*Breakfast*

Follow along the coast of **Lake Ontario** to **Thousand Islands**. As its name suggests, it is an archipelago comprising of over 1000 islands. Experience the picturesque views packed with diverse wildlife. You may wish to go on an optional cruise of the Thousand Islands that will sail past castles and island mansions. Continue to the Canadian Capital city of **Ottawa** to see **Parliament Hill** and be wowed by its neo-Gothic **Peace Tower** that boasts about 370 stone features. Enjoy a leisurely drive through the **Rideau Canal** that stretches over 202km towards **Mont-Tremblant**, a city set within the Laurentian Mountains of **Quebec**.

DAY 7

## MONT-TREMBLANT ▶ MONTREAL ▶ TROIS-RIVIÈRES

*Breakfast, Dinner*

On this morning, you have the option of viewing the village of Mont-Tremblant on **Le Cabriolet** – a panoramic **gondola** that takes you to the highest peak in the **Laurentians**. Embark on a **Montreal** tour with a photo stop at **Notre-Dame Basilica**, a beautiful historical and religious masterpiece. Admire famous sites such as the **Old Montreal** and **Place Jacques-Cartier**. Next, travel up to **Mount Royal** to see the **Olympic Stadium** and panoramic view of the city.

DAY 8

## TROIS-RIVIÈRES ▶ QUEBEC CITY

*Breakfast, French Lobster Dinner*

Head north to **Quebec City**, the first French settlement in North America. Visit the at **Canyon Sainte-Anne** to explore the impressive gorge carved over time by force of the powerful St. Anne Falls. In Quebec City, you will see **Terrasse Dufferin** and **Château Frontenac**. These venues will offer alluring photo taking opportunities. Stroll through Old Quebec towards the end of the day and be inspired by the mural walls, Place Royale and Petit Champlain.



STREET SIGN OF FIFTH AVE



MONT TREMBLANT VILLAGE IN FALL WITH FALL FOLIAGE

DAY 9

## QUEBEC CITY ▶ BOSTON

*Breakfast, Korean Buffet Dinner*

Returning to the United States, the voyage continues in **Boston**, one of the nation's oldest cities.

DAY 10

## BOSTON ▶ NEW YORK

*Breakfast, Lunch - Maine Lobster Roll  
New England Clam Chowder*

Get acquainted with the sights of Boston when you visit notable places such as **Harvard University**, **Trinity Church**, **Quincy Market**, the **Boston State House** and **Faneuil Hall**. Amidst the traditional structures, take pleasure in the contemporary design of the **New England Holocaust Memorial**. Move on to see the **Massachusetts Institute of Technology**, **Boston Common**, **John Hancock Tower**. For lunch, you will be served the city's best Maine Lobster Roll and New England clam chowder. Next transfer to the last league of the tour, The "Big Apple" **New York City**.

DAY 11

## NEW YORK

*Breakfast*

Embark on the **Liberty Island Cruise** to view the iconic **Statue of Liberty**, the **Empire State Building**, the **Chrysler Building**, the **Rockefeller Center** and the **One World Trade Center**. Proceeding the cruise, walk through **Wall Street**, to view the **New York Stock Exchange**, **Federal Hall**, **Charging Bull**, **Trinity Church** and **Ground Zero**. The orientation tour of city includes visiting the **Fifth Avenue** and **Times Square**.

DAY 12

## NEW YORK ▶ HOME

*Breakfast*

Explore the **Woodbury Common Premium Outlets**, which has more than 220 stores, and shop to your heart's content until it is time to head to the airport for your flight back home.

DAY 13

## CROSS INTERNATIONAL DATE LINE

*Meals on Board*

Enjoy hot meals on your flight back home as you cross the International Date Line.

DAY 14

## HOME SWEET HOME

We hope you enjoyed your vacation with our company and we look forward to seeing you again on your next trip.

*Suggested Excursions:*

*Additional activities that complement your holidays will be at your own discretion and is entirely optional.*

*\*minimum group size may apply*

- 1000 Island Cruise with lunch: USD 50
- Cannon Mountain with cable car: USD 45
- Cave of the Winds: USD 25
- Niagara Falls Helicopter Tour: USD150

*Tipping Guideline: (base on 14D10N)*

- USD 112 per person

*Note:*

- The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.
- Activities are subject to prevailing weather conditions.
- During major events, accommodation may be relocated without prior notice.

# Things to do in New York

Here's a list of the best things to do on a casual night out in the Big Apple.

## Visit the Rockefeller Centre

You don't need a single dime to tour the Rockefeller Centre on your own. The complex of commercial buildings was constructed during the Great Depression, and has since then been a significant landmark. As you walk around the grounds, don't miss the art deco designs of the buildings, as well as the art and impressive sculptures displayed publicly everywhere. Rockefeller Centre even has an ice-skating rink, otherwise known as the Rock Centre Ice Rink.

## Stroll along Fifth Avenue

The infamous Fifth Avenue is an absolute

must-visit. Located in Manhattan in New York City, the Fifth Avenue starts from West 143rd Street to Washington Square North and is known as a shopping mecca with some of the most expensive price tags, although quality can always be ensured. A few landmarks to look forward to as you walk through the Avenue include the Aeolian Building, Gorham Building, Lord & Taylor, Rizzoli Building, Sidewalk Clock, Saks Fifth Avenue, The St. Regis Hotel, the Swiss Center Building, the 500 Fifth Avenue Building, as well as the Manufacturers Trust Company Building and the George W. Vanderbilt Residence.

## Visit Times Square

A big-time commercial intersection, Times Square is located at Midtown Manhattan and is known to be one of the world's busiest intersections, as it attracts about 39 million visitors every single year consistently. Bright lights and big neon signs are a sure thing in Times Square. Some of the area's most intriguing landmarks you can't miss are the Disney Store, The Hard Rock Café New York, M&M's World, Planet Hollywood, Times Square Studios, the famous Coca-Cola sign, Toys 'R Us, in which lies a ferris wheel, and the Chevrolet clock. Here, you can also satisfy your shopping needs. If there is one store you have to check out, it is Forever 21.

# 14D10N BEST OF EASTERN USA AND ORLANDO

USMCOS

## FOLLOW US....

Historic structures, prominent streets and top-notch entertainment: these are what you can anticipate in the United States. From New York to Orlando, satisfy your wanderlust with city tours and theme parks.



CINDERELLA CASTLE IN MAGIC KINGDOM, WALT DISNEY WORLD

Travel Validity Period:  
Summer Apr - Oct 2020

## HIGHLIGHTS

### SOUTHERN USA

#### ORLANDO

- Epcot
- Islands of Adventure
- Magic Kingdom Park
- Universal Studios Florida
- The Hogwarts Express

### EASTERN USA

#### NEW YORK

- Wall Street
- Times Square
- United Nations
- Ground Zero
- Rockefeller Centre
- Liberty Harbour Cruise
- Niagara Falls
- Fifth Avenue
- Woodbury Common Factory Outlets

#### WASHINGTON, D.C.

- White House
- Capitol Building
- Jefferson Memorial
- Lincoln Memorial
- Washington Monument

#### PHILADELPHIA

- Independence Hall
- Liberty Bell



## DELICACIES

#### Meal Plan

10 Breakfasts, 4 Dinners

#### Specialities

- T.G.I. Friday's Dinner
- Japanese Buffet Dinner

## 4-5★ HOTELS

**ORLANDO** Hilton Hotel

**NIAGARA FALLS** Sheraton Hotel

**HARRISBURG** Radisson Hotel

**WASHINGTON, D.C.** Marriott Hotel

**NEW JERSEY** Holiday Inn

*\*Note: Hotels subject to final confirmation. Should there be changes, customers will be offered accommodation similar to this list.*

DAY 1

### HOME ▶ ORLANDO

*Meals on Board*

Assemble at the airport and depart for Orlando, Florida.

DAY 2

### ORLANDO

*Meals on Board*

Upon arrival, travel to the hotel to rest for the night.

DAY 3

### MAGIC KINGDOM

*Breakfast*

Home to over 10 theme parks, run free in the Orlando and have non-stop fun. Spend this day unleashing your inner child in the **Kingdom Park**. Seek out the thrills on Magic Kingdom's amusement rides while revelling in the castles and haunted mansions.

DAY 4

### EPCOT

*Breakfast*

Located at Walt Disney World, the **Epcot Center** is a futuristic theme park with tons of interactive activities. Enjoy its space-theme thrill rides, as well as its technological exhibits.

DAY 5

### ISLANDS OF ADVENTURE

*Breakfast*

There are seven islands in **Islands of Adventure**, including the **Marvel Super Hero Island** and **Jurassic Park**. Immerse yourself in the **The Wizarding World of Harry Potter** and pick up a wand at Ollivanders, before entering the Hogwarts Castle and Forbidden Forest.

DAY 6

### UNIVERSAL STUDIOS FLORIDA

*Breakfast*

Enter the cinematic world of **Universal Studios** today, and amuse yourself with their thrilling rides and movie-themed entertainment. Catch your favourite characters in mascots and immortalise your experience with loads of photos.

DAY 7

### ORLANDO ▶ NIAGARA FALLS

*Breakfast, Dinner - T.G.I.Fridays*

Head to Orlando airport for your flight to **Niagara Falls**, a city in New York. Then, get your ponchos ready as we swing by the Niagara Falls, which features the **Horseshoe Falls**, the **American Falls**, and the **Bridal Veil Falls**. Embark on the Niagara Falls tour that will take you up close to the majestic falls and **Goat Island**.

# 14D10N BEST OF EASTERN USA AND ORLANDO



## DAY 8 NIAGARA FALLS ► HARRISBURG

*Breakfast, Dinner - Hometown Buffet*

From Niagara Falls, make your way to **Harrisburg** and get the Willy Wonka treatment at **Hershey's Chocolate World**. Indulge in everything chocolate and even get to sample the assortment of sweet treats.

## DAY 9 HARRISBURG ► WASHINGTON, D.C.

*Breakfast, Dinner*

Kick off the day with a tour of **Washington, D.C.**, a city loaded with picture-perfect historic landmarks. Marvel at the grandiosity of the **White House**, before seeing the 215-year old United States Capitol. Then, dive into the country's rich history at the **Lincoln Memorial, Koreans War Veteran Memorial, Vietnam Veterans Memorial, National World War II Memorial, Jefferson Memorial, Martin Luther King Jr. Memorial** and **Washington Monument**.

## DAY 10 WASHINGTON, D.C. ► PHILADELPHIA ► NEW YORK

*Breakfast, Dinner - Japanese Buffet*

Travel to **Philadelphia** – a place of significance in American political history.

Make a photo stop at the **Independence Hall**, where both the Declaration of Independence and the United States Constitution were signed. Philadelphia is also home of the **Liberty Bell** – a symbol of America's independence. Then, proceed to New York, where you will stay for the night.

## DAY 11 NEW YORK

*Breakfast*

Board an hour cruise at **South Street Seaport**, look out for the **Statue of Liberty, Empire State Building, Chrysler Building** and **Brooklyn Bridge**. Then, walk through **Wall Street, New York Stock Exchange, Federal Hall, The Charging Bull, Trinity Church** and **Ground Zero**. A must-visit commercial complex, **Rockefeller Centre** is known for its art deco design and impressive sculptures. You may wish to visit the **One World Trade Centre, The United Nations Headquarter, Fifth Avenue** and **Times Square** while in New York City.

## DAY 12 WOODBURY ► HOME

*Breakfast*

Explore the **Woodbury Common Premium Outlets**, which has more than 220 stores, and shop to your heart's content until it is

time to head to the airport for your flight back home.

## DAY 13 CROSS INTERNATIONAL DATE LINE

*Meals on Board*

Enjoy hot meals during your flight back home as you cross the International Date Line.

## DAY 14 HOME SWEET HOME

We hope you enjoyed your vacation with our company and we look forward to seeing you again on your next trip.

*Suggested Excursion:*

*Additional activities that complement your holidays will be at your own discretion and is entirely optional.*

*\*minimum group size may apply*

- **Niagara Falls Night Tour: USD 30**
- **Top of the Rock: USD 32**
- **One World Observatory: USD 56**

*Tipping Guideline: (based on 14D10N)*

- **USD 112 per person**

*Remarks:*

- *The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.*
- *Activities are subject to prevailing weather conditions.*
- *During major events accommodation may be relocated without prior notice.*

*Chill out*  
**50 STOREYS HIGH**  
*in North America*



From world-class shopping and tasty food stalls, to sun-drenched shores and fun-filled theme parks. Choose from 13 destinations in North America.

Boston  
Chicago  
Dallas  
Fort Lauderdale  
Houston

Los Angeles  
Newark  
New York  
Orlando

San Francisco  
Seattle  
Toronto  
Washington

  
**Emirates**

# 16D14N CANADIAN ROCKIES + ALASKA CRUISE

USSEAS

## FOLLOW US....

Embark on an adventure of a lifetime through the gorgeous landscapes of the Canadian Rockies, and sail the icy northern seas off the Alaskan shores.



LAKE MORAINÉ, ALBERTA, CANADA

sats

Premier  
Lounge

**PACE**

Relaxed ● ● ● Active

Travel Validity Period:  
Summer Apr - Oct 2020

## HIGHLIGHTS

### CANADA

#### ALBERTA

- Calgary
- Banff National Park
- Banff Gondola
- Sulphur Mountain
- Bow Falls
- Surprised Corner
- Lake Louise
- Moraine Lake
- Bow Lake
- Peyto Lake
- Icefields Parkway
- Columbia Icefield
- Glacier Skywalk

#### BRITISH COLUMBIA

- Mount Robson
- Valemount
- Kamloops
- Ginseng Factory

### USA

#### SEATTLE

- Space Needle
- Pike Market
- First Starbucks Coffee Store

### 7 NIGHTS ALASKA CRUISE

Ship: Norwegian Cruise Line - Bliss

Built: 2018

Tonnage: 168,028

Guest Capacity: 4,004

Crew: 1,716

- Skagway
- Juneau
- Glacier Bay National Park
- Ketchikan
- Victoria

## DELICACIES

#### Meal Plan

14 Breakfasts, 10 Lunches, 9 Dinners

## 3-4★ HOTELS

**CALGARY** – Best Western Plus

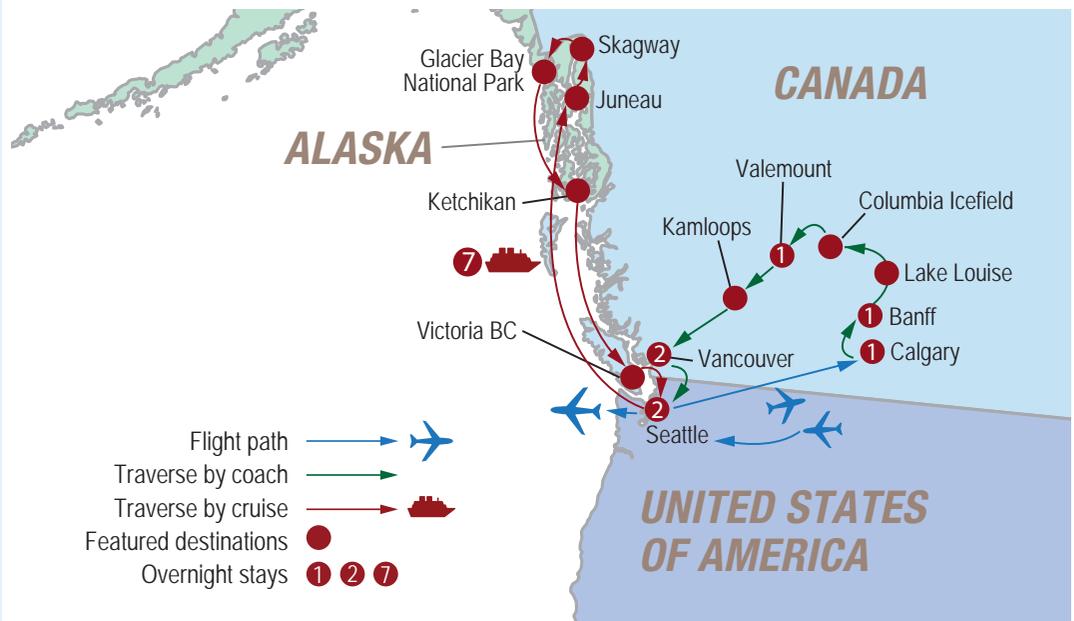
**BANFF** – Canalta Lodge

**VALEMOUNT** – Best Western Lodge

**VANCOUVER** – Sheraton (Richmond)

**SEATTLE** – Doubletree by Hilton

*\*Note: Hotels subject to final confirmation. Should there be changes, customers will be offered similar accommodations as stated in this list.*



#### DAY 1

### HOME ▶ SEATTLE ✈️ CALGARY

*Meals on board*

Assemble at the airport and depart for **Seattle**, Washington State's largest city. Upon arriving in Seattle, transfer to **Calgary**, the gateway to the Canadian Rockies, via another flight.

#### DAY 2

### CALGARY ▶ BANFF

*Breakfast, Lunch, Korean Dinner*

Today's sightseeing tour will include some of the most famous features in Banff National Park. Stop at the **Surprised Corner** for a scenic viewpoint overlooking the Fairmont Banff Springs Hotel & Sulphur Mountain. Next, proceed to see the iconic waterfalls, **Bow Falls**. We will finish the tour by riding the **Banff Gondola** up to the summit of **Sulphur Mountain** for stunning views of six mountain ranges and the beautiful town of Banff below. If the weather permits, you may wish to go on an optional scenic helicopter ride at your own expense.

#### DAY 3

### BANFF ▶ LAKE LOUISE ▶ COLUMBIA ICEFIELD ▶ VALEMOUNT

*Breakfast, Buffet Lunch, Hotel Dinner*

Start the day with a visit to the "Jewel of the Canadian Rockies", **Lake Louise** and the world-renowned **Moraine Lake**. Both lakes are part of the UNESCO World Heritage Site due to their priceless natural beauty. Continue on to **Columbia Icefield** and enjoy the beautiful vistas of **Peyto Lake** and **Bow Lake** along the way. Ride the massive

"**Snow Coach**" onto the **Athabasca Glacier** before going for a thrilling walk on the **Glacier Skywalk** for an eye-opening view of ice-capped mountain peaks and vast glacier-formed valleys. Travel on to see **Mount Robson** then arrive at the quaint village of **Valemount** for an overnight stay.

#### DAY 4

### VALEMOUNT ▶ KAMLOOPS VANCOUVER

*Breakfast, Lunch*

Head west to **Kamloops** and visit the only GMP certified **Ginseng Factory** to learn about the healing powers of ginseng. After passing by the district of Hope and Hunter's Creek, return to **Vancouver** by late afternoon. Spend the rest of the day free at leisure.

#### DAY 5

### VANCOUVER (FREE DAY)

*Breakfast*

Spend the day free at leisure. You may wish to an optional day tour to Vancouver Island via BC Ferries, where you will visit the famous Butchart Gardens and pass by Chinatown to reach Victoria's Inner Harbour.



# 16D14N CANADIAN ROCKIES + ALASKA CRUISE

Day	Port / Date	Arrive	Depart
6	<b>VANCOUVER – SEATTLE (EMBARK) - CRUISING</b> <i>Breakfast, Lunch, Dinner</i> Seattle sits on the slip of land between Puget Sound and Lake Washington, with the Olympic and Cascade Mountains serving as a dramatic backdrop for this oh-so cosmopolitan city.	–	3:30PM
7	<b>CRUISING THE PACIFIC OCEAN</b> <i>Breakfast, Lunch, Dinner</i> Pamper yourself with the full range of activities and entertainment onboard.	–	–
8	<b>JUNEAU, ALASKA</b> <i>Breakfast, Lunch, Dinner</i> Juneau has been called "Alaska's peak experience," certainly due in part to its unparalleled glacier viewing from such places as Tracy Arm Fjord, the Juneau Icefields and Glacier Bay National Park. Kayak up one of the area's many protected waterways, go flightseeing, tour historic downtown or try your hand at panning for gold. The majestic Mendenhall Glacier lies nearly 12 miles outside Juneau, a track worthwhile.	02:30PM	11:00PM
9	<b>SKAGWAY, ALASKA</b> <i>Breakfast, Lunch, Dinner</i> In a single year from 1896 to 1897, this remote town along the Inside Passage grew from a few tents to a city of 20,000 gold seekers. Today, travellers come in search of other riches - to experience yesteryear along Skagway's charming boardwalk lined with buildings that replicate those Gold Rush days.	7:00AM	8:15PM
10	<b>GLACIER BAY NATIONAL PARK, ALASKA (SCENIC CRUISING)</b> <i>Breakfast, Lunch, Dinner</i> Sail to Glacier Bay National Park and Preserve, a United Nations World Heritage Site. Comprised of 3.3 million acres of natural wonders, it is home to magnificent glaciers, snow-capped mountains and abundant birds and wildlife. Take an Alaska cruise to experience the magnificent glaciers and wildlife at the Glacier Bay National Park and Preserve.	–	–
11	<b>KETCHIKAN, ALASKA</b> <i>Breakfast, Lunch, Dinner</i> Its Tlingit Indian name, Kach Khanna, means "spread wings of the eagle." Chances are you'll see one of these magnificent birds perched atop a Sitka tree. Thanks to its abundant rainfall, Ketchikan is surrounded by some of the world's most lush wilderness.	6:00AM	1:15PM
12	<b>VICTORIA, BRITISH COLUMBIA, CANADA</b> <i>Breakfast, Lunch, Dinner</i> Roam the spacious lawns of stunning Butchart Gardens with its exotic flora, unusual topiary and exquisite fountains. Explore historic Bastion Square, the treasures of Chinatown and the many sights and sounds to be found along the boardwalk of the Inner Harbour.	7:30PM	11:59PM
13	<b>SEATTLE (DISEMBARK)</b> <i>Breakfast</i> Disembark from the cruise ship and transfer to Seattle city to see the famous landmark, the <b>Space Needle</b> . Continue to <b>Pike Market</b> , a place filled with history overlooking the waterfront as well as the very first store opened by <b>Starbucks Coffee Company</b> . Spend the rest of the day at leisure. Alternatively, you may wish to visit Seattle Premium Outlets at your own expense.	6:00AM	–

## DAY 14

### SEATTLE (FREE DAY)

#### Breakfast

Spend the day free at your leisure.

## DAY 15

### SEATTLE ► HOME

This morning, transfer to the airport for your flight home.

## DAY 16

### HOME SWEET HOME

We hope you enjoyed your vacation with our company and we hope to see you again for your next trip.

#### Tipping Guideline:

- Land Tipping: USD160 per person
- Prepaid Cruise Gratuities: SGD150 per person

#### Note:

- A minimum group size of 15 adults is required for a confirmed departure.
- The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.
- During major events, accommodation may be re-located to outside of the city or in another city without prior notice.

# FEEL FREE TO TAKE THE SCENIC ROUTE

*Cruise the youngest fleet sailing Alaska's captivating coastline.*

NORWEGIAN'S FREE AT SEA  
CHOOSE UP TO **5 Free** OFFERS<sup>+</sup>



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**NORTH AMERICA'S  
LEADING CRUISE LINE**  
2 Years in a Row  
World Travel Awards

# ALASKA

*The largest and northernmost state of the United States of America known for the beauty of its untamed landscapes awaits your exploration.*



## JUNEAU

This is where Joe Juneau and Dick Harris discovered gold, setting off a frenzy in 1880. The gold didn't last, but you can still pan, visit abandoned mines and enjoy the area's beautiful glaciers. Be sure to stop in at the historic Red Dog Saloon, which still boasts Wyatt Earp's gun.

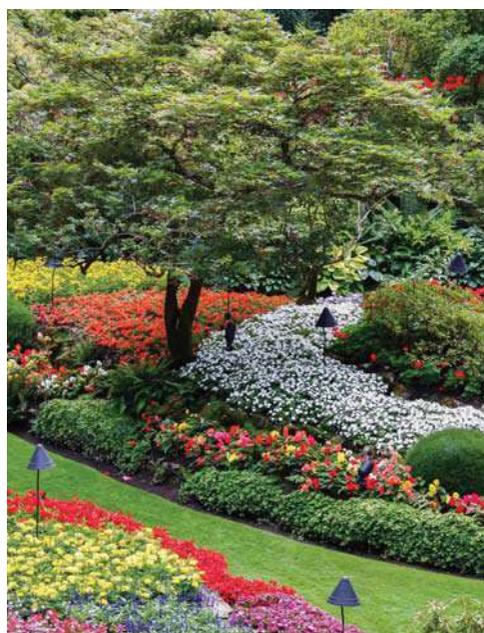
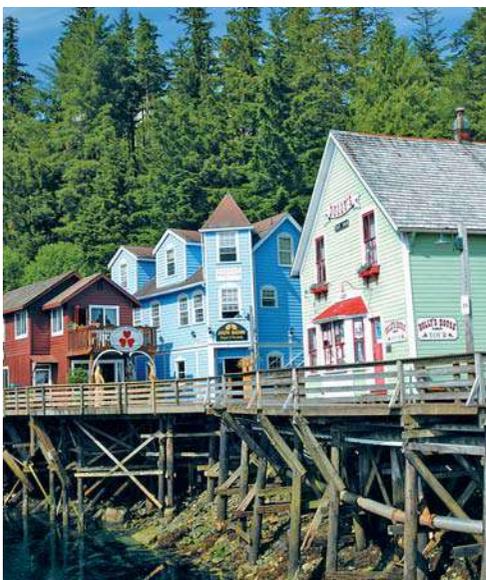
## SKAGWAY

A stroll along the lovingly restored frontier-era storefronts and saloons will take you back to the days of the Klondike Gold Rush as will a ride aboard the vintage White Pass & Yukon Route Railroad to the Klondike Summit and Yukon. Visit a mining camp and let frontier-costumed characters delight you with Alaska folklore.



## KETCHIKAN

A walk along historic Creek Street, a Red Light District during the Gold Rush, provides a great introduction to the self-proclaimed "Salmon Capital of the World". Visitors to Ketchikan will be intrigued by its rich Native heritage, which is on colourful display at Totem Bight State Park and Saxman Native village. The Haida, Tlingit and Tsimshian are all a part of the city's history.



## VICTORIA, B.C.

Victoria is a beauty to behold, surrounded on all sides by magnificent nature. Take in the sights from a double-decker bus or a horse-drawn tally-ho and enjoy this capital city's English aspirations. From glorious beaches to Butchart Gardens to deluxe whale watching, this charming Canadian city is truly a hidden treasure.

## GLACIER BAY NATIONAL PARK

A UNESCO World Heritage site, this pristine 3.3-million-acre park is a glacier-rich territory where monumental Margerie Glacier can be viewed calving 100-ton icebergs in to the tidewater. There are whales, orcas, harbor seals, and you might even spot bears foraging along the shore. Filled with so many wonders, we bring National Park Rangers on every cruise here to explain the astonishing things you'll see.



# Discover Sights as Old as Time

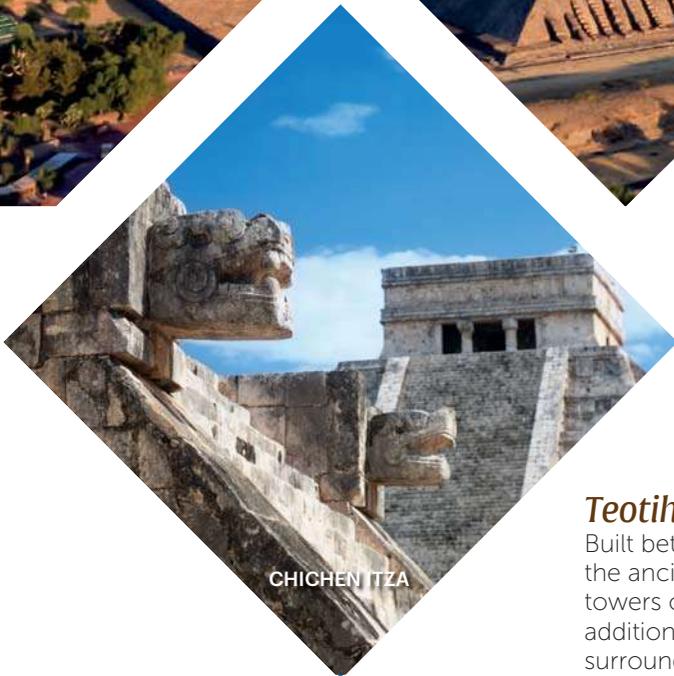
Be enthralled by the ancient ruins and diverse landscapes of Mexico.



Steeped in natural beauty and architectural wonders from ancient civilizations, Mexico is a cultural capital that offers dramatic scenes of age-old monuments amidst lush nature. Embark on an adventure to this idyllic North American country and discover the archaic mysteries that have stood the test of time.



PYRAMIDS OF THE SUN AND MOON, TEOTIHUACAN



CHICHEN ITZA



XOCHIMILCO

## Mexico, Mexico City Xochimilco

Located just 28 km south of Mexico City, Xochimilco seems like the last place that you'd stumble upon when travelling through Mexico. Dubbed the 'Venice of Mexico', the vibrant canal waterways of Xochimilco make for a perfect respite from the bustling capital as you take a leisurely ride on a colourfully decorated *trajinera*, a traditional flat-bottomed boat similar to a gondola. As you make your way down the canals, be entertained by the lively beats from a mariachi band as you take in the sights of the city.

## Teotihuacan

Built between the 1st and 7th-century, the ancient Mayan city of Teotihuacan towers over the region, an extraordinary addition to the dramatic scenery that surrounds it. Visitors exploring the site can climb to the top of the Pyramid of the Sun and be enthralled by the structures of the Temple of Quetzalpapalotl and the Avenue of the Dead.

## Pyramids of the Sun and Moon

The largest man-made structure in Teotihuacan, the Pyramid of the Sun is believed to have been used for religious and sacrificial purposes. It is built on top of a cave, which in ancient Mexico was thought of as the 'womb of the earth'. Don't be intimidated by the 248 steps - the stunning vista that awaits you at the top is definitely worth the climb. Meanwhile, the Pyramid of the Moon comes a close second behind the Pyramid of the Sun, and offers an excellent view of the Avenue of the Dead and the entire archaeological site from its northernmost point.

## Mexico, Cancun Chichen Itza

Steeped in history – a thousand years to be precise – Chichen Itza remains as one of the greatest Mayan centres in history. At first sight, it may seem as though all the pyramids and temples are scattered about the site without any real purpose or pre-planning. However, this can't be farther from the truth; the layout of the structures reflects specific astronomical events. How the Mayans were attuned to these cosmic events without the aid of any advanced technology still boggles the minds of many astronomers to this day. The place becomes especially significant during the March Spring Equinox, when the sun hits the nine main terraces at an odd angle creating an undulating shadow to slither along the side of the temple's northern staircase.

# 12D8N FASCINATING MEXICO

USMEXS

## FOLLOW US....

Set off on an exhilarating quest through the enigmatic wonders of Mexico, where you'll explore eight incredible archaeological legacies that are listed among UNESCO's World Heritage Sites.



sats

Premier Lounge

**PACE**

Relaxed ● ● ● Active

SAN MIGUEL DE ALLENDE, GUANAJUATO

Travel Validity Period:  
Summer Apr - Oct 2020

## HIGHLIGHTS

### MEXICO

#### MEXICO CITY

- Zócalo \*
- Angel of Independence
- Paseo de la Reforma
- Palacio de Bellas Artes
- National Palace
- Metropolitan Cathedral
- Anthropologic Museum
- National Autonomous University \*

#### XOCHIMILCO \*

- Trajinera Ride (flat-bottomed boat)

#### TEOTIHUACAN \*

- Pyramids of the Sun and Moon

#### SAN MIGUEL DE ALLENDE \*

- Church of Parroquia de San Miguel Arcángel
- Casa de Allende

#### GUANAJUATO \*

- Alhondiga de Granaditas
- Murals of José Chávez Morado

#### MERIDA

- Uxmal \*
- Pyramid of the Magician
- Governor's Palace

#### CANCUN

- Chichen Itza \*
- Cenote Ik-Kil
- Playa Delfines

\* UNESCO World Heritage Sites

## DELICACIES

#### Meal Plan

8 Breakfasts, 6 Lunch, 7 Dinners

#### Specialities:

- Mexican Buffet
- Bellini Revolving Restaurant
- Mexican Dinner Show
- Yucatan Cochinita Pibil
- Carnitas Tacos
- National Drink of Mexican - Tequila

## 4-5★ HOTELS

or similar classes

**MEXICO CITY** Hilton Mexico

**GUANAJUATO** Hotel La Mina

**MERIDA** InterContinental Presidente

**CANCUN** InterContinental Presidente

\*Note: Hotels subject to final confirmation. Should there be changes, customers will be offered accommodation similar to this list.



### HOME ✈️ MEXICO CITY

#### Meals on Board

Assemble at the airport for your flight to Mexico City, the capital of Mexico.

### DAY 2

#### MEXICO CITY

##### Dinner

Welcome to **Mexico City** – the capital of Mexico and the most populous city in North America. It is one of the most important cultural and financial centres in the Americas. Upon arrival, transfer to the hotel for overnight stay.

### DAY 3

#### MEXICO CITY ▶ SAN MIGUEL DE ALLENDE ▶ GUANAJUATO

##### Breakfast, Mexican Lunch, Dinner

This morning, transfer to **San Miguel de Allende**, a beautiful city and UNESCO World Heritage Site with regal colonial architecture and cobblestoned streets. This gorgeous colonial-era town is renowned for its baroque Spanish architecture and neo-gothic charm. Walk the cobblestoned streets and admire the famous **Church of Parroquia de San Miguel Arcángel**, whose dramatic pink towers rise majestically above the plaza of El Jardin. With its splendid neo-gothic façade framed by two lofty towers that can be seen from most parts of town, it is one of the most photographed churches in Mexico. Visit the **Casa de Allende**, an 18th-century home and museum of Ignacio Allende, who was a principal protagonist in the early part of the Mexican War of Independence. Then proceed to **Guanajuato** for your overnight accommodation.

### DAY 4

#### GUANAJUATO ▶ MEXICO CITY

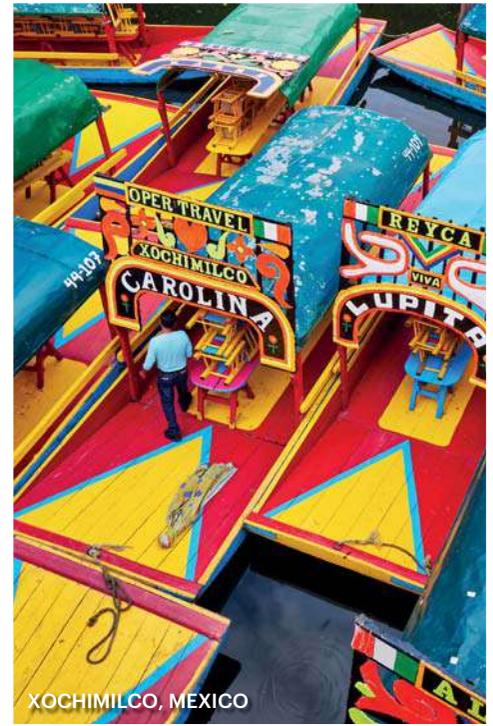
##### (Breakfast, Lunch, Asian Dinner)

Kick off your day with a city tour of **Guanajuato**, which will get you acquainted with its colonial mansions, tree-filled plazas and colourful, cobblestoned streets. The historic heart of the city has a uniquely European feel, brimming with sidewalk cafes, museums, theatres, markets and monuments, as well as neoclassical and baroque architecture. Your first stop will be the **Alhondiga de Granaditas** (Regional Museum of Guanajuato), a formidable building that was originally a grain storehouse before being converted into a fortress in 1810. The site of the first major rebel victory in Mexico's War of Independence is now a museum which showcases the history and art of the region, including the awe-inspiring **murals of José Cáavez Morado** on the staircases. Thereafter, head to **Mexico City** – wander its streets that tell the rich stories of the city's historical past and uncover bohemian corners nestled in traditional bars and restaurants that have become a haven for travellers and locals alike.



MEXICO NATIONAL COSTUMES

# 12D8N FASCINATING MEXICO



## DAY 5 MEXICO CITY ▶ XOCHIMILCO ▶ MEXICO CITY

*Breakfast, Picnic Lunch, Mexican Dinner Show*

Begin the day with a sightseeing tour that covers some of the highlights of Mexico City. Marvel at the third biggest square in the world – **Zócalo**; admire the most recognizable icon of Mexico City, the golden **Angel of Independence** on the wide, elegant avenue **Paseo de la Reforma** – modelled after the Champs-Élysées in Paris by the order of Emperor Maximilian of Mexico; view the façades of the **Palacio de Bellas Artes, Metropolitan Cathedral** and **National Palace**. Continue on to the campus of **Mexico's National Autonomous University (UNAM)**, a fine example of 20th-century modernism that integrates urbanism, architecture, engineering, landscape design and fine arts with references to local traditions and Mexico's pre-Hispanic past. Your sightseeing adventure continues at **Xochimilco**, an eclectic suburb well known for its canals and semi-floating gardens, earning it the UNESCO World Heritage Site title since 1987. Rediscover its vibrant colours as you walk down the aisles of its markets full of iris flowers, or float along the walled canals lined with gardens and curtains of trees on brightly painted and decorated **trajineras** (traditional flat-bottomed boat) as you tuck into your picnic lunch onboard the **boat tour**. Discover the small artificial islands, called chinampas, which are used to grow flowers, vegetables and ornamental plants. Tonight, tuck into a sumptuous dinner as you enjoy a **Mexican folklore show** featuring live music and folk dances.

## DAY 6 MEXICO CITY ▶ TEOTIHUACAN ▶ MEXICO CITY

*Breakfast, Buffet Lunch, Dinner*

After breakfast, visit the **Anthropologic Museum**, the largest and most visited museum in Mexico. The museum contains significant archaeological and anthropological artefacts from Mexico's pre-Columbian heritage. Then, take a journey out of town by subway and bus for a guided tour of the ancient city of **Teotihuacan**. Located 50 kilometres north-east of Mexico City, the archaeological ruins of Teotihuacan was once the country's biggest ancient city and the capital of the Aztec people, who ruled over the largest empire in the pre-Hispanic era. Once guarded by majestic mountains, this magnificent city was thought to have been

founded early in the 1st century AD and reached its peak around AD 500. Here you'll find the massive **Pyramid of the Sun** – third largest in the World after the Great Pyramid of Cholula and the Great Pyramid of Giza – and the **Pyramid of the Moon** which dominates the skyline. Enjoy some free time to ascend and explore the impressive and mystical buildings, before taking some time to stroll down **'The Avenue of the Dead'**. Uncover its many wonders and gain an insight into how life is like nearly 2000 years ago with the help of a local guide. This evening, proceed to **Bellini Restaurant** for an unforgettable dining experience, which offers stunning night views of Mexico City. Located on the 45th floor of Mexico City's World Trade Centre, the restaurant holds the Guinness World Record for the **world's largest revolving restaurant**.



# 12D8N FASCINATING MEXICO



CHICHEN ITZA, CANCUN

## DAY 7 MEXICO CITY ✈️ MERIDA

*Breakfast, Lunch, Dinner*

In the morning, transfer to the Mexico City airport for your domestic flight to **Merida**. Once you arrive in Merida, transfer to **Uxmal** to visit the impressive Mayan ruins. Considered as one of the most important archaeological sites of Maya culture, Uxmal is expansive in its design with majestic palaces and pyramids and long geometrical friezes that rank among the most splendid examples of ancient American Art. The incredible **Pyramid of the Magician** and the beautiful **Governor's Palace** are two of the finest examples of Maya art anywhere. Construction of the Pyramid began in the sixth century and lasted till the tenth century – existing hieroglyphs helped in the dating of each of the construction periods. The majority of hieroglyphic inscriptions were found on a series of stone stelae unusually grouped together on a single platform, which depicts the ancient rulers of the city. Later in the day, drive back to Merida, the capital and largest city in the state of Yucatán, which is famous for its beautiful Spanish-Moorish style architecture.

## DAY 8 MERIDA ▶ CANCUN

*Breakfast, Lunch, Hotel Dinner*

Begin your day with an exciting excursion to **Chichen Itza**, an ancient city of the Mayan empire and one of the New Seven Wonders of the World. Possibly the most famous Maya site in Mexico, Chichen-Itza contains various architectural styles as seen in its famous landmarks, such as the **Temple of Kukulcan**, the **Great Ball Court**, the **Platform of the Skulls**, the **Temple of the Jaguar**, the **Observatory**, **One Thousand Columns**, and the **Sacred Cenote**. The **Pyramid of Kukulcan** is a magnificent Mesoamerican step-pyramid that entered Chichen Itza into the ranks of the New Seven Wonders of the World. Then make your way to **Cenote Ik-Kil**, arguably one of the most beautiful cenotes in Mexico that opens up to the sky. A cenote is a natural pit, or sinkhole, resulting from the collapse of limestone bedrock that exposes groundwater underneath, and was used by the ancient Maya for sacrificial offerings at times. Last but not least, continue on to **Cancun** to rest for the night.

## DAY 9 CANCUN

*Breakfast*

Spend the day exploring Cancun and immerse yourself in a city known for its lively beaches, numerous resorts and energetic nightlife. Be sure to take a walk down the beach, soak up the sun and capture the picturesque scenery.

## DAY 10 CANCUN ✈️ MEXICO CITY ✈️ HOME

*Breakfast*

Spend the morning at leisure before boarding your domestic flight to Mexico City and transit for your flight back home.

## DAY 11 CROSS INTERNATIONAL DATE LINE

*Meals on Board*

Enjoy hot meals on your flight back home as you cross the International Date Line.

## DAY 12 HOME SWEET HOME

We hope you enjoyed your vacation with our company and we look forward to seeing you again on your next trip.

*Suggested Excursion:*  
Additional activities that complement your holidays will be at your own discretion and is entirely optional.

- \*minimum group size may apply
- Isla Mujeres Catamaran Tour: USD105
- Tulum Archaeological Tour: USD75

*Tipping Guideline: (based on 12D8N)*  
USD120 per person

*Note:*

- A minimum group size of 15 passengers is required for a confirmed departure.
- The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.
- Activities are subject to prevailing weather conditions.
- During major events, accommodation may be relocated without prior notice.



PLAYA DELFINES, CANCUN



## Machu Picchu

**1** Dominating all others, the most enthralling spot in all of South America is Machu Picchu. Dating back to the 15th century, the ancient site is allegedly the last Incan city in Peru. Its primeval presence will transport you into the mysterious world of yesteryear. To reach the ruins, you would have to journey 2,430m above the sea level to the top of the mountain. A UNESCO World Heritage Site, the abandoned grounds blend into the steep, rocky terrain and green plains. To get the best views, head to the highest point for a panorama of the almost systematically placed rows of stonewalls.

# TOP 5 Most Breath-taking Sights in South America

In Latin America, home to such nations as Brazil, Argentina, Chile and Peru, there is no shortage of beauty, both natural and manufactured. We provide you with a run-down of the most picturesque attractions in the continent that promises to take your breath away.



## Iguazu Falls

**5** Straddling between the border of Brazil and Argentina is the arc-shaped waterfall, Iguazu Falls. The gargantuan natural landmark spans an impressive 2,700m across from end to end, making it one of the world's largest cataracts. Watch in awe as the curtain of water cascade down an 80m distance. A train ride takes you to the waterfall, but if you prefer to be airborne, you can hop on to a helicopter as well. Found in the heart of the Iguazu National Park, it is enveloped in dense greenery, which also makes for an impressive sight. Diverse and eye-catching, the wildlife there, such as howler monkeys, jaguars and tapirs, can be easily spotted.



## Uyuni Salt Flats

**2** At 10,582sqkm, Bolivia's Uyuni Salt Flats is the largest of its kind in the world. Unlike the sand dunes of the Ica Desert, this vast stretch of land has a level surface coated with a snowy white salt crust. What's more, the unbelievably breath-taking panorama looks like a giant mirror that reflects the sky, hence creating the illusion of a reduced gap between the Earth and sky.

## Torres Del Paine

**3** Coming in third is the Torres del Paine National Park in Chile. Picturesque mountains and glaciers, almost too impressive to seem real, sit among winding rivers and lakes. The protected area may be populated with stunning flora and fauna, but the show-stealer remains to be the trio of mountain peaks known as Torres del Paine, the park's namesake. Other odd-shaped, snow-capped Alps command attention as well.



## Ica Desert

**4** Venture towards southern Peru and you will find the city of Ica, within which lies the renowned Ica Desert. An endless landscape of sand dunes dipping in and out of the horizon, the barren land is not a sight commonly seen in urban cities. Take advantage of the soft terrain to do some sandboarding or roam around in sand buggies. Don't forget to make a pit stop at Huacachina, a puny village in the Ica Region, a lone settlement surrounded by the expanse of sand. The spectacular desert oasis, built around a lake, is surprisingly inhabited by only a hundred over people.

# 20D16N SOUTH AMERICA - ARGENTINA, BRAZIL, PERU & CHILE

USGIGA

## FOLLOW US....

Gallivant through the ancient ruins of Peru, soak up the sweet vibes of Argentina, immerse in the raw beauty of South America's longest country, Chile, before uncovering the exotic sights of Brazil.

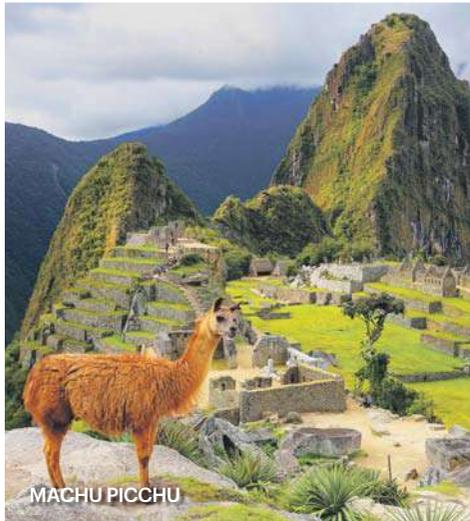
STATUE OF JESUS CHRIST AT THE SUMMIT OF MOUNT CORCOVADO, RIO DE JANEIRO



Travel Validity Period:  
Summer Apr - Oct 2020



# 20D16N SOUTH AMERICA – ARGENTINA, BRAZIL, PERU & CHILE



MACHU PICCHU

canyon. During the trip, you will descend along a pathway, contemplating the wonder of nature that surrounds you. If time permits, you may take optional experiences, including a jetboat ride to the base of the falls, or helicopter flightseeing.

## DAY 5

### IGUAZU FALLS

#### ► BUENOS AIRES (ARGENTINA)

*Breakfast, Lunch, Dinner*

Today, you will cross the border to northeastern **Argentina** and visit **Iguazu Falls**, experiencing one of the most impressive spectacles of nature, more than worthy to be called a natural wonder: a gigantic cascade of water that drops nearly 80 meters, accompanied by a host of rainbows. There are observation decks and lookouts that afford excellent views of the falls, which end up in the so-called **Devil's Throat**. After lunch, transfer for your flight to **Buenos Aires**, the bustling capital of the second largest country in South America.

## DAY 6

### BUENOS AIRES

*Breakfast, Lunch, Dinner*

Spend half day to visit the City of the Tango's main landmarks: **Plaza de Mayo** and nearby Rosada House, the City Hall, and the Cathedral. Stroll down the charming and colorful streets of the districts of **San Telmo** and **La Boca** and tour elegant **Barrio Norte** towards the **Recoleta Cemetery** where Argentina's former First Lady, Eva Peron (Evita), is buried. Lastly, toward to **Palemo**, the largest residential area. In the evening, witness a spectacular world class **tango show** along with a delectable dinner.

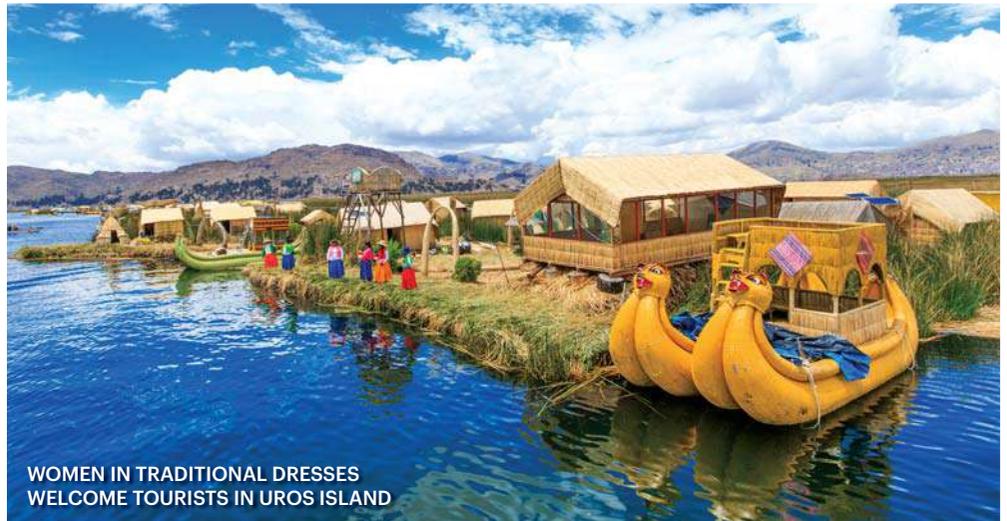
## DAY 7

### BUENOS AIRES ► LIMA

#### ► CUSCO (PERU)

*Breakfast, Box Lunch, Dinner*

Head to **Lima** via flight and then take a



WOMEN IN TRADITIONAL DRESSES WELCOME TOURISTS IN UROS ISLAND

connecting flight to the beautiful city of **Cusco**, which was once the capital of the Inca Empire. Enjoy an afternoon excursion including an historic city tour and a visit to the remains of **Sacsayhuamán**, **Qenqo**, **Puka Pukara** and **Tambomachay** located just outside the city.

*Note: Travellers taking an early morning flight will be provided with a packed breakfast.*

## DAY 8

### CUSCO ► SACRED VALLEY ► AGUAS CALIENTES

*Breakfast, Guinea Pig Lunch, Dinner*

After breakfast, you will depart for the beautiful **Sacred Valley**. Along the way you'll stop at interesting Inca ruins, Pisac market and cascading salt ponds. Enjoy lunch at local restaurant. Then, it's on to **Ollantaytambo**, where you'll tour an Inca Fortress before a scenic **train ride** to **Aguas Calientes**.

## DAY 9

### AGUAS CALIENTES

#### ► MACHU PICCHU ► CUSCO

*Breakfast, Chinese Dinner*

Rise early to visit one of the most important energy centers of the world: **Machu Picchu**. You will be driven to the archeological site, the visit of which will be an unforgettable experience, with a professional tour guide to impart to you all the history that surrounds this mysterious and enchanting place. Once the guided tour is over, you will have some free time to explore the site on your own. In the afternoon, descend to **Aguas Calientes** for train to **Ollantaytambo** Station, you will be driven to your hotel in **Cusco** for a good rest.

## DAY 10

### CUSCO ► JULIACA ► PUNO

*Breakfast, Lunch, Dinner*

Domestic flight to **Juliaca**, a busy transit hub and gateway to Lake Titicaca. Transfer to **Puno** along the shores of magnificent

Lake Titicaca. Relish in the scenic vistas of the lake at sunset.

*Note: A moderate level of fitness is required for the visit to Machu Picchu.*

## DAY 11

### PUNO

*Breakfast, Lunch, Dinner*

#### LAKE TITICACA EXCURSION

This tour begins at **Huayllano**, the lake port for the island of **Taquile**, whose inhabitants give a friendly welcome to visitors. Traditions, customs and colourful costumes are maintained on the island. The islanders are skilful craftsmen and employ the techniques developed over the centuries by their ancestors. You will be welcomed into one of the houses to share their activities, such as weaving. Enjoy a regional meal at local home. Continue to the floating islands of **Uros**. These islands consist of layers of totora and are their inhabitants' homes and workplaces.

*Note: Travellers taking an early morning flight will be provided with a packed breakfast.*

## DAY 12

### PUNO ► LIMA

*Breakfast, Box Lunch, Dinner*

Fly to **Lima**. Once arrive, embark on **Lima Colonial City** tour featuring the **Plaza Mayor**, the **Government Palace**, the 17<sup>th</sup> century **Baroque Cathedral** and the **Palacio de Torre Tagle**, Lima's most elegant colonial mansion.

## DAY 13

### LIMA ► PARACAS

*Breakfast, Lunch, Dinner*

#### OVERFLIGHT TO NAZCA LINES

Enjoy a coach ride to **Paracas Bay**. The journey to the south along the Pacific Ocean coast will show you different types of desert areas and sporadic oases. Witness one of the world's greatest archaeological mysteries with a **90-minute scenic flight** over the ancient geoglyphs and geometric lines in **Nazca Desert**. During the flight You

# 20D16N SOUTH AMERICA – ARGENTINA, BRAZIL, PERU & CHILE



SCENIC FLIGHT OVER NAZCA LINES, PERU



VIEW OF FAMOUS CANDELABRA FROM BOAT, PARACAS

will see the many geoglyphs representing stylised animals and plants, scattered among a great many lines, trapeziums, triangles and spirals cut into the earth and preserved for around 2,000 years. After seeing the incredible lines, head back to your hotel. You will have the rest of the day to spend at leisure.

*Notes: Don't forget your original passport, which is required at Nazca airport. The flight depends on the weather conditions in the zone. Groups of passengers may be divided among different flights, depending on the maximum permitted weight of the aircraft established by law.*

DAY 14

## PARACAS ▶ LIMA

*Breakfast, Lunch, Dinner*

### BALLESTAS ISLANDS Excursion

Discover one of Peru's most scenic bays by taking a boat trip to the **Ballestas Islands**.

There you can see thousands of birds, seals and other marine mammals in their natural habitat. You can also see the famous candelabra, an image in the desert dating from the Nazca period, that can be seen from the boat. Afterward, transfer back to Lima for a night.

DAY 15

## LIMA ▶ SANTIAGO (CHILE)

*Breakfast, Lunch, Dinner*

Morning depart with a flight to **Santiago**, Chile's capital. Start the sightseeing to experience Chile's rich cultural heritage through the city's monuments such as the **Plaza de Armas, La Moneda Palace, the Post Office** and the **Santiago Palace**.

Continue to **San Cristobal Hill** to see the 72-foot Statue of the Virgin Mary and a panoramic view of the city. This evening, you can enjoy a Chilean Folkloric Dinner Show.

*Note: Travellers taking an early morning flight will be provided with a packed breakfast.*

DAY 16

## SANTIAGO

*Breakfast, Lunch, Dinner*

Depart to discover two gorgeous cities along Chile's central coastline. Travel through Chile's spectacular countryside, stopping in the picturesque **Casablanca Valley** to taste Chilean wine before arriving to the **Viña del Mar**. Admire the gorgeous beach and revitalize with a delicious seaside lunch. Next to the magical port city of **Valparaiso**, an UNESCO World Heritage Site. The tour continues to the neighborhood Cerro Alegre and the Museo al Cielo Abierto (Open Sky Museum), whose walls and stairways have been painted by local artists. Return to your hotel in Santiago.

DAY 17

## SANTIAGO ▶ SAO PAULO

*Breakfast*

Spend the morning at your own leisure before transferring to the airport for your domestic flight to São Paulo. Upon arrival, transfer to the hotel for some rest.

DAY 18

## SÃO PAULO ▶ HOME

*Breakfast, Chinese Lunch*

After breakfast, exploring around at your own pace. Hotel check out and start Sao Paulo city tour to see **Metropolitan Cathedral, Liberdade, Paulista Avenue** and more. At the scheduled time, transfer to the airport for your flight back home.

DAY 19

## CROSS INTERNATIONAL DATE LINE

*Meals on Board*

Enjoy hot meals on your flight back home as you cross International Date Line.

DAY 20

## HOME SWEET HOME

We hope you enjoyed your vacation with our company and we look forward to seeing you again for your next trip.

*Suggested Excursions:*

*Additional activities that complement your holidays will be at your own discretion and is entirely optional.*

*Minimum group size may apply*

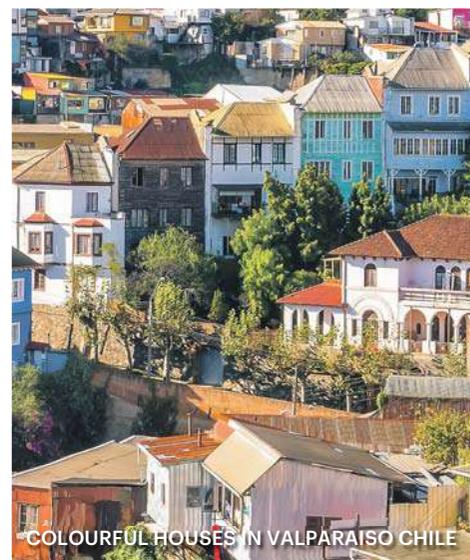
- **Iguazu Macuco Safari & Jeep Adventure: USD 165**

*Tipping Guideline: (based on 20D16N)*

- **USD190 per person**

*Remarks:*

- **A minimum group size of 15 passengers is required for a confirmed departure.**
- **The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.**



COLOURFUL HOUSES IN VALPARAISO CHILE

# 14D10N MYSTERY OF PERU & BOLIVIA

USLIMS

## FOLLOW US....

Embark on a journey that will take you through the dramatic Andean, where you will be able to experience the traditional cultures of both Bolivia and Peru. Travel from the historic Lima to the Sacred Valley and colonial Cuzco before uncovering the ancient Inca sites and the breathtaking scenery of the Bolivian salt flats in Uyuni.

MACHU PICCHU, PERU

sats

Premier Lounge



Relaxed

PACE



Active

Travel Validity Period:  
Summer Apr - Oct 2020

## HIGHLIGHTS

### AMERICA

#### LOS ANGELES

- Sightseeing City tour

### PERU

#### LIMA

- Capital City tour

#### CUZCO

- The former Inca Capital

#### SACRED VALLEY

- Visit Pisac and Ollantaytambo

#### AGUAS CALIENTES

- Gateway to Machu Picchu

#### MACHU PICCHU

- Seven Wonders of the World

#### PUNO

- Guided City tour

#### LAKE TITICACA

- Uros and Taquile Islands

### BOLIVIA

#### LA PAZ

- World's highest administrative capital

#### SALAR DE UYUNI

- World's largest salt flat

#### SILOLI DESERT

- Red & Green Lagoon

## DELICACIES

#### Meal Plan

10 Breakfasts, 9 Lunches, 8 Dinners

#### Specialities:

- Alpaca meat
- Guinea Pig meat

## 4-5★ HOTELS

**LIMA** José Antonio

**CUSCO** Casa Andina Private Collection

**MACHU PICCHU** El MaPi by Inkaterra

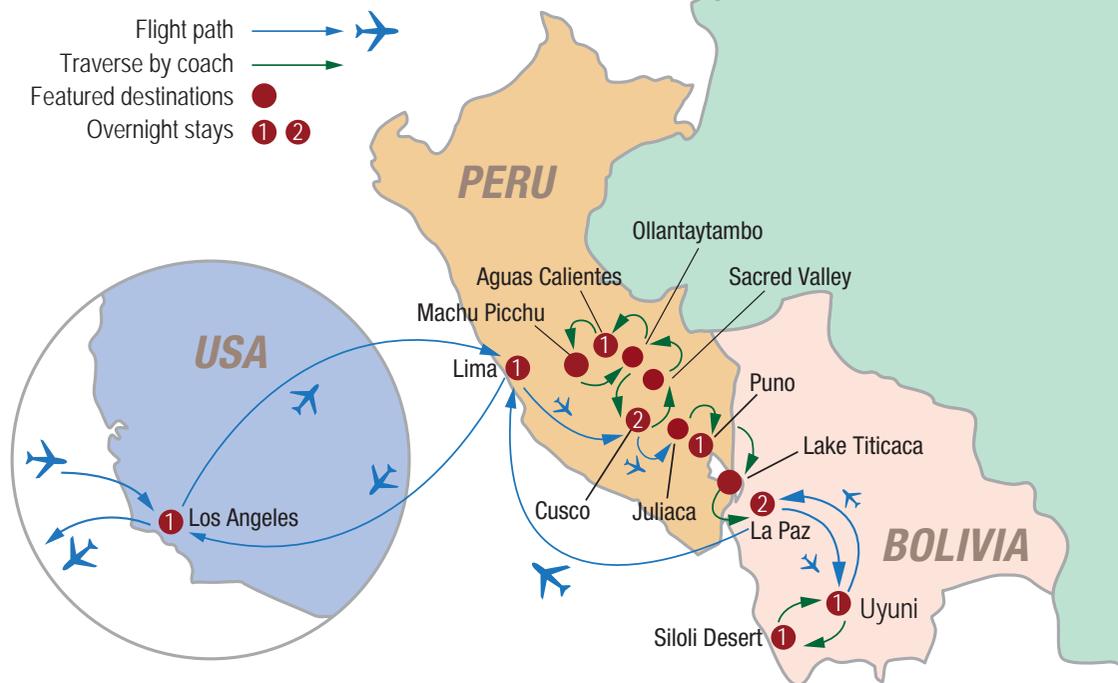
**PUNO** Jose Antonio

**LA PAZ** Ritz Apart

**UYUNI** De Sal Luna Salada

**SILOLI** Tayka del Desierto

\*Note: Hotels subject to final confirmation. Should there be changes, customers will be offered accommodation similar to this list.



### DAY 1 HOME ▶ LOS ANGELES ▶ LIMA

#### Meals on board

Assemble at the airport for your flight to **Lima**, the capital of Peru via Los Angeles. While waiting for the transit, hop on a sightseeing tour of **Los Angeles** to see the city's most glamorous neighborhoods and iconic landmarks. Look for your favorite celebrity handprints at the **TCL Chinese Theater** and search for their names on the **Hollywood Walk of Fame**. Snap a selfie with the **Hollywood sign**, spot celebrity homes in **Beverly Hills**, and watch an elegant crowd browse **Rodeo Drive's** exclusive boutiques. In the late afternoon, transfer back to airport for onward flight to Lima.

### DAY 2 ARRIVE LIMA

#### Lunch, Dinner

Upon arrival, take a tour of Lima's historical downtown to see many beautiful monuments and colonial buildings of **Plaza Mayor**, the French-inspired baroque **Government Palace**, and the ornate cedar balconies of the **Archbishop's Palace**. Enjoy Peru's flagship dish "ceviche" before transferring to the hotel.

### DAY 3 LIMA ▶ CUSCO

#### Breakfast, Peruvian Alpaca Lunch, Dinner

Take a domestic flight to **Cusco**. Depart on

a leisure walking tour, including the **Cusco Cathedral**, **Coricancha**, **San Pedro Market**, and the historic neighborhood of **San Blas**. Enjoy a traditional Peruvian lunch, then make a short drive to four important sites above the city: the fortresses of **Sacsayhuaman**, **Qenqo**, **Puca Pucara** and **Tambomachay**. Enjoy the interesting and beautiful views of the surrounding hills and valleys before heading to your hotel in the early evening.

### DAY 4 CUSCO ▶ SACRED VALLEY OLLANTAYTAMBO ▶ AGUAS CALIENTES

#### Breakfast, Lunch, Dinner

Early in the morning, start an excursion to the beautiful **Sacred Valley** of the Incas. First stop will be the **Inca Ruins of Pisac**, which lies atop a hill at the entrance of the valley. Then visit the **Pisac Market**, where you'll get a glimpse of craftsmen at work. Continue to **Urubamba** and travel along a scenic route to reach the fortress and citadel of **Ollantaytambo**. In the late afternoon, travel via train to **Aguas Calientes**, where you will spend the night.

### DAY 5 AGUAS CALIENTES ▶ MACHU PICCHU ▶ OLLANTAYTAMBO ▶ CUSCO

#### Breakfast, Lunch, Dinner

# 14D10N MYSTERY OF PERU & BOLIVIA

Today, you will enter **Machu Picchu** also known as the Lost City of the Incas, it is one of the great wonders of the world. Its architectural beauty, spectacular natural landscapes and the energy held in its enigmatic structures will take your breath away. Join a guided tour and explore this intact fortress, its temple remains, holy houses, and mile-long aqueduct. In the afternoon, descend to Aguas Calientes for return train to Ollantaytambo. Thereafter, transfer to the hotel in Cusco for a good night's rest.

## DAY 6

### CUSCO ▶ JULIACA ▶ PUNO

*Breakfast, Peruvian Lunch, Dinner*

Take a domestic flight to **Juliaca**, a busy transit hub and gateway to Lake Titicaca. Embark on a sightseeing tour of **Puno** to see Puno's main square, the **Pino Park**, the **Carlos Dreyer Museum** and stop at **Mirador del Puma** for a panoramic view of Puno. Thereafter, check in to your hotel and rest for the day.

## DAY 7

### PUNO ▶ LAKE TITICACA ▶ LA PAZ (BOLIVIA)

*Breakfast, Lunch, Dinner*

Enjoy an extraordinary journey across the world's highest navigable lake, **Lake Titicaca**. Visit the famous **Uros floating islands** and **Taquile island**. You will observe the artificial reed platforms inhabited by the ancient ethnic groups and witness their way of life. Afterwards, cross the Bolivian border to **La Paz**, the world's highest administrative capital and Bolivia's largest city, standing at 3636m above sea level.

## DAY 8

### LA PAZ ▶ UYUNI

*Breakfast, Lunch, Dinner*

Take an early morning flight to **Uyuni**. Covering 12,000 square kilometers (4,633 square miles) of Bolivian altiplano, the salt flats of Uyuni are an inspiring natural phenomenon. Enjoy a full-day excursion of this surreal, natural landscape, with its expansive crystalline terrain, colourful lagoons, surrounding mountain ranges and volcanoes. You will visit the famous **Train Cemetery**, **Tunupa Volcano lookout**, **salt water springs**, and observe bizarre stone formations sculpted by wind erosion.

*Important: Rainy season is from Nov to Apr, if there is water on the Salt Pans, transportation will not be able to enter. However, we will get as close as possible and still the view will be beautiful, especially because the Salt Pans becomes a giant mirror that reflects colors from the sky*



## DAY 9

### UYUNI ▶ SILOLI DESERT

*Breakfast, Lunch, Dinner*

The highlight of your journey today will be the rocky outcrop of **Isla Incahuasi**, with unusual rock formations and a forest of giant cacti, situated in the middle of **Salar de Uyuni**, the world's largest salt flat. Depart towards **Siloli desert**, one of the driest on earth. On the way visit the **Altiplanic Lagoons: Kañapa, Hedionda, Ch'iyar Quta** and **Ramaditas**, each one of them with a different colour due to the different minerals of the zone. With luck, you will be able to spot flamingos and other wildlife in the area.

## DAY 10

### SILOLI DESERT ▶ UYUNI ▶ LA PAZ

*Breakfast, Box Lunch*

After breakfast, visit the Siloli Desert where it is possible to see an interesting rocky formation known as **Stone Tree**. Enter the **National Reserve of Andean Fauna Eduardo Avaroa** and visit the **Laguna Colorada** (Red Lagoon) that is very impressive for its red colour, due to a fine reddish sediment accumulation in the surface, as well as the pigmentation of certain type of seaweed. This lagoon is populated by three species of flamingos. The trip continues towards **Sol de Mañana**, this is a place where it is possible to appreciate fumes, geysers and volcanic holes. The final part of the descent leads us to the **Laguna Verde** (Green Lagoon). Looking like a giant emerald, it is framed by Licancabur Volcano. Its intense green colour is due to its high magnesium content. Return to Uyuni in time for your flight back to La Paz.

## DAY 11

### LA PAZ ▶ LIMA ▶ LOS ANGELES

*Breakfast, Meals on Board*

Collect the packed breakfast before transferring for an early morning flight to **Los Angeles** via Lima. Upon arrival, transfer to the hotel and spend the rest of the day at your leisure.

## DAY 12

### LOS ANGELES ▶ HOME

*Breakfast*

Savour your last day in America before heading to airport for flight back home.

## DAY 13

### CROSS INTERNATIONAL DATE LINE

*Meals on Board*

Enjoy hot meals on your flight back home as you cross the International Date Line.

## DAY 14

### HOME SWEET HOME

We hope you enjoyed your vacation with our company. We look forward to seeing you again on your next trip.

*Tipping Guideline: (based on 14D10N)*

- USD 140 per person

*Note:*

- A minimum group size of 15 passengers is required for a confirmed departure.
- The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.
- During major events, accommodation may be relocated to outside of the city or in another city without prior notice.
- Visa is required to enter Republic of Bolivia.



## Why choose Travel Guard® for your travel protection?

Travel Guard® lets you journey with confidence by giving you 24-hour assistance and comprehensive coverage ranging from emergency medical care and delayed flights to lost luggage.

Protection starts even before you leave, with benefits such as trip cancellation cover. You can travel worry free, knowing that you have 24/7 access to a dedicated team of multi-lingual staff, doctors, nurses and security personnel. Our 8 global assistance centres are strategically located so our team can help you resolve any emergency quickly and effectively.

Choose from 3 plans – **Premier**, **Superior** or **Classic** for your preferred level of coverage.

## Overview of New and Enhanced Benefits

<p><b>ENHANCED</b></p> <p>Overseas Medical Expenses coverage of up to S\$2,500,000 (Section 1)</p>	<p><b>ENHANCED</b></p> <p>Car Rental Excess Charges and Return (Section 36)</p>	<p><b>ENHANCED</b></p> <p>Travel Inconvenience Benefits</p>	<p><b>ENHANCED</b></p> <p>Covers Loss/Delay of Baggage (Sections 25 &amp; 27)</p>	<p><b>NEW!</b></p> <p>Pre-Existing Medical Conditions cover for Repatriation (Sections 9 &amp; 10)</p>	<p><b>NEW!</b></p> <p>Travel Assistance Services Benefits (Section 40)</p>
<p>24-hour Medical Assistance</p>	<p>Covers in the event of Terrorism</p>	<p>For All Ages</p>	<p>Covers in the event of Natural Disasters</p>	<p>Unlimited Emergency Medical Evacuation (Section 8)</p>	<p>Covers Leisure Amateur Sports</p>

Please note that Terms & Conditions apply for all the benefits listed above, as set out in the Policy Wording.

# TERMS & CONDITIONS

## Tour Booking Terms & Conditions

You and your travelling companions are deemed to have read, understood and accepted the following Terms and Conditions. EU Holidays Pte Ltd shall be referred to as "the Company" in the following:

### 1. RESERVATION, DEPOSIT & FULL PAYMENT

- 1.1 If your minimum deposit is less than the required amount, kindly top up the difference within the next two (2) days.

Tour Type	Minimum Deposit required per person (SGD)
All Group Tour Packages (Except Cruise)	\$1,000.00
All Group Tour Package with Domestic Flight & Arctic Packages	\$1,500.00
Cruise & Special departure Group Tour Packages, South America Tour Packages	\$2,000.00
Free & Easy Packages	80% of total tour fare
Tour organised by third (3rd) parties (e.g. luxury cruise, overseas land operator, airline etc.)	Amount per Terms & Conditions stipulated by principal suppliers

- 1.2 Payment of deposit does not constitute confirmation of the tour. All group tours are subject to a minimum group size (as determined by the Company) in order for the confirmation to be effected and for the departure to be finalised.
- 1.3 Full payment is required no later than twenty-one (21) days prior to departure. In case of tours in peak season, full payment must be made one month before departure. If full payment is not received by the stipulated deadline, the Company reserves the right to forfeit the deposit and cancel the reservation. In such an event, the cancellation fee as stated in Section 2 is payable by the Customer.
- 1.4 By making deposit and balance payment, it is deemed that you have read, understood and accepted the Tour Booking Terms and Conditions in the booking form.
- 1.5 The Company reserves the right to request for a top-up on initial deposit for immediate issuance of air tickets, to avoid incurring additional surcharges.
- 1.6 Customers must top-up the deposits for ticket issuance as and when the air-tickets are required to be issued by the airlines at the stipulated dateline without prior notice. Failure to do so, the Company has the right to cancel the tour and the deposit will be forfeited.
- 1.7 Any amendment within **fourteen (14) days** or after tickets have been issued, the amendment fee would be the same as the cancellation fee as stipulated in the Terms and Conditions.

### 2. CANCELLATION BY THE CUSTOMER

- 2.1 Cancellation of booking must be made in writing or in person to avoid any misunderstanding.
- 2.2 The following cancellation fees apply once any group tour package booking is made:

No. of days between departure and receipt of cancellation notice	Minimum Cancellation fee per person (SGD)
35 working days or more	100% of minimum Deposit Amount
15 to 34 working days	100% of minimum Deposit Amount or 50% of tour fare + Taxes, whichever is higher
08 to 14 working days	100% of minimum Deposit Amount or 75% of tour fare + Taxes, whichever is higher
07 working days and below	Full tour fare + Taxes

- 2.3 The above cancellation fees apply if the air-tickets are not issued. If the air-tickets are issued, the value of the air-tickets will be added onto the cancellation fees. The Company reserves the right to issue air-tickets without prior notice. If the deposit amount is insufficient to cover the cancellation fee, the Customer must pay for the difference.
- 2.4 'Working days' refer to Mondays to Fridays, excluding public holidays.

- 2.5 For Free and Easy packages, administrative fees and / or minimum one (1) night hotel rate will be imposed for those travel documents not issued. Upon issuance of travel documents, changes will not be allowed and have no refund value.
- 2.6 For any cancellation of one customer in a twin/double sharing room, the other customer sharing the same room will need to top up an additional single supplement charge, unless the customer who cancelled had paid the full tour fare and taxes as the cancellation fee.

### 3. CANCELLATION BY THE COMPANY

- 3.1 The Company acts as an agent for service suppliers. After deposit or full payment has been made, all arrangements are still subject to final confirmation by service suppliers. At times due to low subscription for a group tour, the Company may choose to cancel the entire tour fourteen (14) days prior to departure.
- 3.2 The Company shall also not be held liable for any contingent costs incurred by the Customer arising from the cancellation.
- 3.3 The Company may recommend alternative tours either to the same destination or other tours, based on the current tour fare of that cancellation period. All prior special discounts given will be not extended for the alternative tours. Should the Customer decide not to accept the alternatives, a full refund on the amount paid by the Customer will be made accordingly by the Company without further obligation or liabilities on the part of the Company and that the Customer shall be deemed to have agreed to release the Company from all liabilities or damages in connection with the cancellation. There shall be no claim for inconvenience, loss of leave and transportation cost due to the cancellation of tour.

### 4. REFUND POLICY

- 4.1 No refunds will be made with respect to accommodation, meals, sightseeing tours or any other services included in the tour fare but not utilised by the Customer, either in part or full, or when the Customer amends, cancels or otherwise changes any arrangements after commencement of the tour.
- 4.2 All refunds will be made within fourteen (14) working days in a form of cheque. For credit card payments, refunds will be made through the credit card company.
- 4.3 Air tickets with refund value will only be refunded to Customers within **fourteen (14) working days** after the respective airlines have refunded to the Company. The standard processing period for air-ticket refunds vary from three (3) to six (6) months (subject to individual airlines). **However, Group and Promotional tickets are non-refundable.**
- 4.4 During peak period, the refund process may be longer due to increase in transactions.

### 5. AMENDMENT TO BOOKINGS (REQUESTED BY PASSENGERS)

- 5.1 For any changes in departure date or tour type, cancellation fees apply as listed under Section 2 on Cancellation by the Customer.
- 5.2 For every request made regardless of whether any previous amendment was confirmed by airlines, hotel or otherwise, there will be a minimum fee of \$250.00 per person per amendment. This does not include any other fees imposed by the airlines, ground operator or hotel.
- 5.3 A postponement of tour by the Customer for any reason is considered as cancellation. Under such circumstances, the above Cancellation Policies will apply accordingly.
- 5.4 Any changes made by the Customer to the existing booking must be in writing or in person at least fourteen (14) days before the tour, after which strictly NO amendments are allowed, or cancellation fee applies.
- 5.5 Any replacement or change of passengers will be considered as a cancellation and not an amendment. This term is applicable to all cases, including but not restricted to medical and pregnancy cases.

### 6. AMENDMENT TO TOUR ITINERARY BY COMPANY

- The Company makes reasonable effort to avoid changes in the itinerary. However, the Company reserves the right to make minor changes at any

time due to unforeseen circumstances, especially during peak periods or in the event of other circumstances beyond our control.

### 7. EXTENSION OF STAY / DEVIATION

- 7.1 Extension of stay may be permitted at the end of tour, subject to the restriction of the air ticket, seat availability and hotel confirmation prior to the commencement of the tour. All requests must be made before issuance of air tickets. If the extension of stay / deviation is unable to be confirmed three (3) weeks prior to the group's departure date, the passenger is deemed to stick to the original tour schedule. In the event that the original schedule has been changed by the Company, any extra cost will be borne by the Customer.
- 7.2 Cancellation fee is also applicable if the Customer cancels the booking because the extension / deviation is unable to be confirmed prior to departure.
- 7.3 Extension of stay / deviation will be at the Customer's own expense and transfer to the airport will not be provided.
- 7.4 It is the Customer's responsibility to hold firm confirmation of their return flight and to re-confirm their flight 72 hours prior to their return date.
- 7.5 The air ticket issued is a special ticket, restricted to the specific airline only. It is non-negotiable, non-endorsable, non-reissuable, non-refundable & non-reroutable. Any alteration in routing or dates by the Customer is solely at his/her own risk. The Company and its associated agents will not be held responsible for any inconvenience caused and extra expenses incurred. No refunds will be made for any unused air ticket, accommodation, meals, or sightseeing in part or full.

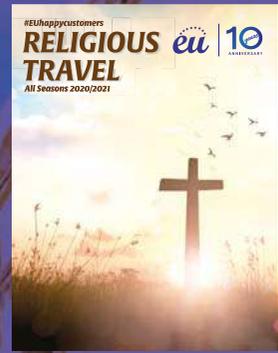
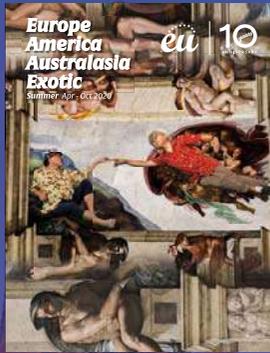
### 8. TRAVEL DOCUMENTS, TRAVEL INSURANCE & TRAVEL VOUCHERS

- 8.1 **Passport and other Travel Documents**  
It is the Customer's sole responsibility to ensure that he / she has a valid passport with minimum six (6) months validity from the date of scheduled return to Singapore, as well as the necessary visas, vaccinations, health certificates and all necessary travel documents as required by various government authorities of the destinations of travel.
- 8.2 **Visa**  
The Customer may seek advice from the Company on visa application; however, it is the Customer's own responsibility to obtain a valid visa.
- 8.2.1 If for any reason, application for visa or exit permit is rejected, full refund minus a \$250.00 administrative fee (excluding visa application fees paid to the respective embassies) will be made if the result of the rejection is submitted to the Company at least forty five (45) days prior to departure. If less than forty-five (45) days' notice is given, relevant cancellation fees as stated under the section Cancellation by the Customer will be applied.
- 8.2.2 It is the Customer's responsibility to check that multi-entry Visas have the correct entry dates and destinations before travelling. Please be aware that for some itineraries you may travel through a country without making an overnight stop but you will still require a Visa to enter/exit the country.
- 8.2.3 In consideration of the interests of other passengers in the same group, the Company strongly discourages all passengers from applying for Visa Upon Arrival at the destination country. The Company takes no responsibility for being unable to wait for passengers who apply for Visa Upon Arrival at the Customs.
- 8.2.4 The Company will not be responsible for any expenses, reimbursement or refund of the tour fare if the Customer is deported or refused entry by immigration authorities on the tour for whatever reasons, including improper travel documents, quarantine, custom regulations, possession of unlawful items or irregularities that may cause harm or damage to person or property.
- 8.2.5 For non-Singapore passport holders, please request for the Company to check on Visa requirements. The Company renders assistance in Visa application wherever possible. The Company cannot, however, guarantee the approval of Visa applications. This service is subject to (auxiliary) fees. Please check with the Company on the amount.
- 8.3 **Travel Insurance**
- 8.3.1 Arrangement of travel insurance coverage is strongly recommended with respect to unforeseen

# TERMS & CONDITIONS

- circumstances such as flight cancellation, trip cancellation, loss of deposit, baggage, personal accident, injury, illness, etc. Under no circumstances shall the Company be construed as a carrier under a contract for safe carriage of the Customer or his / her baggage and other personal belongings.
- 8.3.2 The Company shall not be responsible for any loss or damage in relation to flight cancellation, trip cancellation, loss of personal baggage, accidents, injuries and illness.
- 8.3.3 Should there be any amendment to the date and duration of travel, it is the Customer's responsibility to inform the travel insurance company to amend the date and duration of the insurance coverage.
- 8.3.4 The Company will be pleased to assist in the enquiries of any travel insurance and related matters.
- 8.4 **Travel Vouchers**  
The Company issues travel vouchers from time to time as part of its promotional activities. The Terms and Conditions for the redemption of travel vouchers are clearly spelt out in the appropriate documents and shall be binding on the Customer.
9. **GENERAL MATTERS RELATING TO TOURS**
- 9.1 **Accommodation**  
Accommodation is as specified in the tour brochure / itinerary / tour booking form. In the event the specified accommodation is not available, every effort will be made to scout for an alternative in another accommodation of similar standard. Hotel room sizes, facilities and services may vary in different country. Accommodation for adults is based on twin-share, double or triple-share bedroom. Different room type might not be on the same level. Single room occupancy comes with an additional cost.
- 9.1.1 Room size is generally slightly smaller than what you may be used to. Space is precious commodity in Europe and especially in its busiest cities. Many of the buildings will have been in existence for hundreds of years and were not built with the modern traveller in mind. The upside is that they are usually in excellent locations and have a fascinating story to tell.
- 9.1.2 Bed sizes may also differ. In Europe, King and Queen-sized beds are very rare. Here, double beds are the norm and you may often find that a double room consists of two twin beds pushed together instead of a full bed, made up with one set of linen. You may also find that twin beds will be placed very close together.
- 9.1.3 A triple room is the same size as a twin-share room. The third bed is always a roll-away bed or sofa bed added into the room. As a result, you may feel that the room is very cramped and small.
- 9.1.4 Europeans are very socially and environmentally conscious, especially about air-conditioning in Europe. During autumn and winter seasons, the central air-conditioning will be switched off in the hotel rooms. So, do not expect that the air-conditioning will be switched on in the room. You may open the windows to let cold air in, where possible.
- 9.2 **Special Request**  
If there are any requests regarding special meals, dietary requirements, adjoining rooms, flight seating arrangement and so on, please inform the Company upon booking. However, such requests are strictly subject to confirmation and availability by the airlines/hotels. There are no halal meals on tour.
- 9.3 **Baggage**  
The Customer is usually allowed check-in baggage not exceeding twenty (20) kilograms. Only one piece of hand-luggage not exceeding seven (7) kilograms is allowed on board the aircraft. Excess baggage charges must be borne by the Customer and are subject to individual airlines' company policy.
- 9.4 **Meals**
- 9.4.1 Meals, including meals served on flights, are as indicated in the tour brochure / itinerary / tour booking form. In the event where in-flight meals are not served due to whatever reasons, there shall be no refund or replacement.
- 9.4.2 You and your travelling companions will generally dine together at a designated time. Table will often vary in size and free seating enables you to dine with family members or new travelling companions each evening. A breakfast buffet is included daily and will reflect the local regions tastes and culture. Very occasionally, an early departure may result in a light breakfast box for you to take away if applicable. Lunches are sometimes included but are usually an opportunity for the guest to enjoy some free time to visit a local café, bar or restaurant and eat where the locals do. Your tour manager will be able to provide you with a range of options to suit all tastes and preferences.
- 9.5 **Seat Rotation**  
For the convenience of all members of the group, passengers may be requested to rotate their seating arrangements on the coach during the period of the tour. Please cooperate when requested to do so by the tour manager / tour leader / guide.
- 9.6 **Motor-coach**  
For selected itineraries with Wi-Fi on coach using 3G mobile network, please be aware that the connection is slower than standard broadband and at times may not be available. It is good for checking emails, web browsing and updating social media accounts, but less so for streaming videos or large photo uploads.
- 9.7 **Single Room Supplement**  
Please note that customers paying for single room occupancy supplement charge will be allocated a single room. The single room supplement charge as indicated in the booking form applies. Hotels will try their best to upgrade twin/double room for guests who opt for single room occupancy, but this may not be possible in the event when hotel occupancy rate is high.
- 9.8 **Suggested Excursion**  
Optional list may be subject to change, depending on the time you are travelling or local circumstances including weather and days of the week. Further information will be provided by your Tour Manager / Guides during the tour.
- 9.9 **Flights**  
The tour group might be comprised of flights on different airlines, so the Tour Manager may not be on the same flight as the group. If the group is not on the same flight as the Tour Manager, the group will have to proceed to transit on their own. There will be a check-in staff at Singapore Changi Airport to assist the group to check in if the Tour Manager is not flying together.
10. **PRICING POLICIES**
- 10.1 **Tour Fare Includes**  
Return economy class group tour air ticket, local transport, accommodation, admission fees, meals and sightseeing programme as stipulated in the tour brochure / itinerary / tour booking form.
- 10.2 **Tour Fare Excludes**  
Airport taxes, airport security taxes, airline insurance surcharges, fuel taxes, visa fees, travel insurance, customs user fees as specified by the airlines and airport authorities; local transfer not stated in the itinerary (e.g. free & easy, deviation), laundry, excess baggage charges, beverages, room services, gratuities to drivers and tour managers / local guides and tips to hotel porters (if any); and personal expenses. Please refer to the Company for visa fees, gratuities to drivers and tour managers / local guides, and tips to hotel porters.
- 10.3 **Cancellation Fee**  
For Clause 2 – Cancellation By The Customer – tour fare refers to the selling tour fare plus airport taxes, airport security taxes, airline insurance surcharges and fuel taxes.
- 10.4 **Child Fare**  
Child fare is applicable to children below twelve (12) years old on the scheduled date of departure & departure date from Singapore. The child fare is based on a twin-sharing accommodation with two adults and no additional bed will be provided. A surcharge will be imposed where an extra bed is required for the child or where the child occupies a room with only one adult.
- 10.5 **Mode of Payment**  
Payment may be made in cash, by NETS, PAYNOW, AXS, cheques or credit cards. Cheques will only be accepted if presented to the Company at least seven (7) working days before scheduled tour departure. Credit card payment may incur additional surcharge for special promotion packages, you may refer to our staff for confirmation. Overseas Bank transfer may incur additional surcharge and to be borne by the Customer.
11. **RESPONSIBILITY**
- 11.1 The Company acts as an agent for the carriers, transportation companies, hotels and other principals of the tour packages. The Company accepts no responsibility for any injuries, losses, damages, accidents, flight cancellations, delays, theft, quarantine, customs regulations, strikes, weather hazards, political unrest, changes in itineraries, deportation or refusal of entry by Immigration Authorities resulting from improper travel documents, possession of unlawful items or irregularities that may cause damage to person or property. Any losses and/or expenses incurred are the responsibility of the passenger. Ensuring all proper travel documentation is in place is the sole responsibility of the Customer.
- 11.2 The failure of the Customer to follow reasonable instructions, including but not limited to check-in and check-out places or times or other cause and the losses and/or expenses resulting therefore shall be borne by the Customer.
- 11.3 The Company reserves the right to:
- 11.3.1 Alter tour itineraries, travel arrangements, accommodation due to unforeseen changes.
- 11.3.2 Cancel any reservations prior to departure for reasons, including but not limited to insufficient number of participants. The Company will recommend alternative tours, preferably to the same destination or to other destinations. Should the Customer decide not to accept the alternatives, the deposit or tour fare is to be refunded without further obligation on the part of the Company, upon the Customer's surrender to the Company of all documents issued by the Company for the purpose of the tour package.
- 11.3.3 Require any individual to withdraw from the tour if it is deemed that his/her behaviour is detrimental to or incompatible with the health, safety, interests, harmony and welfare of the other tour participants and the tour group as a whole. Under such circumstances, the Company shall be under no liability thereafter to any such person.
- 11.3.4 To specify the language in which the tour guide will conduct commentary in.
- 11.4 No tour guides, tour managers, tour leaders or other employees or agents of the Company are authorised to commit the Company to any liability and the Company shall not be bound by any statement or representation unless it is in writing and signed by a Management Executive of the Company.
- 11.5 All verbal agreements must be stated in writing and duly signed by the Manager.
- 11.6 The Company reserves the right to take photographs and videos of the Customer while he/she is on tour with the Company, to be used for advertising in brochures or publicity materials without obtaining any further consent from the Customer.
- 11.7 All tour fares for the respective tour packages are correct at the time of reservation. The Company reserves the right to revise the tour fares and to determine the date of commencement of such revised tour fares.
12. **COMPLAINT & CLAIM**  
Should you encounter a problem during your tour, kindly inform the EU Holidays Tour Manager or local supplier immediately, who will try to make things right. If the matter was not resolved locally, please submit a feedback to EU Holidays in writing within seven (7) days from the date of return. It is important to provide us the information quickly. Please quote your booking reference number and all relevant information. Failure to follow this procedure may delay or deny us the opportunity to investigate and rectify the problem, which may affect the way your complaint is dealt with and your rights under this contract.
13. **MISCELLANEOUS**  
The Company reserves the right to change, amend, insert or delete any Tour Booking Terms and Conditions contained within this document, as the case may be, without prior notice. The Tour Booking Terms and Conditions complement those Terms and Conditions contained in the relevant documents provided by third (3rd) party service providers such as airlines or cruise tickets, hotel check-ins etc.

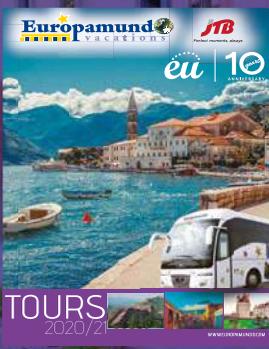
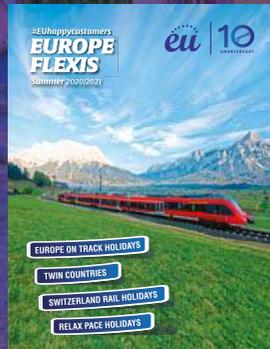
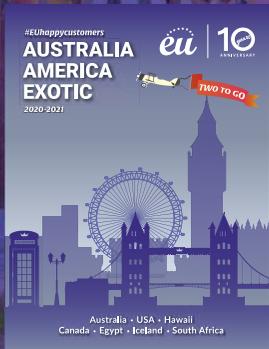
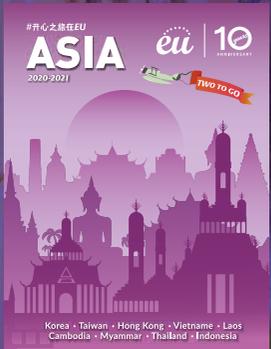
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