

#followEUto

# NORTHERN & SOUTHERN AMERICA

Summer Apr 2018 - Oct 2018



Ottawa  
Canada

+ AMERICA • ARGENTINA • BRAZIL • CUBA  
PERU • MEXICO • BOLIVIA

TA2047  
**eu** 欧美假期  
holidays  
TRAVEL JOURNAL



# ABOUT EU HOLIDAYS

## MISSION

Delighting every travel experience

## VISION

Be Travellers' FIRST choice

## VALUES

1. Deliver what we promise
2. Serve customers passionately
3. Do what we do, best
4. Make work fun
5. Care for employees
6. Stay as one big family as we grow
7. Be a good business partner
8. Be socially responsible

## PROGRESS AND MILESTONES

Founded in late 2010, EU Holidays was established by driven, dynamic, and innovative individuals who banded together with the sole intention of offering customers a whole new travel experience, which is the main driving force behind the establishment of EU Holidays.

Within five years of business operations, we have expanded EU Holidays and opened up three other subsidiary offices to focus on the various needs of our customers. The EU MICE office was set up in 2013 to cater for corporate travel with a focus on corporate meetings, conventions and events.

In that same year, EU Asia was launched to cater for customers who are interested in travelling within Asia. In the following year, we opened up EU Vacations to serve the Malaysian market. In doing so, EU Holidays strives to

constantly improve our products and services so that we can better serve our customers.

Despite being a young company, EU Holidays has gained significant recognition from both customers and industry professionals. Founded in late 2010, EU Holidays was voted Top MasterCard Supporter in NATAS Travel for three consecutive years since 2012. Since then, EU Holidays was named the 'Best Travel Agency for Europe and USA Tours' as voted by readers of ESCAPE! Magazine.

After just two years in the business, EU Holidays was presented with two valuable awards – the Asia Excellence Award 2013 and the Singapore Excellence Award 2013.

In 2014, we received the Singapore Quality Brands 2014 award and the Weekender Travellers' Choice Award as No. 1 for Europe and USA tours, as voted by readers. We continued to be awarded for the next three years by Weekender and held our position as the top travel agency in Singapore.

From Tripzillia.sg - Singapore's No.1 Travel Portal – EU Holidays also acquired excellence awards in "Best for Europe 2015" and "Best for USA 2015". The coveted award recognises the most outstanding travel companies for their professionalism and experience in the travel industry. EU Holidays Pte Ltd has received the prestigious Singapore Trusted Quality Brand 2015 award.

In addition, the travel agency has gone through the year-long Customer-Centric Initiative (CCI) program and successfully attained the Singapore Service Class certification under the Ministry of Trade and Industry agency, SPRING Singapore. The agency certifies EU Holidays with the niche Business Excellence (BE) standard for service. And in 2017, EU Holidays received the Singapore Prestige Brand Award (SPBA), which was inaugurated in 2002 by the Association of Small and Medium Enterprises (ASME) and Lianhe Zaobao, for its exemplary service.

# CONTENTS

## ITINERARIES

- 8 **11D8N** USA Western Delight  
USWDSS
- 12 **13D9N** Best of Eastern USA + Canada  
USECSS
- 16 **14D10N** Best of Eastern USA +  
Canada (Autumn Exclusive)  
USECSS
- 20 **14D10N** Best of Eastern USA +  
Orlando  
USMCOA
- 26 **12D9N** Mexico And Cuba  
USMEXA
- 29 **20D16N** South America - Brazil, Peru,  
Bolivia and Argentina  
USGIGA



# CONTENTS

## FEATURES

---



6

### Canada

Marking winter's approach with a spectacular showcase of autumn highlights.



11

### Las Vegas

Embark on an exhilarating trip to Las Vegas and be mesmerised by the sights of this bustling metropolis.



19

### New York

Explore the best things to do in New York.



15

### Sheraton on the Falls Hotel

Book a room at the Sheraton and wake up to the majestic sight of the Niagara Falls.



24

### Mexico

Explore the ancient ruins of Mexico.

---

EU HOLIDAYS TRAVEL JOURNALS are published by EU Holidays Pte Ltd.  
No part of this publication is to be reproduced, stored, transmitted, digitally or otherwise, without the prior consent of the publisher. The information contained herein is accurate at time of printing. Changes may have occurred since this magazine went to print. The publisher will not be held liable for any damages, loss, injury or inconvenience, arising in connection with the contents of the brochure.

---

# EXTRA PAMPERING FROM EU HOLIDAYS



EU Holidays Premium Customers can enjoy complimentary access to the Luxurious Premier Lounges at Singapore Changi Airport

Premium customers of EU Holidays can now enjoy complimentary access to the comforts of the three SATS Premier Club lounges found across all three terminals at Singapore's Changi Airport.

Providing the highest level of comfort and luxury in air travel, each lounge is aesthetically designed with a touch of class and equipped with modern conveniences to serve the evolving needs of our customers.

#### Highlights of the SATS lounges include:

- Free flow of refreshments that include local signature "delights" and both alcoholic and non-alcoholic beverages
- Workstations with high-speed Internet connectivity and wireless access
- Cable television with a wide variety of programmes, channels and movies.
- A wide selection of international magazines and newspapers.
- Private rest booths with state-of-the-art massage chairs
- Pleasant shower amenities

#### SATS Premier Lounge T1

#031-67, Departure Transit Hall, Level 3  
Operation Hours: 24 hours, 7 days a week

#### SATS Premier Lounge T2

#036-114, Departure Transit Hall, Level 3  
Operation Hours: 24 hours, 7 days a week

#### SATS Premier Lounge T3

#03-MS-04, Departure Transit Hall, Level 3  
Operation Hours: 24 hours, 7 days a week

# *Extra Miles, Extra Smiles*

## **KNOWLEDGE & EXPERIENCE**

Our staff members are armed with vast travel knowledge and invaluable experience so as to assist our customers by giving the best advice to suit their needs. The company equips all staff with top quality and comprehensive in-house training, on-job training, and external courses lead by professionals in the field. These courses concentrate on providing our staff with the knowledge of giving the best travel experience in Europe and USA. This is an essential aspect of EU Holidays as we aim to give each and every customer an unforgettable holiday.

## **PASSION & LOVE**

When it comes to travel, there is nobody more passionate and enthusiastic than the staff at EU Holidays. Our employee's love and dedication for their jobs drive them to deliver quality services. They are trained to be caring and attentive to every detail of what the customer desires, providing the best support that caters to their individual needs.

## **DIVERSE CHOICES & OPTIONS**

EU Holidays is well-known for our ability to design different types of itinerary to cater to different clientele. Each itinerary is specially personalised to fit every customer's needs, wants and interests. The option to extend your stay can even be arranged for your itinerary. New itineraries are also launched on a regular basis because we believe in creating an original and exclusive experience for our customers. EU Holidays takes special effort to craft a wide variety of unique itineraries that customers can choose from. The range of itineraries vary from premium to cost saving, active to relaxing tours, and intensive coverage or country focus packages. We also work directly with our partners to provide our customers with special privileges and additional perks for their trips.

## INNOVATING TRENDSETTERS

EU Holidays has always strived to stay ahead of the latest trends, especially for travel and technology. Our company was the first travel agency to introduce exclusive tours to the Norway Arctic Circle, and brought about the popular trend of travelling to Finland. In order to provide our customers with unforgettable experiences when travelling with EU Holidays, we make the effort to reach out to organizations and companies overseas to obtain the best arrangements for activities and accommodations for our tour packages. For our Northern Europe tours, we have specially arranged for customers to stay in the newly launched and more spacious glass igloos in Finland. We are also the sole distributing partner for exclusive sledding activities on Mt. Bussalp for our Switzerland tours.

## EXCELLENT QUALITY MADE AFFORDABLE

Quality should not be compromised for affordability. That is why here at EU Holidays, we believe in having the best of both worlds. Our tour packages are customised to be the best value for your money. Offered at an attractive rate, our packages are packed with 4-5 star hotel stays, scrumptious meals, and an experience of a last time. EU Holidays is the only agency that offers you a night's stay in a 5-star Hilton hotel on Venice islands as well as a 5-star Heritage hotel for your accommodation in Interlaken.

## REPUTATION & AWARD WINNING

EU Holidays has the prestigious honour of receiving many awards such as the Asia Excellence Award 2013 and the Singapore Excellence Award 2013. Both ESCAPE! and Weekender travel magazines have also awarded EU Holidays as the No. 1 Reader's Choice for Europe and USA tours. Our company has been recognised for our outstanding service, and also earned us a strong following of loyal customers. EU holidays won the TripZilla excellence awards for "Best for Europe 2015" and "Best for USA 2015" and has recently received the prestigious Singapore Trusted Quality Brand 2015 award. In addition, the travel agency has gone through the Customer-Centric Initiative (CCI) program and has attended Singapore Service Class certification under SPRING Singapore. The agency certifies EU Holidays with the niche Business Excellence (BE) standard for service.

*We'll do it for you!*

# Canadian Autumn

*Marking winter's approach with a spectacular showcase of autumn highlights.*

The trees are coloured in hues of vibrant red, deep orange and bright yellow, foretelling the approach of winter. Autumn leaves are littered along the pathway, and they crunch beneath your feet as you step on them. A cool breeze blows past you, and gathers a few leaves around you, before scattering them at a distance.

Canada in autumn brings about a slew of activities, and visual treats to nature loving locals and enthusiastic travellers. It is also the season for hiking, and several places stand the test of time of being autumn attractions. One of these place is Niagara Falls, which is the collective name for the three waterfalls in the vicinity, American Falls, Bridal Veil Falls and Canadian "Horseshoe" Falls. The Niagara Region is notable for its natural sceneries, hiking and biking trails. In addition, wineries, historic

and heritage sites, and various parks in the region will enthrall you, keeping you occupied with its intriguing attractions for days on end.

And if you would prefer to explore the captivating sights and sounds of the bustling cities in Canada, places such as Toronto, Montreal, and Quebec city, are known to entertain travellers from every walk of life. From quaint houses lined along the narrow cobblestone streets, to extravagant carnivals held throughout the year, the cities of Canada never fail to charm travellers visiting from near and far.

Whether you would like to spend your time surrounded by nature amongst the striking autumn foliage or in the midst of a vibrant city and its lively atmosphere, Canada leaves travellers from all walks of life wide-eyed with wonder.



**PREMIUM**

**11D8N**

# USA WESTERN DELIGHT

TOUR CODE: USWDSS

Embark on an exciting tour that will take you to the best highlights in the United States. Take in the sights of natural wonders like the Grand Canyon and explore the exhilarating cities such as Los Angeles, Las Vegas and San Francisco.



## HIGHLIGHTS

### CALIFORNIA

#### SAN FRANCISCO

- San Francisco City Tour
- Union Square
- Golden Gate Bridge
- Fisherman's Wharf

#### MONTEREY

- 17 Mile Scenic Drive
- Cannery Row

#### LOS ANGELES

- TCL Chinese Theatre
- Hollywood Walk of Fame

- Dolby Theatre
- Universal Studios
- Desert Hill Premium Outlets

### NEVADA AND ARIZONA

- Las Vegas City Lights Tour by Helicopter
- Grand Canyon West Rim
- Hoover Dam
- Lake Mead
- Barstow Outlets

## DELICACIES

### Meal Plan

8 Breakfasts, 2 Lunch, 2 Dinners

### Specialities

- Home Town Buffet
- In-Out Burger

## 4★ HOTELS

**SAN FRANCISCO** Hilton Union Square

**MONTEREY** Hotel Pacific

**VISALIA** Wyndham

**LAS VEGAS** Monte Carlo

**ANAHEIM** Holiday Inn Buena Park

*\*Note: Hotels subject to final confirmation. Should there be changes, customers will be offered accommodation similar to this list.*

## DAY 1 HOME > SAN FRANCISCO

### Meals on Board

Assemble at the airport and depart for the city of San Francisco in California. Upon arrival, transfer to the hotel and explore the **Union Square** at your leisure.

## DAY 2 SAN FRANCISCO > MONTEREY

### Dim Sum Breakfast

Begin the day with a San Francisco city tour, which includes visiting attractions such as the **Golden Gate Bridge, Chinatown, Coit Tower, Palace of Fine Arts, Lombard Street** and **Civic Center**. At lunch time, we will stop by the famous **Fisherman's Wharf** at Pier 39. You can take a cruise ride at your own expense around the beautiful bay. Drive along California's Highway 1 to enjoy beautiful coastline to Monterey. **Scenic 17 Mile Drive** through the Del Monte Forest, photo stop at **Seal Rock, The Lone Cypress** and **Pebble Beach**. Spend your free time exploring **Cannery Row** in the evening.

## DAY 3 MONTEREY > YOSEMITE NATIONAL PARK > VISALIA

### Breakfast, Dinner - Home Town Buffet

Depart from Monterey to **Yosemite National Park**, which is famous for its colossal granite rocks, spectacular waterfalls, and glacier formed U-shaped valley. Highlights includes Yosemite Falls, Tunnel View, El Capitan and Merced River. Travel to **Visalia** and make a brief stop at a local fruit stand to sample some of the tasty local produce (time permitting).

*Note: Yosemite National Park operates from April to September and is subject to weather conditions.*

## DAY 4 VISALIA > LAS VEGAS

### Breakfast, Lunch- In-Out Burger

Enjoy your much-awaited shopping spree at **Barstow Outlets**, which carries designer labels such as Calvin Klein, Coach and Timberland. Then cross over the state line into Nevada and head to **Las Vegas**. At night, hop on exclusive **City Lights Helicopter Tour** for a bird's eye view of the brightest city in the world. See the entirety of the strip in all its sparkling glamour!

## DAY 5 LAS VEGAS > GRAND CANYON WEST > LAS VEGAS

### Western Lunch

In the morning you will visit the **Hoover Dam** and its massive reservoir, **Lake Mead**. Afterwards, head to today's highlight, a visit to the **Grand Canyon West Rim** the homeland of the Indians of the Hualapai Nation.

Experience the authentic Native American culture as you explore their dwellings and enjoy performances from multiple tribes. Then take in the sights and stunning views from **Eagle Point** and **Guano Point** – lookouts that boast spectacular views of the canyon and Colorado River. You may wish to go on an optional helicopter ride to the floor of the canyon then hop on a pontoon boat and take a scenic cruise along the Colorado River.

## DAY 6 LAS VEGAS > PALM SPRINGS > ANAHEIM

### Breakfast, Dinner

Say your final farewells to Sin City at the "Welcome to Fabulous Las Vegas Sign". Depart for the city of **Palm Springs**, where you will visit the largest collection of luxury outlets in California - **Desert Hill Premium Outlets** that offer the best deals on designer goods, such as Alexander McQueen, Burberry, Michael Kors, Prada, Roberto Cavalli and Tom Ford. After scoring a few bargains, hop back on your coach and head to Anaheim for an overnight stay.

## DAY 7 ANAHEIM > FREE DAY

### Breakfast

Embark on a free-and-easy adventure through Anaheim today. You will have the option of visiting the world-famous Disneyland Park at your own expense.

## DAY 8 ANAHEIM > UNIVERSAL STUDIOS

### Breakfast

Start your Los Angeles city tour by visiting places such as **TCL Chinese Theatre, Hollywood Walk of Fame** and **Dolby Theatre**. Mosey over to the world's biggest working film and television studios, **Universal Studio Hollywood**. Experience the Studio Tour's all new grand finale, **Fast & Furious-Supercharged!** Come face-to-face with

King Kong 360 3-D, The Wizarding World of Harry Potter and explore the mysteries of the Hogwarts Castle. Prepare for the greatest battle you will ever encounter by riding **Transformers: The Ride**. At the end of the day, recover from your adventures as you head back to the hotel for the night.

*Note: For customers flying by EVA Air, you will be transfer to airport directly tonight after tour. However, the flight only departs after midnight.*

## DAY 9 LOS ANGELES > HOME

### Breakfast

Savour your last morning in America before heading to the airport for flight back home.

## DAY 10 CROSS INTERNATIONAL DATE LINE

### Meals on Board

Enjoy hot meals on your flight back home as you cross the International Date Line.

## DAY 11 HOME SWEET HOME

We hope you enjoyed your vacation with our company and we look forward to seeing you again on your next trip.

### Suggested Excursions:

*Additional activities that complement your holidays will be at your own discretion and is entirely optional.*

*\*minimum group size may apply*

- San Francisco Bay Cruise: USD30
- Las Vegas Night Tour & Dinner: USD30
- Grand Canyon Helicopter & Boat Ride: USD230

### Tipping Guideline: (based on 11D8N)

- USD88 per person

### Remarks:

- A minimum group size of 15 passengers is required for a confirmed departure
- The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.
- Activities are subject to prevailing weather conditions.
- During major events, accommodation may be relocated without prior notice.



# JUST ROLL WITH IT

*in North America*

From sun-drenched shores and iconic road trips, to fun-filled theme parks and famous skylines. Choose from 12 destinations on [emirates.com](http://emirates.com)

Boston  
Chicago  
Dallas  
Fort Lauderdale

Houston  
Los Angeles  
New York  
Newark

Orlando  
San Francisco  
Seattle  
Washington

**DON'T JUST VISIT, LIVE IT.**

Hello Tomorrow

  
**Emirates**

# Las Vegas City Lights Tour

Famed for its vibrant nightlife, Las Vegas features numerous mega hotels, 24-hour casinos, exciting tours, and other entertainment options to cater to the various interests of many. Situated in Nevada's Mojave Desert, this city draws thousands of tourists each year to its diverse attractions and various activities. If you'd like to take a break from the blinking slot machines or simply like a change of scenery, you could always duck into the intriguing museums located in the city. Alternatively, you could also check out the many indie shops that offer everything from vintage clothing and memorabilia to luxury goods and jewellery. While here, it is

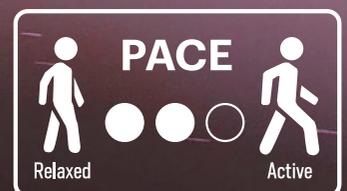
highly recommended that you experience Las Vegas via the City Lights Tours. For a bird's-eye view of the brightest city in the world, hop on a helicopter and take a scenic flight around the vicinity. Discover famous sights and indulge in the unforgettable views of the neon city. The tour will cover many significant sites such as Glitter Gulch, Fremont Street Experience, Stratosphere Tower, Circus Circus, Las Vegas Hilton, Mirage and much more. You may witness the Volcano at Mirage in action, and also chance upon the dazzling view of the Fountains at Bellagio as you glide through the 12-15 minutes ride.

**PREMIUM**

# 13D9N BEST OF EASTERN USA AND CANADA

TOUR CODE: USECSS

Journey to the Eastern United States and Canada, where nature and beauty abounds. From breathtaking classic architecture to modern iconic landmarks, plunge into the world of art, culture and history whilst taking in scenic sights of Mother Nature. Savour the vitality of renowned cities including New York, Boston, Toronto and Montreal.



WASHINGTON DC WITH MONUMENT CAPITOL

## HIGHLIGHTS

### EASTERN USA

#### PHILADELPHIA

- Independence Hall
- Liberty Bell

#### WASHINGTON, D.C.

- Jefferson Memorial
- Lincoln Memorial
- United States Capitol
- Washington Monument
- White House

#### WILLIAMSPORT

- Millionaires' Row

#### BOSTON

- Boston State House
- Harvard University
- Massachusetts Institute of Technology
- New England Holocaust Memorial
- Quincy Market
- Trinity Church

#### NEW YORK

- Fifth Avenue
- Rockefeller Center
- Times Square
- Wall Street
- Woodbury Common Premium Outlets

### CANADA

#### NIAGARA FALLS

- Hornblower Incline Railway & Cruise
- Skylon Tower

#### TORONTO

- City Hall
- Parliament Building

#### OTTAWA

- Rideau Canal
- Parliament Hill
- Peace Tower

#### MONTREAL

- Notre-Dame Basilica
- Olympic Stadium
- Mount Royal

#### QUEBEC CITY

- Old Quebec
- Parliament Building
- Terrasse Dufferin
- Le Château Frontenac
- Mural Walls



### DAY 1 HOME ▶ NEW YORK

#### Meals on board

Assemble at the airport and depart for **New York**.

### DAY 2 NEW YORK ▶ PHILADELPHIA ▶ WASHINGTON, D.C.

#### Meals on board

From New York, travel to **Philadelphia** – a place of significance in American political history. Make a photo stop at the **Independence Hall**, where both the Declaration of Independence and the United States Constitution were signed. Philadelphia is also home of the **Liberty Bell** – a symbol of America's independence. Then, proceed to **Washington, D.C.**, the capital of the United States.

*Note: Customers on Qatar Airways fly to Philadelphia via Doha.*

### DAY 3 WASHINGTON, D.C. ▶ WILLIAMSPORT

#### Breakfast

Kick off the day with a tour of Washington, D.C., a city loaded with picture-perfect historic landmarks. Marvel at the grandiosity of the **White House**, before viewing the 215-year old **United States Capitol**. Then, dive into the country's rich history at the **Lincoln Memorial**, **Koreans War Veteran Memorial**, **Vietnam Veterans Memorial**, **National World War II Memorial**, **Jefferson Memorial**, and **Washington Monument**, before heading to **Williamsport** for the night.

### DAY 4 WILLIAMSPORT ▶ NIAGARA FALLS

#### Breakfast, Dinner

Begin your day with a sightseeing tour of the nationally recognised historic district of **Millionaires' Row** before heading to Niagara Falls, a city in Ontario Canada. If you want to experience **Niagara Falls** up close, take an excursion to the Cave of the Winds (USA) at your own expense.

### DAY 5 NIAGARA FALLS ▶ TORONTO

#### Breakfast, Lunch, Seafood Dinner

Get your ponchos ready as we swing by the **Niagara Falls**. Board the brand new **Hornblower Incline Railway** to embark on the **Niagara Cruise** that will take you up to the majestic falls. Ascend 775 feet above the Niagara Falls to the peak of the **Skylon Tower** for lunch at the Revolving Dining Room where you can enjoy the 360 degree view of the falls while you dine. The day continues in **Toronto**, the largest city in Canada. See the **CN Tower**, the multi-purpose stadium - **Rogers Centre** followed by **City Hall** and **Chinatown**.

*Note: The Hornblower Cruise operates from mid-April to October, and is subject to weather conditions. If closed, it will be replaced with the Journey behind the Falls.*

### DAY 6 TORONTO ▶ OTTAWA ▶ MONTREAL

#### Breakfast, Dinner

Follow along the coast of **Lake Ontario** to **Thousand Islands**. As its name suggests, it is an archipelago comprising of over 1000

## DELICACIES

### Meal Plan

9 Breakfasts, 2 Lunches, 5 Dinners

### Specialities:

- 3-course French Fare
- Boston Lobster Dinner
- Lobster Roll and New England Clam Chowder
- Skylon Revolving Dining Room
- Seafood Dinner

## 4★ HOTELS

**WASHINGTON, D.C.** Gaithersburg Marriott

**WILLIAMSPORT** Holiday Inn

**NIAGARA FALLS** Sheraton Hotel

**TORONTO** Delta Hotel

**MONTREAL** Sheraton Hotel

**QUEBEC CITY** Holiday Inn

**BOSTON** Sheraton Framingham Hotel

**NEW JERSEY** Renaissance Hotel

*\*Note: Hotels subject to final confirmation. Should there be changes, customers will be offered accommodation similar to this list.*

# 13D9N BEST OF EASTERN USA AND CANADA



PARLIAMENT BUILDING & FOUNTAIN, QUEBEC CITY



VIEW OF STATUE OF LIBERTY FROM CRUISE, NEW YORK

islands. Experience the picturesque views packed with diverse wildlife. You may wish to go on an optional cruise of the Thousand Islands that will sail past castles and island mansions. Continue to the Canadian Capital city of **Ottawa** to see **Parliament Hill** and be wowed by its neo-Gothic **Peace Tower** that boasts about 370 stone features. Enjoy a leisurely drive to **Montreal** through the **Rideau Canal** that stretches over 202km.

## DAY 7 MONTREAL > QUEBEC CITY

**Breakfast, Dinner – 3 Course French Fare**  
Make a photo stop at **Notre-Dame Basilica** and revel in its dramatic architecture. Down the street, you will see the **Place Jacques Cartier** a square that often plays host to a myriad of street performers and painters. Next, enjoy a panoramic view of the city at **Mount Royal**. The first French settlement in North America, **Quebec City** is the next destination. There you will find **Parliament Building, Fontaine de Tourny, Terrasse Dufferin** and **Château Frontenac** – venues that offer alluring photo taking opportunities. Stroll through Old Quebec towards the end of the day and be inspired by the mural walls, **Place Royale** and **Quartier Petit-Champlain** district.

## DAY 8 QUEBEC CITY > BOSTON

**Breakfast, Lobster Dinner**  
Returning to the United States, the voyage continues in **Boston**, one of the nation's oldest

cities. Upon arrival, you will be treated to a Lobster dinner.

## DAY 9 BOSTON > NEW YORK

**Breakfast, Lunch- Maine Lobster Roll and New England Clam Chowder**

Get acquainted with Boston by viewing the significant spots like **Harvard University, Trinity Church, Quincy Market** and **Faneuil Hall**. Amidst the traditional structures, take pleasure in the contemporary design of the **New England Holocaust Memorial**. The memorial features a total of six glass towers, of which the number and design holds multiple meanings, such as the number of main concentration camps and the millions of Jews who were killed. Move on to see the **Massachusetts Institute of Technology, Boston Common**, the **John Hancock Building**. For lunch, you will be served the city's best Maine Lobster Roll and New England clam chowder. Following that, proceed on to the **Big Apple**.

## DAY 10 NEW YORK

**Breakfast**  
Take a one-hour cruise at **South Street Seaport** in New York to view the iconic **Statue of Liberty**, the **Empire State Building**, the **Chrysler Building**, the **Rockefeller Center** and the **One World Trade Center**. Proceeding the cruise, walk through **Wall Street**, to view the New York Stock Exchange, **Federal Hall, Charging Bull, Trinity Church** and **Ground Zero**. The orientation tour of city includes visiting the **Fifth Avenue** and **Times Square**.

## DAY 11 NEW YORK > HOME

**Breakfast**  
Explore the **Woodbury Common Premium Outlets**, which has more than 220 stores, and shop to your heart's content until it is time to head to the airport for your flight back home.

## DAY 12 CROSS INTERNATIONAL DATE LINE

**Meals on Board**  
Enjoy hot meals on your flight back home as you cross the International Date Line.

## DAY 13 HOME SWEET HOME

We hope you enjoyed your vacation with our company and we look forward to seeing you again on your next trip.

### Suggested Excursions:

- *Additional activities that complement your holidays will be at your own discretion and is entirely optional.*
- *\*minimum group size may apply*
- **1000 Island Cruise with lunch: USD 50**
- **Cave of the Winds: USD 15**

### Tipping Guideline: (base on 13D9N)

- **USD 104 per person**

### Note:

- *The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.*
- *Activities are subject to prevailing weather conditions.*
- *During major events, accommodation may be relocated without prior notice.*

# *Sheraton on the Falls*

**W**ake up to the sight of the magnificent Niagara falls when you stay at Sheraton on the Falls. Be enchanted by the clouds of mist spraying as the powerful cascade gushes into the Niagara River. Enjoy other amenities available such as the Christienne Fallsview Spa – the only spa in the world that overlooks the waterfall directly. Indulge in a relaxing soak in their Hydrotherapy Infinity Tub that assimilates the continuous flow into the river. Alternatively, bring the kids to the Fallsview Indoor Waterpark, directly linked to the hotel, for a day of fun! Located on Falls Avenue in Canada, expect nothing short of spectacular in the comfort of your room in this renowned 5-star hotel.



**PREMIUM**

**14D10N**  
**BEST OF EASTERN**  
**USA AND CANADA**  
**(AUTUMN EXCLUSIVE)**

TOUR CODE: USECSS

Fall in love with Eastern United States and Canada this autumn. Discover the rich history, visit iconic landmarks and revel in the scenery amidst the beautiful golden foliage.



## HIGHLIGHTS

### AUTUMN EXCLUSIVE

- Mont Tremblant
- Canyon Sainte-Anne

### EASTERN USA

#### PHILADELPHIA

- Independence Hall
- Liberty Bell

#### WASHINGTON, D.C.

- Jefferson Memorial
- Lincoln Memorial
- United States Capitol
- Washington Monument

#### WILLIAMSPORT

- Millionaires' Row

#### BOSTON

- Boston State House
- Harvard University
- Massachusetts Institute of Technology
- New England Holocaust Memorial
- Quincy Market
- Rockefeller Center
- Trinity Church

#### NEW YORK

- Wall Street
- Times Square
- Rockefeller Center
- Fifth Avenue
- Woodbury Common Factory Outlets

### CANADA

#### NIAGARA FALLS

- Hornblower Incline Railway & Cruise

#### TORONTO

- City Hall
- Parliament Building

#### OTTAWA

- Rideau Canal
- Parliament House
- Peace Tower

#### MONT-TREMBLANT

#### MONTREAL

- Notre-Dame Basilica
- Olympic Stadium
- Mount Royal

#### QUEBEC CITY

- Old Quebec
- Parliament Hill
- Terrasse Dufferin
- Le Château Frontenac



## DELICACIES

### Meal Plan

10 Breakfasts, 3 Lunches, 5 Dinners

### Specialities:

- 3-course French Fare
- Boston Lobster Dinner
- Lobster Roll and New England Clam Chowder
- Skylon Revolving Dining Room
- Seafood Dinner

## 4★ HOTELS

**WASHINGTON, D.C.** Marriott Hotel

**WILLIAMSPORT** Holiday Inn

**NIAGARA FALLS** Sheraton Hotel

**TORONTO** Delta Hotel

**MONT-TREMBLANT** Residence Inn by Marriott

**TROIS-RIVIERES** Delta Hotel

**QUEBEC CITY** Holiday Inn

**BOSTON** Sheraton Framingham Hotel

**NEW JERSEY** Renaissance Hotel

\*Note: Hotels subject to final confirmation.

Should there be changes, customers will be offered accommodation similar to this list.

### DAY 1

#### HOME ▶ NEW YORK

##### Meals on board

Start your holiday with a pleasant flight to **New York**.

### DAY 2

#### NEW YORK ▶ PHILADELPHIA ▶ WASHINGTON, D.C

##### Meals on board

From New York, travel to **Philadelphia** – a place of significance in American political history. Make a photo stop at the **Independence Hall**, where both the Declaration of Independence and the United States Constitution were signed. Philadelphia is also home of the **Liberty Bell** – a symbol of America's independence. Then, proceed to **Washington, D.C.**, the capital of the United States.

*Note: Customer on Qatar Airways will fly into Philadelphia via Doha.*

### DAY 3

#### WASHINGTON, D.C ▶ WILLIAMSPORT

##### Breakfast

Kick off the day with a tour of Washington, D.C., a city loaded with picture-perfect historic landmarks. Marvel at the grandiosity of the **White House**, before visiting the 215-year old **United States Capitol**. Then, dive into the country's rich history at the **Lincoln Memorial**, **Koreans War Veteran Memorial**, **Vietnam Veterans Memorial**, **National World War II Memorial**, **Jefferson Memorial**, and **Jefferson**

**Memorial**. We continue our ride to the 169m-tall **Washington Monument**, before heading to **Williamsport** for the night.

### DAY 4

#### WILLIAMSPORT ▶ NIAGARA FALLS

##### Breakfast, Dinner

Begin your day with a sightseeing tour of the nationally recognised historic district of **Millionaires' Row** before heading to **Niagara Falls**, a city in Ontario Canada. If you want to experience Niagara Falls up close, take an excursion to the Cave of the Winds (USA) at your own expense.

### DAY 5

#### NIAGARA FALLS ▶ TORONTO

##### Breakfast, Lunch, Seafood Dinner

Get your ponchos ready as we swing by the Niagara Falls. Board the brand new **Hornblower Incline Railway** and embark on the **Niagara Cruise** that will take you up to the majestic falls. Ascend 775 feet above the Niagara Falls to the peak of the **Skylon Tower** for lunch at the Revolving Dining Room where you can enjoy the 360 degree view of the falls while you dine. Browse through the shops and galleries of Niagara-on-the-Lake before continuing on to **Toronto**, the largest city in Canada. See the **CN Tower**, the multi-purpose stadium - **Rogers Centre** followed by **City Hall** and **Chinatown**.

*Note: The Hornblower Cruise operates from mid-April to October, and is subject to weather conditions. If closed, it will be replaced with the Journey behind the Falls.*

# 14D10N BEST OF EASTERN USA AND CANADA (AUTUMN EXCLUSIVE)

DAY 6

## TORONTO > OTTAWA > MONT-TREMBLANT

*Breakfast, Lunch*

Follow along the coast of **Lake Ontario** to **Thousand Islands**. As its name suggests, it is an archipelago comprising of over 1000 islands. Experience the picturesque views packed with diverse wildlife. You may wish to go on an optional cruise of the Thousand Islands that will sail past castles and island mansions. Continue to the Canadian Capital city of **Ottawa** to see **Parliament Hill** and be wowed by its neo-Gothic **Peace Tower** that boasts about 370 stone features. Enjoy a leisurely drive through the **Rideau Canal** that stretches over 202km towards **Mont-Tremblant**, a city set within the Laurentian Mountains of **Quebec**.

DAY 7

## MONT-TREMBLANT > MONTREAL > TROIS-RIVIÈRES

*Breakfast, Dinner*

On this morning, you have the option of viewing the village of Mont-Tremblant on **Le Cabriolet** – a panoramic gondola that takes you to the highest peak in the Laurentians. Then, proceed to **Montreal**, the world's second largest French-speaking city. Make a photo stop at the **Notre-Dame Basilica** and revel in its dramatic architecture. Down the street, you will see the **Place Jacques Cartier** a square that often plays host to a myriad of street performers and painters. Then head to **Mount Royal** to admire the view of the city from this peak. Head to **Trois-Rivières** for the night.

DAY 8

## TROIS-RIVIÈRES > QUEBEC CITY

*Breakfast, Dinner – 3 Course French Fare*

Head North to **Quebec City**, the first French settlement in North America. Stopover at **Canyon Sainte-Anne** to explore the impressive gorge carved over time by force of the powerful St. Anne Falls. In Quebec City, you will see **The Parliament Building, Fontaine de Tourny, Terrasse Dufferin** and **Château Frontenac**. These venues will offer alluring photo taking opportunities. Then, stroll through **Old Quebec** towards the end of the day and be inspired by the mural walls, **Place Royale** and **Petit-Champlain** district.

DAY 9

## QUEBEC CITY > BOSTON

*Breakfast, Lobster Dinner*

Returning to the United States, the voyage continues in **Boston**, one of the



QUEBEC CITY, CHATEAU FRONTENAC

nation's oldest cities. Upon arrival, you will be treated to a Lobster dinner.

DAY 10

## BOSTON > NEW YORK

*Breakfast, Lunch- Maine Lobster Roll and New England Clam Chowder*

Get acquainted with Boston by seeing the significant spots like **Harvard University, Trinity Church, Quincy Market, the Boston State House** and **Faneuil Hall**. Amidst the traditional structures, take pleasure in the contemporary design of the **New England Holocaust Memorial**. The memorial features a total of six glass towers, of which the number and design holds multiple meanings, such as the number of main concentration camps and the millions of Jews who were killed. Move on to see the **Massachusetts Institute of Technology, Boston Common, the John Hancock Building**. For lunch, you will be served the city's best Maine Lobster Roll and New England clam chowder. Following that, proceed on to the Big Apple.

DAY 11

## NEW YORK

*Breakfast*

Take a one-hour cruise at **South Street Seaport** in New York to view the iconic **Statue of Liberty, the Empire State Building, the Chrysler Building, the Rockefeller Center** and the **One World Trade Center**. Proceeding the cruise, walk through **Wall Street**, to view the **New York Stock Exchange, Federal Hall, Charging Bull, Trinity Church** and **Ground Zero**. The orientation tour of city includes visiting the **Fifth Avenue** and **Times Square**.

DAY 12

## NEW YORK > HOME

*Breakfast*

Explore the **Woodbury Common Premium Outlets**, which has more than 220 stores, and shop to your heart's content until it is time to head to the airport for your flight back home.

DAY 13

## CROSS INTERNATIONAL DATE LINE

*Meals on Board*

Enjoy hot meals on your flight back home as you cross the International Date Line.

Day 14

## HOME SWEET HOME

We hope you enjoyed your vacation with our company and we look forward to seeing you again on your next trip.

*Suggested Excursions:*

- *Additional activities that complement your holidays will be at your own discretion and is entirely optional.*
- *\*minimum group size may apply*
- *1000 Island Cruise with lunch: USD 50*
- *Cannon Mountain with cable car: USD 45*
- *Cave of the Winds: USD 15*

*Tipping Guideline: (based on 14D10N)*

- *USD 112 per person*

*Note:*

- *The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.*
- *Activities are subject to prevailing weather conditions.*
- *During major events, accommodation may be relocated without prior notice.*



# Things to do in New York

*Here's a list of the best things to do on a casual night out in the Big Apple.*

## **Visit the Rockefeller Centre**

You don't need a single dime to tour the Rockefeller Centre on your own. The complex of commercial buildings was constructed during the Great Depression, and has since then been a significant landmark. As you walk around the grounds, don't miss the art deco designs of the buildings, as well as the art and impressive sculptures displayed publicly everywhere. Rockefeller Centre even has an ice-skating rink, otherwise known as the Rock Centre Ice Rink.

## **Stroll along Fifth Avenue**

The infamous Fifth Avenue is an absolute

must-visit. Located in Manhattan in New York City, the Fifth Avenue starts from West 143rd Street to Washington Square North and is known as a shopping mecca with some of the most expensive price tags, although quality can always be ensured. A few landmarks to look forward to as you walk through the Avenue include the Aeolian Building, Gorham Building, Lord & Taylor, Rizzoli Building, Sidewalk Clock, Saks Fifth Avenue, The St. Regis Hotel, the Swiss Center Building, the 500 Fifth Avenue Building, as well as the Manufacturers Trust Company Building and the George W. Vanderbilt Residence.

## **Visit Times Square**

A big-time commercial intersection, Times Square is located at Midtown Manhattan and is known to be one of the world's busiest intersections, as it attracts about 39 million visitors every single year consistently. Bright lights and big neon signs are a sure thing in Times Square. Some of the area's most intriguing landmarks you can't miss are the Disney Store, The Hard Rock Café New York, M&M's World, Planet Hollywood, Times Square Studios, the famous Coca-Cola sign, Toys 'R Us, in which lies a ferris wheel, and the Chevrolet clock. Here, you can also satisfy your shopping needs. If there is one store you have to check out, it is Forever 21.

**PREMIUM**

# 14D10N BEST OF EASTERN USA AND ORLANDO

TOUR CODE: USMCOA

Historic structures, prominent streets and top-notch entertainment: these are what you can anticipate in the United States. From New York to Orlando, satisfy your wanderlust with city tours and theme parks.



STATUE OF LIBERTY, NEW YORK

PHOTO: 123RF / LANE HARRIS

## HIGHLIGHTS

### SOUTHERN USA

#### ORLANDO

- Epcot
- Islands of Adventure
- Magic Kingdom Park
- Universal Studios Florida
- The Hogwarts Express

### EASTERN USA

#### NEW YORK

- Wall Street
- Times Square
- United Nations
- Ground Zero
- Rockefeller Centre
- Liberty Harbour Cruise
- Niagara Falls
- Fifth Avenue
- Woodbury Common Factory Outlets

#### WASHINGTON, D.C.

- White House
- Capitol Building
- Jefferson Memorial
- Lincoln Memorial
- Washington Monument

#### PHILADELPHIA

- Independence Hall
- Liberty Bell

## DELICACIES

#### Meal Plan

10 Breakfasts, 4 Dinners

#### Specialities:

- T.G.I. Friday's Dinner
- Japanese Buffet Dinner

## 4-5★ HOTELS

**ORLANDO** Hilton Hotel

**NIAGARA FALLS** Sheraton Hotel

**HARRISBURG** Radisson Hotel

**WASHINGTON, D.C.** Hilton Hotel

**NEW JERSEY** Renaissance Hotel

\*Note: Hotels subject to final confirmation. Should there be changes, customers will be offered accommodation similar to this list.



### DAY 1 HOME ▶ ORLANDO

#### Meals on Board

Assemble at the airport and depart for **Orlando**, Florida.

### DAY 2 ORLANDO

#### Meals on Board

Upon arrival, travel to the hotel to rest for the night.

### DAY 3 MAGIC KINGDOM

#### Breakfast

Home to over 10 theme parks, run free in the Orlando and have non-stop fun. Spend this day unleashing your inner child in **Magic Kingdom Park**. Seek out the thrills on Magic Kingdom's amusement rides while revelling in the castles and haunted mansions.

### DAY 4 EPCOT

#### Breakfast

Located at Walt Disney World, the **Epcot Center** is a futuristic theme park with tons of interactive activities. Enjoy its space-theme thrill rides, as well as its technological exhibits.

### DAY 5 ISLANDS OF ADVENTURE

#### Breakfast

In **Islands of Adventure** are seven islands, including the **Marvel Super Hero Island** and **Jurassic Park**. Immerse yourself into **The Wizarding World of Harry Potter** too and pick up a wand at Ollivanders, before entering the Hogwarts Castle and Forbidden Forest.

### DAY 6 UNIVERSAL STUDIOS FLORIDA

#### Breakfast

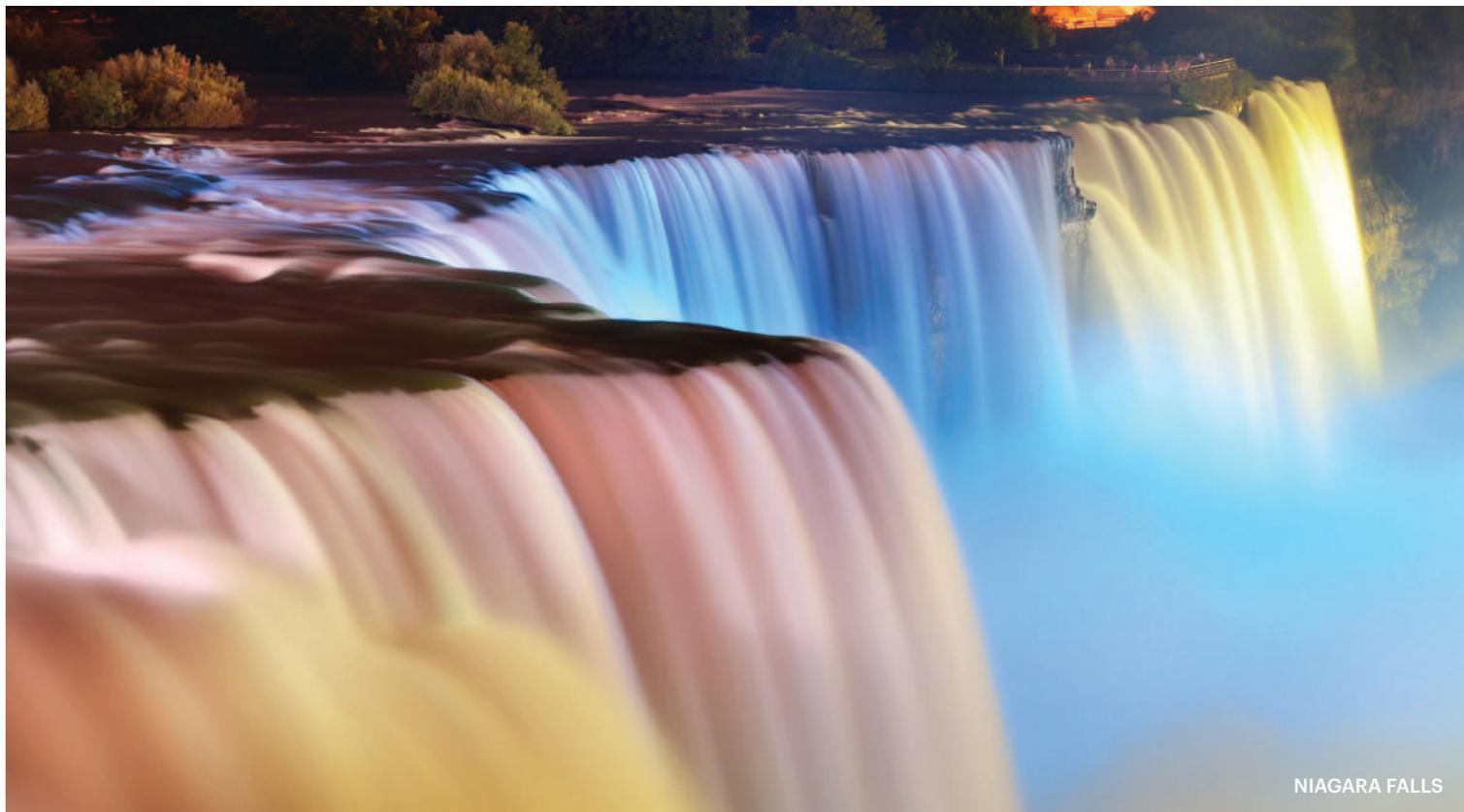
Enter the cinematic world of **Universal Studios** today, and amuse yourself with their thrilling rides and movie-themed entertainment. Catch your favourite characters in mascots and immortalise your experience with loads of photos.

### DAY 7 ORLANDO ▶ NIAGARA FALLS

#### Breakfast, Dinner - T.G.I.Fridays

Head to Orlando Airport for your flight to **Niagara Falls**, a city in New York. Then, get your ponchos ready as we swing by the Niagara Falls, which features the **Horseshoe Falls**, the **American Falls**, and the **Bridal Veil Falls**. Embark on the Niagara Falls tour that will take you up close to the majestic falls and **Goat Island**.

# 14D10N BEST OF EASTERN USA AND ORLANDO



NIAGARA FALLS

## DAY 8 NIAGARA FALLS ▶ HARRISBURG

*Breakfast, Dinner – Hometown Buffet*

From Niagara Falls, make your way to **Harrisburg** and get the Willy Wonka treatment at **Hershey's Chocolate World**. Spend the day receiving the Willy Wonka treatment at Hershey's Chocolate World. Indulge in everything chocolate and even get to sample from the assortment of sweet treats.

## DAY 9 HARRISBURG ▶ WASHINGTON, D.C.

*Breakfast, Dinner*

Kick off the day with a tour of **Washington, D.C.**, a city loaded with picture-perfect historic landmarks. Marvel at the grandiosity of the **White House**, before seeing the 215-year old United States Capitol. Then, dive into the country's rich history at the **Lincoln Memorial, Koreans War Veteran Memorial, Vietnam Veterans Memorial, National World War II Memorial, Jefferson Memorial, Martin Luther King Jr. Memorial** and **Washington Monument**.

## DAY 10 WASHINGTON, D.C. ▶ PHILADELPHIA ▶ NEW YORK

*Breakfast, Dinner – Japanese Buffet*

Travel to **Philadelphia** – a place of significance in American political history.

Make a photo stop at the **Independence Hall**, where both the Declaration of Independence and the United States Constitution were signed. Philadelphia is also home of the **Liberty Bell** – a symbol of America's independence. Then, proceed to New York, where you will stay for the night.

## DAY 11 NEW YORK

*Breakfast*

Boarding a one-hour cruise at **South Street Seaport**, look out for the **Statue of Liberty, Empire State Building, Chrysler Building** and **Brooklyn Bridge**. Then, walk through **Wall Street, New York Stock Exchange, Federal Hall, The Charging Bull, Trinity Church** and **Ground Zero**. A must-visit commercial complex, **Rockefeller Centre** is known for its art deco design and impressive sculptures. You may wish to visit the **One World Trade Center, the United Nations Headquarter, Fifth Avenue** and **Times Square** while in New York City.

## DAY 12 WOODBURY ▶ HOME

*Breakfast*

Explore the **Woodbury Common Premium Outlets**, which has more than 220 stores, and shop to your heart's content until it is time to head to the airport for your flight back home.

## DAY 13 CROSS INTERNATIONAL DATE LINE

*Meals on Board*

Enjoy hot meals on your flight back home as you cross the International Date Line. Enjoy hot meals during your flight back home as you cross the International Date Line.

## DAY 14 HOME SWEET HOME

We hope you enjoyed your vacation with our company and we look forward to seeing you again on your next trip.

*Suggested Excursions:*

*Additional activities that complement your holidays will be at your own discretion and is entirely optional.*

*\*minimum group size may apply*

- **Niagara Falls Night Tour: USD30**
- **Top of the Rock: USD32**
- **One World Observatory: USD56**

*Tipping Guideline: (based on 14D10N)*

- **USD112 per person**

*Note:*

- *The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.*
- *Activities are subject to prevailing weather conditions.*
- *During major events, accommodation may be relocated without prior notice.*



# Save time when you fly to the USA

Preclear US Immigration  
at Abu Dhabi Airport

Fly to any of our US destinations and preclear US Immigration and Customs before you depart. Process the US immigration and customs checks at Abu Dhabi Airport in the US Customs and Border Protection Facility. You'll arrive in the USA as a domestic passenger with your luggage waiting for you at your final destination.

Benefit from shorter onward connections and a relaxed journey – and arrival – to the United States.

Find out more at [etihad.com/uspreclearance](http://etihad.com/uspreclearance).

*Our 787 Dreamliner flies daily between Singapore and Abu Dhabi, connecting you to exciting US destinations including Chicago, Los Angeles, New York and Washington DC.*

From *Abu Dhabi* to the world

الإتihad  
**ETIHAD**  
AIRWAYS  
ABU DHABI

[etihad.com](http://etihad.com)

# Discover Sights as Old as Time

*Be enthralled by the ancient ruins, diverse landscapes and dense jungles of Mexico and Cuba.*

Steeped in natural beauty and architectural wonders that encapsulate ancient civilizations, Mexico is a cultural capital that offers views of dramatic sceneries of age-old monuments amidst lush greenery. Embark on an adventure to this idyllic North American country and discover the archaic mysteries that have stood the test of time.

Although the site was inhabited between 100 B.C. and 650 A.D. the original inhabitants who occupied this pyramid city is unknown. When the Aztecs arrived on the Mexican Central Plateau in the early 14th century, they came across the abandoned ruins and called it Teotihuacan

- the place where gods were born. Visitors exploring the site can climb the 243 steps to the top of the Pyramid of the Sun, and be enthralled by the structures erected close-by such as the Temple of Quetzalpapalotl, the Avenue of the Dead and the buildings surrounding them.

## Mexico, Mexico City

### Xochimilco

Located just 28 km south of Mexico City, Xochimilco seems like the last place that you'd stumble upon when travelling through Mexico. Dubbed the "Venice of Mexico" this district is perfect for travellers looking for some respite from the densely populated and bustling capital. There are various points of interest in Xochimilco, but its most notable and by far the most popular is taking a leisurely ride on the colourfully painted and decorated *trajineras* – a traditional flat-bottomed boat. Similar to the gondolas in Venice, the boat is operated by a local, who will steer the boat at a relaxing pace. As you make your way down the canals, you will find yourself amongst boats with musicians playing live music. Be entertained by the lively beats of mariachi trios and marimba players as you take in the sights of the district. Do note that the cost of a ride goes by the hour for a boat, be wary of guides who quote a price for each person.

### Teotihuacan

Built between the 1st and the 7th century, the holy city of Teotihuacan towers over the region and makes an exceptional addition to the dramatic scenery surrounding it. Interestingly enough, vast monuments such as the Temple of Quetzalcoatl and the Pyramids of the Sun and the Moon, are laid out according to geometric and symbolic principles.



Teotihuacan, Pyramids of the Sun and Moon, Temple of Quetzalpapalotl, and the Avenue of the Dead.

## Pyramids of the Sun and Moon

The Pyramid of the Sun is the largest man-made structure in Teotihuacan. Believed to have been utilised for religious and sacrificial purposes, the pyramid was built over a cave – which was considered the “womb of the universe”. Steeped in religious significance, the spot determined the alignment of the city. You might be a little intimidated by the 248 steps leading to the top, but the stunning vista that awaits you is worth the climb. Once reaching the top, you’ll have an unhindered and panoramic view of the Pyramid of the Moon and the Avenue of the Dead.

While the Pyramid of the Sun is the largest structure in Teotihuacan, the Pyramid of the Moon follows behind, taking second place. Named by the Aztecs who were reportedly the first to discover the Teotihuacan, the pyramid much like



it’s counterpart, is where sacrificial rituals took place. As the first pyramid to be built on the site, the approach to building the structure was similar to the mechanics of a *Russian Matryoshka nesting doll*– each pyramid was built over by another larger pyramid for each of the seven stages.

## Mexico, Cancun

### Chichen Itza

Steeped in history – a thousand years to be precise – Chichen Itza remains as one of the greatest Mayan centres in history. At first sight, it may seem as though all the pyramids and temples are scattered about the site without any real purpose or pre-planning. However, this can’t be farther from the truth; the layout of the structures reflects specific astronomical events. How the Mayans were attuned to these cosmic events without the aid of any advanced technology still boggles the minds of many astronomers to this day. The place becomes especially significant during the March Spring Equinox, when the sun hits the nine main terraces at an odd angle creating an undulating shadow to slither along the side of the temple’s northern staircase.

### Cuba, Havana

As Cuba’s capital, Havana enchants many with its old town charm and quaint offerings. Apart from the city’s artistic allure and tumultuous past, Havana’s populace, although having lived through the hardest of times in history, exudes a hospitable and inviting demeanour to receptive travellers. Havana is renowned for its seemingly out-of-place old-school American cars that

can be found throughout the city. Due to the ban on foreign imports placed by the late president, Fidel Castro, the residents have been unable to buy brand-new, foreign-made vehicles. Fortunately, this has worked in Havana’s favour. Take a ride in one of these American convertibles when exploring the city- a must if you’re looking to make the most out of your trip.

### Cuba, Pinar Del Rio

In contrast to the vibrant capital of Havana, Pinar Del Rio has a subtle charm that grows overtime. The city’s main draw is its proximity to Vinales, a prominent destination known for being the highest – and the best, as far as quality goes - tobacco producing regions in Cuba. Find out more about the production process of Cuba’s famous cigars at the Cigar Factory, and if you’re parched for a drink wrap up your tour with a visit to the Rum Factory – where you’ll get an opportunity to taste the strong yet exquisite Cuban Rum.

Apart from indulging in Cuba’s best produces, you might also want to explore the *Cueva del Indio* (Cave of the Indian), situated 8 km north of Vinales. Named after the Guanahatabey Amerindians – natives of the region – the *Cueva del Indio* boasts the largest system of underground caves in Cuba.



**PREMIUM**

**12D9N**

# MEXICO AND CUBA

TOUR CODE: USMEXA

Discover the histories and mysteries of South America in Mexico and Cuba. World famous for a variety of things, stay entertained on this wonderful journey to some of South America's mythical archaeological sites and pristine beaches.



CHAK MUL SACRIFICIAL STATUE OF THE MAYAN AT CHICHEN ITZA



## HIGHLIGHTS

### MEXICO

#### MEXICO CITY

- Zócalo
- Anthropological Museum
- Metropolitan Cathedral
- Xochimilco (UNESCO)
- Trajinera Ride (flat-bottomed boat)
- La Plaza de la tres Culturas
- Shrine of Our Lady of Guadalupe
- Teotihuacan
- Pyramids of the Sun and Moon

#### CANCÚN

- New Seven Wonders of the World - Chichen Itza
- Cenote Ik Kil
- Playa Delfines

### CUBA

#### HAVANA

- American Convertible Tour of Modern Havana
- Walking Tour of Old Havana
- Finca Vigía Museum
- Rum Museum

#### PINAR DE RIO

- Viñales Valley
- Cigar Factory
- Indian Cave
- Prehistory Mural
- Viñales Valley
- Cueva del Indio
- Mural de la Prehistoria

## DELICACIES

#### Meal Plan

9 Breakfasts, 5 Lunches, 7 Dinners

#### Specialities:

- Mexican Buffet Lunch
- Mexican Dinner Show
- National Drink of Mexican - Tequila

## 5★ HOTELS

**MEXICO CITY** Hotel Barceló México Reforma

**HAVANA** Meliá Cohiba

**CANCUN** Grand Park Royal Cancún Caribe

\*Note: Hotels subject to final confirmation. Should there be changes, customers will be offered accommodation similar to this list.



#### DAY 1

### HOME > MEXICO CITY

#### Meals on Board

Assemble at the airport for your flight to **Mexico City**, the capital of Mexico. Upon your arrival, transfer to the hotel for an overnight stay.

#### DAY 2

### MEXICO CITY > XOCHIMILCO > MEXICO CITY

#### Breakfast, Picnic Lunch, Mexican Dinner Show

Today's tour will take you to some of the best highlights of Mexico City. You will make your way to **Zocalo**, marvel at the third biggest square in the world - Zócalo. Enjoy the exterior view of **Palacio de Bellas Artes** and **National Palace**. Visit the **Metropolitan Cathedral**, the largest church in Latin America, discover many art treasures of the colonial period. If you're a fan of Aztec and Mayan culture, you'll enjoy the exhibits of the **Anthropological Museum**, which is considered one of the best archaeological museums in the world. Your Mexico City sightseeing adventure continues at **Xochimilco** (UNESCO World Heritage Site), a waterway network known for its floating gardens. Spend an hour drifting peacefully along the canals and admiring the chinampas from your colourful, flat-bottomed boat called a **trajinera**. Tonight, you will enjoy a music live performance while having dinner.

#### DAY 3

### MEXICO CITY > TEOTIHUACAN > MEXICO CITY

#### Breakfast, Lunch, Dinner

Head to **Tlatelolco** to discover the iconic **La Plaza de la Tres Culturas**. Next, you will visit

Flight path →  
Traverse by coach →  
Featured destinations ●  
Overnight stays ③

the **Shrine of Our Lady of Guadalupe**, explore the most important religious site in Mexico. After lunch, join an excursion to **Teotihuacan**, known as the City of God, visit the **Pyramids of the Sun and Moon** and unravel the mysterious surrounding this ancient Aztec city. Spend some free time climbing the impressive and mystic buildings. Learn more about the Spanish Baroque - works of art created in the 16th century.

#### DAY 4

### MEXICO CITY > HAVANA

#### Breakfast, Dinner

Begin your day with a flight to **Havana**, Cuba's colourful capital. The city is also the largest in the Caribbean and one of the most culturally rich urban centers in the world. Proceed to **Morro Castle**, a fortress guarding the entrance to Havana bay. Continue to **Casablanca** on the hillside where the Christ statue-park is located, where you can see a truly beautiful landscape of Old Havana. Afterwards, you will check in to the hotel for dinner.

#### DAY 5

### HAVANA

#### Breakfast, Lunch, Dinner

Make your way to the **El Capitolio** and visit the **Finca Vigía Museum** (closed on Sunday), Ernest Hemingway's former residence. Join a panoramic tour of **Cojimar**, the fishing village that inspired Hemingway's novel, *The Old Man and the Sea*. After lunch, you will visit the "**Havana Club**" **Rum Museum**, which offers a real-time experience of the rum-making process, as well as a taste of true Cuban culture & Rum Tasting. Afterwards, you will join a walking tour that will take you to **Old Havana**, where you will drop by the Old

# 12D9N MEXICO AND CUBA



STREET SCENE WITH VINTAGE CAR AND WORN OUT BUILDINGS IN HAVANA, CUBA

Square, Arms Square, San Francisco Square, Cathedral, Obispo Street and Handicraft Market.

## DAY 6 HAVANA ▶ VINALES VALLEY ▶ HAVANA

*Breakfast, Lunch, Dinner*

After a hearty breakfast, you will embark on an excursion and explore the tobacco route of **Pinar del Rio**. En-route stop at **Las Barrigonas** to see the tobacco plantation & tobacco house. Visit a **Cigar Factory** (closed on Sat & Sun) and see the traditional way of rolling the leaves to make the famous Cuban cigars. In continuation, panoramic tour through the Viñales Valley with its imposing lime stone rocks, mogotes' and with the picturesque little village of Viñales, where time seems to stand still. After having lunch at a local restaurant, you will visit the Cueva del Indio (**Indian Cave**) and take a short boat ride. Conclude your day with a stopover at the **Prehistory Mural**, before returning to Havana in the late afternoon.

## DAY 7 HAVANA ▶ CANCÚN

*Breakfast, Dinner*

To fully discover Havana, there is nothing comparable than taking ride in a classic 1950s convertible. Today, you will take a **2-Hour American Classic Cars Tour**, cruise along the streets of **Modern Havana** and acquaint yourself with the suburbs of Centro Habana, Miramar, and Vedado. Pass points of interest, such as the Malecon - strip that marks the boundary between

the Cuban capital and the sea; the glamorous 5th Avenue of Miramar and the Plaza de la Revolución. Thereafter, catch the domestic flight to **Cancún**, the one Caribbean destination with infrastructure, modern amenities and service philosophy to rival leisure destinations worldwide. On the way, stop by the **Playa Delfines** for photo opportunity before checking in to your hotel.

## DAY 8 CANCÚN ▶ CHICHEN ITZA ▶ CANCÚN

*Breakfast, Buffet Lunch, Dinner*

Begin your day with an excursion to **Chichen-Itza**, an ancient city of the Mayan empire. The Kukulcan Pyramid, is one of the New Seven Wonders of the World and one of the greatest Mayan centres of the Yucatan Peninsula. You will also see several Mayan buildings, such as the Warrior's Temple, El Castillo and the circular observatory known as El Caracol. On the way back, stop by the underwater grotto, **cenote Ik Kil**, where you will be able to admire the unique formation and go swimming in its clear waters.

## DAY 9 CANCÚN

*Breakfast*

Spend the day exploring Cancun and immerse yourself in a city known for its lively beaches, numerous resorts and energetic nightlife. Be sure to take a walk down the beach, soak up the sun and capture the picturesque scenery.

## DAY 10 CANCÚN ▶ HOME

*Breakfast*

Spend the day exploring Cancun and immerse yourself in a city known for its lively beaches, numerous resorts and energetic nightlife.

## DAY 11 CROSS INTERNATIONAL DATE LINE

*Meals on Board*

Enjoy hot meals on your flight back home as you cross the International Date Line.

## DAY 12 HOME SWEET HOME

We hope you enjoyed your vacation with our company and we look forward to seeing you again on your next trip.

*Suggested Excursions:  
Additional activities that complement your holidays will be at your own discretion and is entirely optional.*

- \*minimum group size may apply
- **Cancun Isla Mujeres Catamaran Tour with Lunch:** USD112 per pax

*Tipping Guideline: (based on 12D9N)*

- USD120 per person

*Note:*

- A minimum group size of 15 passengers is required for a confirmed departure.
- The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.
- Activities are subject to prevailing weather conditions.
- During major events, accommodation may be relocated without prior notice.

20D16N

# SOUTH AMERICA – BRAZIL, PERU, BOLIVIA AND ARGENTINA

TOUR CODE: USGIGA

Gallivant through the ancient ruins of Peru, soak up the sweet vibes of Argentina, uncover the world's largest salt flat, Salar De Uyuni in Bolivia before exploring the exotic sights of Brazil.

PREMIUM



MACHU PICCHU, PERU

## HIGHLIGHTS

### BRAZIL

#### RIO DE JANEIRO

- Sugarloaf Mountain by cable car
- Corcovado by cogwheel train
- Christ the Redeemer Statue

### ARGENTINA

#### BUENOS AIRES

- San Telmo
- La Boca
- Palermo
- La Recoleta Cemetery

#### IGUAZU FALLS NATIONAL PARK

- Argentinian & Brazilian Side

### PERU

#### LIMA

- Colonial Lima Walking Tour
- Monastery of San Francisco
- Larco Museum

#### CUSCO

- Sacred Valley
- Pisac Village & Market
- Ollantaytambo Village
- New Wonders of the World - Machu Picchu

#### PUNO

- Lake Titicaca
- Uros Floating Islands
- Taquile Island

### BOLIVIA

#### COPACABANA

- Catamaran Cruise Tour
- Island of the Sun
- Reed Boat Ride to Pilko Kaina Inca Palace

#### LA PAZ

- Witches' Market
- Church of San Francisco
- Plaza Murillo
- Valley of the Moon
- Cable car ride

#### UYUNI

- Siloli Desert
- Stone Tree
- Laguna Colorada
- Sol De Manana
- Laguna Verde
- Salar de Uyuni
- Incahuasi Island
- Colchani

## DELICACIES

### Meal Plan

- 16 Breakfasts, 14 Lunches, 12 Dinners



### DAY 1

#### HOME > RIO DE JANEIRO

Assemble at the airport and depart for the capital of Brazil, **Rio De Janeiro**.

### DAY 2

#### RIO DE JANEIRO (BRAZIL)

*Meals on Board*

Upon arrival, you'll be transfer to your lovely oceanfront hotel to get some rest.

### DAY 3

#### RIO DE JANEIRO

*Breakfast, Lunch, Dinner*

Start an exploration of the *cidade maravilhosa* (marvellous city) and its many contrasts, from the 18th century aqueduct and colonial **Candelaria Church**, to the Sambadrome, and city cathedral. Ascend the **Sugarloaf Mountain** via cable car for astounding bay and city views. This evening, be entertained by a Brazilian Samba and Folklore Show.

### DAY 4

#### RIO DE JANEIRO > LIMA (PERU)

*Breakfast, Lunch*

Journey by cogwheel train to the summit of majestic **Corcovado**, site of the iconic **Christ the Redeemer statue**, one of the Seven Wonders of the World. Make your way down the mountain, see the song-inspiring **Copacabana** and **Ipanema** beaches. After lunch, transfer to the airport for your flight to **Lima**, the Peruvian Capital of Peru.

### DAY 5

#### LIMA

*Breakfast, Lunch, Dinner*

The tour will begin with an exploration of **Colonial Lima**. First, stop off at the **Main**

## 4-5★ HOTELS

**RIO DE JANEIRO** Hilton Copacabana

**LIMA** Hilton Lima Miraflores

**CUSCO** JW Marriott El Convento

**PUNO** Libertador Lago Titicaca

**LA PAZ** Stannum Boutique & Spa

**SILOLI DESERT** Tayka del Desierto

**UYUNI** De Sal Luna Salada

**BUENOS AIRES** Dazzler Maipú

**IGUAZU** Mercure Iguazú

**SAU PAULO** Golden Tulip Paulista

*\*Note: Hotels subject to final confirmation. Should there be changes, customers will be offered accommodation similar to this list.*

# 20D16N SOUTH AMERICA – BRAZIL, PERU, BOLIVIA AND ARGENTINA



WOMEN IN TRADITIONAL DRESSES WELCOME TOURISTS IN UROS ISLAND

**Square** to explore the square on foot and admire the exteriors of the **Government Palace**, the **Cathedral of Lima**, and the **City Hall**, all examples of Lima's still-present colonial architectural opulence. The tour continues with the visit to **Monastery of San Francisco** built in the 17th century, and its "Catacombs" ancient underground cemetery of Lima. Afterwards head to the Pueblo Libre district and visit the **Larco Museum**, an eighteenth-century viceregal mansion that houses more than 3,000 years of Peru's pre-Columbian history.

## DAY 6 LIMA > CUSCO

*Breakfast, Lunch, Dinner*

Take a short flight to **Cusco**, a city in the Peruvian Andes and birthplace of the Inca Empire. Upon your arrival, continue the trip towards the **Sacred Valley** and reach **Pisac**, a beautiful place where Incan and Colonial influences have reached a perfect balance and created a unique way of life for the local inhabitants. You will get a chance to explore this quaint town, famous for its artisan markets with extraordinarily fine jewelry, ceramic and textile craftwork. Afterwards, visit one of the last remaining Incan towns, **Ollantaytambo**, which was once fiercely guarded by a massive fortress.

## DAY 7 MACHU PICCHU EXCURSION

*Breakfast, Lunch, Dinner*

This day, aboard the Vistadome train heading toward **Santuario Histórico de Machu Picchu**. Enjoying a spectacular view along the way. Once you arrive at the

station, you will transfer to the entrance gate of the citadel of Machu Picchu. Rediscovered by Hiram Bingham more than a century ago, Machu Picchu is one of the New Seven Wonders of the World. Its architectural beauty, stunning natural landscapes and the energy held in its enigmatic structures will take your breath away. Follow in the footsteps of the ancient Incans as you explore this magical citadel. Thereafter, take the train back to Cusco for an overnight stay.

## DAY 8 CUSCO > JULIACA > PUNO

*Breakfast, Lunch, Dinner*

Fly from Cusco to **Juliaca**, a busy transit hub and gateway to Lake Titicaca. Transfer to Puno along the shores of magnificent Lake Titicaca. Visit to **Arco Deustua**, **Mirador Puma Uta**, **Museo Carlos Dreyer**, **Parque Pino**, **Steamship Yavari** and artisan market.

## DAY 9 UROS & TAQUILE ISLANDS BOAT EXCURSION

*Breakfast, Lunch, Dinner*

Enjoy an extraordinary journey across the world's highest navigable lake, **Lake Titicaca**. Travel to legendary places where time seems to have stood still. The first stop will be at **Uros floating islands**. These are a peculiar grouping of around 40 small islands made totally of totora, a natural reed that grows around the lake. The cheerful inhabitants will invite you to get to know their traditional lifestyle and customs. Continue your voyage across the placid waters of the lake until arriving to

the picturesque **Taquile Island**, a peaceful place where old Quechua traditions live in perfect balance with modernity. Learn more about the culture of the people living on the island and enjoy a regional lunch at a local house.

## DAY 11 PUNO > COPACABANA (BOLIVIA) > ISLAND OF THE SUN > LA PAZ

*Breakfast, Lunch, Dinner*

Early in the morning, transfer to **Copacabana** to board the **catamaran** that take you a cruise through Lake Titicaca to the **Isla del Sol (Island of the Sun)**, the legendary birthplace of the Inca Empire. On the Island, you'll visit the Inca Garden, steps and the Inca fountain. Continue to the **Inti Wata Cultural Complex** including the Ekako Underground Museum, the traditional medicine and the Titikaka Reed Shipbuilders Display Centers, the Pachamama agricultural Inca terraces, a handicraft center, the Intica lounge and at the Manco Kapac look out the largest variety of Andean camelids. Take a unique sailing experience aboard a **traditional reed boat** for a panoramic visit to the **Pilko Kaina Inca Palace**. Afterwards, return to the catamaran to enjoy a buffet lunch on board while sailing in the Titikaka Lake and end with a land transfer to La Paz city.

## DAY 11 LA PAZ > UYUNI > SILOLI DESERT

*Breakfast, Lunch, Dinner*

This morning takes the early flight to **Uyuni**. Starting the visit to the **Siloli Desert** where it is possible to see an interesting rocky formation known as **Stone Tree** that offers great photo opportunities! Enter the National Reserve of Andean Fauna Eduardo Avaroa and visit the **Laguna Colorada** that is very impressive for its red color, due to a fine reddish sediment accumulation in the surface. This lagoon is populated by three species of flamingos. Continue towards **Sol De Manana** an otherworldly, steaming geyser field in a massive crater. Follow up with a pleasant soak in some natural hot springs before reaching the surreal **Laguna Verde** (green lagoon) at the foot of Volcán Licancabur. Afterwards, set off on your scenic drive to a hotel at Ojo de Perdiz.

## DAY 12 SILOLI DESERT > UYUNI

*Breakfast, Lunch, Dinner*

Prepare for an early departure to **Colchani**, on the way you will see the lagoons of

# 20D16N SOUTH AMERICA – BRAZIL, PERU, BOLIVIA AND ARGENTINA



TOURISTS AT IGUAZÚ FALLS, ON THE BORDER OF ARGENTINA, BRAZIL, AND PARAGUAY

Cañapa, Hedionda, Chiarkota, Honda and Ramaditas and head to Ollague volcano viewpoint. Visit the **Salar de Uyuni**, the world's largest salt desert and relish in the spectacular views and unforgettable optical illusions. Drop by the **Salt Museum** (former Salt Hotel) and **Eyes of the Salt Flat** (Ojos del Salar) - small water streams flowing from inside the Earth beneath the salt. Travel towards the **Incahuasi Island**, which is famous for its giant cactus and rock formations of petrified coral. It's a great spot to appreciate the spectacular 360° views of the Uyuni's Salt. Make a quick photo stop at the **Train Cemetery** before transferring to a hotel at Colchani. *Important: Rainy season is from Nov to Apr, if there is water on the Salt Pans, transportation will not be able to enter. However, we will get as close as possible and still the view will be beautiful, especially because the Salt Pans becomes a giant mirror that reflects colors from the sky.*

## DAY 13 UYUNI ▶ LA PAZ

*Breakfast, Lunch, Dinner*

Enjoy a sightseeing tour of La Paz and visit the famous **Witches' Market**, the colonial **Church of San Francisco** and the handicraft shops of **Calle Sagarnaga**. Continue the tour to **Plaza Murillo**, where the Government Palace, the Cathedral and the National Congress buildings are located. From here, move on to the replica of the Tiahuanaco culture's semi-underground temple. Shift gears and go to the residential areas of Obrajés, Calacoto, La Florida as well as visit to the spectacular **Valley of the Moon**. Wrap up your day with a **cable car** ride and relish in

the panoramic views of the sprawling city when you reach the top.

## DAY 14 LA PAZ ▶ BUENOS AIRES (ARGENTINA)

*Breakfast*

Board a flight from La Paz to **Buenos Aires**, the capital of Argentina.

## DAY 15 BUENOS AIRES

*Breakfast, Lunch, Dinner*

Embark on an in-depth tour to see the **Casa Rosada**, **Metropolitan Cathedral** and other government buildings. The tour continues on to the neighborhood which covers the oldest city **San Telmo**, colorful port of **La Boca** and modern **Palermo**. Lastly, visit the **Recoleta Cemetery** where Argentina's former First Lady, Eva Peron (Evita), is buried. This evening, get ready for a festive regional meal and be entertained by a Tango performance.

## DAY 16 BUENOS AIRES ▶ IGUAZU FALLS (ARGENTINEAN SIDE)

*Breakfast, Lunch, Dinner*

Head to the airport for your flight to Cataratas del Iguazú and embark on an excursion to the **Argentinean side of Iguassu**. Board an open-air ecological jungle train and gain a different perspective of the cascades. The Iguazu River plunges into a gorge of over 275 falls along 4km completely surrounded by a dense tropical forest. There are two basic circuits: an upper path and a lower path. The upper path guarantees spectacular panoramic

views of the falls and the lower path will give you a close-up view.

## DAY 17 IGUAZU FALLS (BRAZILIAN SIDE) ▶ SAO PAULO

*Breakfast, Lunch*

The journey continues at the **Brazilian side of Iguassu**, where the **Devil's Throat** is best seen from this side. Here, fourteen falls drop 350 feet with such force that a 100-foot-tall cloud of mist is permanently suspended overhead. Watch out for the rainbow! For a close-up view, walk through the subtropical forest of Iguassu National Park to the base of Salto Floriano and take the elevator to the top of the falls. In the afternoon, catch the flight to **São Paulo**.

## DAY 18 SÃO PAULO ▶ HOME

*Breakfast, Meals on Board*

Spend the day exploring São Paulo at your own pace until it is time to transfer to the airport for your flight back home.

## DAY 19 CROSS INTERNATIONAL DATE LINE

*Meals on Board*

Enjoy hot meals on your flight back home as you cross International Date Line.

## DAY 20 HOME SWEET HOME

We hope you enjoyed your vacation with our company and we look forward to seeing you again for your next trip.

### Suggested Excursions:

*Additional activities that complement your holidays will be at your own discretion and is entirely optional.*

*\*minimum group size may apply*

- Santa Teresa Walking Tour: USD45
- Iguazu Macuco Safari: USD142
- Sao Paulo City Tour: USD70

### Tipping Guideline: (based on 20D16N)

- USD200 per person

### Remarks:

- A minimum group size of 10 passengers is required for a confirmed departure.
- The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.
- A valid Yellow Fever Vaccination Certificate is required.
- Visa is required to enter Republic of Bolivia.

# Tour Booking Terms and Conditions (simplified version)

(Please refer to our website [www.euholidays.com.sg/tnc](http://www.euholidays.com.sg/tnc) for the full version of it or request a print copy from our Customer Service Executive)\*

You and your traveling companions are deemed to have read, understood and accepted the following Terms and Conditions. EU Holidays Pte Ltd shall be referred to as "the Company" in the following:

## 1. RESERVATION, DEPOSIT & FULL PAYMENT

- 1.1 If your minimum deposit is less than the required amount, kindly top up the difference within the next two (2) days.

Tour Type	Deposit required per person
All Group Tour Packages (Except Cruise)	\$1,000
Cruise & special departure Group Tour Packages	\$2,000
Free & Easy Packages	80% of total tour fare
Tour organised by third (3rd) parties (e.g. luxury cruise, overseas land operator, airline etc)	Amount per Terms & Conditions stipulated by principal suppliers

- 1.2 Payment of deposit does not constitute confirmation of the tour. All group tours are subject to a minimum group size (as determined by the Company) in order for the confirmation to be effected and for the departure to be finalised.
- 1.3 Full payment is required **no later than twenty one (21) days** prior to departure. In case of tours in peak season, full payment must be made **one month before departure. If full payment is not received by the stipulated deadline, the Company reserves the right to forfeit the deposit and cancel the reservation.** In such an event, the cancellation fee as stated in Section 2 is payable by the Customer.
- 1.4 By making deposit and balance payment, it is deemed that you have read, understood and accepted the Tour Booking Terms and Conditions in the booking form.
- 1.5 The Company reserves the right to request for a top-up on initial deposit for immediate issuance of air tickets, to avoid incurring additional surcharges.

## 2. CANCELLATION BY THE CUSTOMER

- 2.1 Cancellation of booking must be made **in writing or in person** to avoid any misunderstanding.
- 2.2 The following cancellation fees applied once any group tour package booking is made:

No. of days between departure and receipt of cancellation notice	Cancellation fee per person	
	All tours except those in peak season	Tour in peak season
35 working days or more	50% of deposit	Full deposit
15-34 working days	Full deposit	50% of tour fare
08-14 working days	50% of tour fare	75% of tour fare
04-07 working days	75% of tour fare	Full tour fare
03 working days and less	Full tour fare	Full tour fare

- 2.3 The above cancellation fees apply if the air-tickets are not issued. If the air-tickets are issued, the value of the air-tickets will be added onto the cancellation fees. If the deposit amount is insufficient to cover the cancellation fee, the Customers must pay for the difference.
- 2.4 Working days refers to Monday to Friday excluding public holidays. Peak season refers to school holidays and public holidays.

## 3. CANCELLATION BY THE COMPANY

- 3.1 The Company acts as an agent for service suppliers. After deposit or full payment has been made, all arrangements are still subject

to final confirmation by service suppliers. At times due to low subscription for a group tour, the Company may choose to cancel the entire tour **fourteen (14) days prior to departure.**

## 3.2 The Company shall also not be held liable for any contingent costs incurred by the Customer arising from the cancellation.

## 4. REFUND POLICY

- 4.1 No refund will be made with respect to accommodation, meals, sightseeing tours or any other services included in the tour fare but not utilised by the Customer, either in part or full, or when the Customer amends, cancels or otherwise changes any arrangements after commencement of the tour.
- 4.2 All refund will be made within fourteen (14) working days in a form of cheque. For credit card payment, refund will be made through the credit card company.
- 4.3 Air tickets with refund value will only be refunded to Customers **four (4) to six (6) weeks** after the respective airlines have refunded to the Company. The standard processing period for air tickets refund varies from three (3) to six (6) months (subject to individual airlines).
- 4.4 During peak period, the refund process may be longer due to increase in transactions.

## 5. AMENDMENT TO BOOKINGS (REQUESTED BY PASSENGERS)

- 5.1 For any changes in departure date or tour type, cancellation charges apply as listed under Section 2 on Cancellation by the Customer.
- 5.2 For every request made regardless of whether any previous amendment was confirmed by airlines, hotel or otherwise, there will be a minimum fee of **\$150 per person** per amendment. This does not include any other fees imposed by the airlines, ground operator or hotel.
- 5.3 A **postponement** of tour by Customers for any reason is a **cancellation**. Under such circumstances, the above Cancellation Policies will apply accordingly.

## 6. AMENDMENT TO TOUR ITINERARY BY COMPANY

- 6.1 The Company makes reasonable effort to avoid changes in the itinerary. However, the Company reserves the right to make minor changes at any time due to unforeseen circumstances, especially during peak periods or in the event of other circumstances beyond our control.

## 7. EXTENSION OF STAY / DEVIATION

- 7.1 Extension of stay may be permitted at the end of tour, subject to the restriction of the air ticket, seat availability and hotel confirmation prior to the commencement of the tour. **All requests must be made before issuance of air tickets.** If the extension of stay / deviation is unable to be confirmed three (3) weeks prior to the group's departure date, the passenger is deemed to stick to the original tour schedule. In the event that the original schedule has been changed by the Company, any extra cost will be borne by the Customer.
- 7.2 Cancellation fee is also applicable if the Customer cancels the booking due to extension / deviation is unable to confirm prior to departure.

## 8. TRAVEL DOCUMENTS, TRAVEL INSURANCE & TRAVEL VOUCHERS

- 8.1 **Passport and other Travel Documents**  
It is Customer's sole responsibility to ensure that he / she has a valid passport with minimum six (6) months validity from the date of scheduled return to Singapore, as well as the necessary visas, vaccinations, health certificates and

all necessary travel documents as required by various government authorities of the destinations of travel.

## 8.2 Visa – please refer to our full version Tour Booking Terms & Conditions at [www.euholidays.com.sg/tnc](http://www.euholidays.com.sg/tnc).\*

The Customer may seek advice from the Company on visa application; however it is Customer's own responsibility to obtain a valid visa.

## 8.3 Travel Insurance

- 8.3.1 Arrangement of travel insurance coverage is strongly recommended with respect to unforeseen circumstances such as trip cancellation, loss of deposit, baggage, personal accident, injury, illness, etc. Under no circumstances shall the Company be construed as a carrier under a contract for safe carriage of the Customer or his / her baggage and other personal belongings.
- 8.3.2 The Company shall not be responsible for any loss or damage in relation to trip cancellation, loss of personal baggage, accidents, injuries and illness.
- 8.3.3 Should there be any amendment to the date and duration of travel, it is Customer's responsibility to inform the travel insurance company to amend the date and duration of the insurance coverage.

## 8.4 Travel Vouchers – please refer to our full version Tour Booking Terms & Conditions at [www.euholidays.com.sg/tnc](http://www.euholidays.com.sg/tnc).\*

## 9. GENERAL MATTERS RELATING TO TOURS

For accommodation, special request, baggage, meals, seat rotation and single supplement, please refer to our full version Tour Booking Terms & Conditions at [www.euholidays.com.sg/tnc](http://www.euholidays.com.sg/tnc).\*

## 10. PRICING POLICIES – for tour fare inclusion, exclusion, child fare and mode of payment, please refer to our full version Tour Booking Terms & Conditions at [www.euholidays.com.sg/tnc](http://www.euholidays.com.sg/tnc).\*

## 11. RESPONSIBILITY – please refer to our full version Tour Booking Terms & Conditions at [www.euholidays.com.sg/tnc](http://www.euholidays.com.sg/tnc).\*

## 12. COMPLAINT & CLAIM

Any complaints / claims have to be made in writing within seven (7) days from the date of return. No responsibility is accepted in respect of any complaints / claims which are made after seven (7) days of return.

## 13. MISCELLANEOUS

The Company reserves the right to change, amend, insert or delete any Tour Booking Terms and Conditions containing in this document, as the case may be, without prior notice. The Tour Booking Terms and Conditions complement those terms and conditions contained in the relevant documents provided by third (3rd) party service providers such as airline or cruise tickets, hotel check-ins etc.

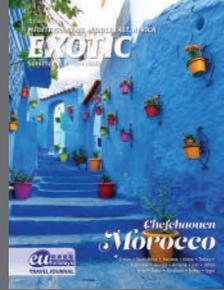
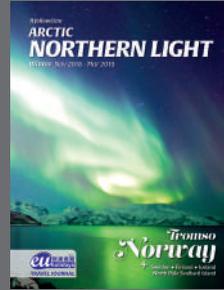
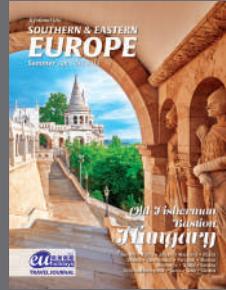
(Please refer to our website [www.euholidays.com.sg/tnc](http://www.euholidays.com.sg/tnc) for the full version of it or request a print copy from our Customer Service Executive)\*

July 2016

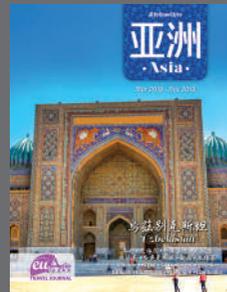
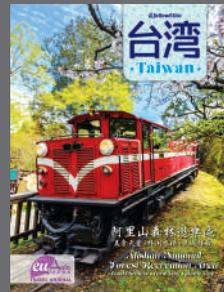


TA2047

# EXPLORE OUR ENTIRE SERIES



## ASIA SERIES BY EU ASIA HOLIDAYS



Please approach our friendly staff at any of our sales counters for a copy of these Travel Journals, or visit our website to view the digital version.

# BOOK A TRIP WITH EU HOLIDAYS

### EU Holidays Pte Ltd

**Chinatown Point**  
133 New Bridge Road  
#03-11/12/13/14/16A/18  
Singapore 059413  
Mon to Sat: 10am – 8.30pm  
Sun & PH: 11am – 7pm

**T: 6535 8535**

**E:** sales@euholidays.com.sg  
**W:** www.euholidays.com.sg  
**f** @euholidays  
**i** @euholidays

### EU Asia Holidays Pte Ltd

**Chinatown Point**  
133 New Bridge Road  
#03-12 Singapore 059413  
Mon to Sat: 10am – 8.30pm  
Sun & PH: 11am – 7pm

**T: 6307 7878**

**E:** contact@euasia.com.sg  
**W:** www.euasia.com.sg  
**f** @euasiaholidays  
**i** @euasiaholidays

### EU MICE Pte Ltd

**Vertex #07-46 Tower A**  
33 Ubi Avenue 3  
Singapore 408868  
Mon to Fri: 9am – 6pm  
Sat, Sun & PH: Closed

**T: 6307 7099**

**E:** mice@euholidays.com.sg

### Corporate Ticketing

**T: 6307 7067**

**E:** corporate@euholidays.com.sg